

2018 ADRC Resource Guide

Aging and Disability Resource Center of Waukesha County
(ADRC)

A Division of Waukesha County Department of
Health and Human Services

514 Riverview Avenue

Waukesha, WI 53188

Phone: (262) 548-7848

Toll Free: 1 (866) 677-2372

Fax: (262) 896-8273

www.waukeshacounty.gov/adrc

email: adrc@waukeshacounty.gov

Mission Statement

To provide older adults and people with physical or developmental/intellectual disabilities the resources needed to live with dignity and security and to achieve maximum independence and quality of life. The goal of the Aging and Disability Resource Center is to empower individuals to make informed choices and to streamline access to the right and appropriate services and supports.

The ADRC intends to fulfill this mission with the assistance of our partners, older adults, adults with disabilities, their families, and the community as a whole including business, community agencies and all levels of government.

We hope that you will find the ADRC Resource Guide helpful. Please contact the ADRC if you need any further assistance.

Mary C. Smith, Manager

Aging and Disability Resource Center of Waukesha County

The “ADRC Resource Guide” is a publication of the Aging and Disability Resource Center of Waukesha County (ADRC) a division of Waukesha County Department of Health and Human Services whose purpose is to provide a source of useful and reliable information about services and programs for people with physical disabilities, developmental disabilities and older adults in Waukesha County. These services and programs are provided by the ADRC, as well as many other agencies and organizations involved in assisting with adults. Included is general information, including eligibility requirements, fees or donations when known. If more details are needed, call the telephone number listed or the ADRC at (262) 548-7848 or 1 (866) 677-2372, 8:00 am – 4:30 pm, Monday-Friday.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. The ADRC does not imply any sort of endorsement by inclusion in this resource directory. All information in this guide is based upon the best information available at the time of publication, and the ADRC assumes no responsibility for changes, errors or omissions.

The publication of the ADRC is supported in part by funds provided by Greater Wisconsin Agency on Aging Resources., the State of Wisconsin Bureau on Aging and Disability Resources and U.S. Department of Health and Human Services.

Aging & Disability Resource Center of Waukesha County Resource Guide Request for Inclusion / Annual Update

It is the policy of the Aging & Disability Resource Center of Waukesha County (ADRC) not to include resource information on agencies that deny services based on age, race, religion, color, disability, sex, physical condition, developmental disability, sexual orientation, marital status, national origin or any other protected characteristic.

To be considered for inclusion:

- o Agencies must be in operation for a minimum of 3 years.
- o Must provide services to Waukesha County residents.

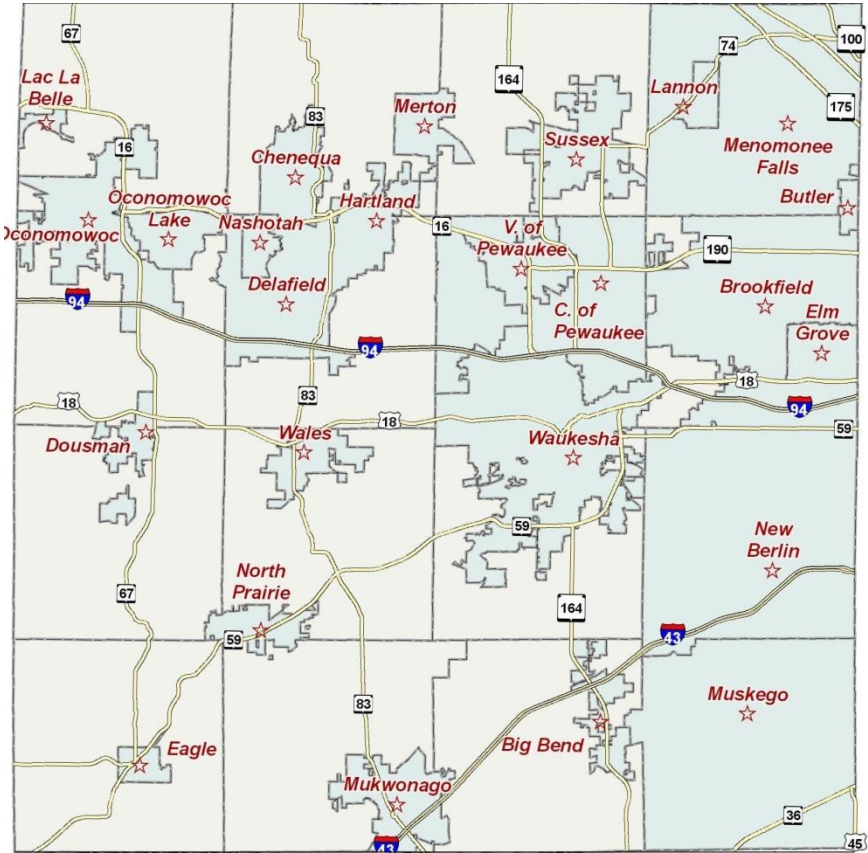
All submissions are subject to approval and do not guarantee inclusion. Inclusion in the ADRC Resource Guide is a privilege, not a right. Inclusion does not signify an endorsement of any program or service and omission does not indicate disapproval by the ADRC. The ADRC will not contact you to confirm your inclusion. ADRC reserves the right to edit information to meet format, guidelines, and space requirements. The ADRC assumes no responsibility regarding the quality of services of agencies and programs in the ADRC Resource Guide.

To submit the required annual update of your current listing in the ADRC of Waukesha County's Resource guide or to be considered for inclusion in the following year's guide, please go to:
www.waukeshacounty.gov/ADRCResourceGuideInclusionApplication/

The completed form must be received by the ADRC between January 1st - October 1st to be considered for the following year's publication.

Waukesha County Map

Directions to ADRC



Directions to ADRC via I-94

1. Take I-94 to Highway J (Pewaukee Road).
2. Exit at Highway J south (Exit 294) and drive approximately 1.5 miles to the intersection of Pewaukee Road and Moreland Boulevard.
3. Turn right onto Moreland Boulevard.
4. Turn Left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC.

Directions from Areas South of Waukesha via Highway 164

1. Take Highway 164 north to the City of Waukesha and the intersection of Highways 59 and 164.
2. Turn east (right) at the intersection to get onto the Highway 59 and 164 bypass.
3. Take the bypass north to the Highway 164 and 18 intersections (Moreland Boulevard).
4. Turn west (left) onto Moreland Boulevard and drive approximately 2 miles crossing the Fox River Bridge and driving up a steep hill to a stoplight, which is the Moreland Boulevard and Pewaukee Road intersection. Stay on Moreland Boulevard going west.
5. Turn Left onto Riverview Avenue.
6. Follow Riverview Avenue to the ADRC, located in the Health and Human Services Building.

Directions from Areas Southwest of Waukesha via Highway 59

1. Take Highway 59 northeast into the City of Waukesha. Turn left onto Highway X (Genesee Road) which will turn into St Paul Avenue.
2. Continue on St Paul Avenue through the City of Waukesha until you come to the intersection of Highway 18 and Moreland Boulevard (approximately 3 miles).
3. Turn west onto Moreland Boulevard and drive up the hill to the stop light at the intersection of Moreland Boulevard and Pewaukee Road. Stay on Moreland Boulevard going west.
4. Turn Left onto Riverview Avenue.
5. Follow Riverview Avenue to the ADRC, located in the Health and Human Services Building.

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Help for the person who takes care of me	ADRC, Adult Day Services, Caregiver Support and Resources, Respite	12, 14, 22, 166
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Social or recreational activities	Pets/Wildlife, Camps, Senior Centers, Travel, Walking Trails/Parks	149, 157-165
Help planning my long-term care needs	ADRC, Benefit Specialist Prgms, Publicly Funded LTC, Insurance, Private Care Mgmt	12, 20-21, 132, 151, 153-157
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ABUSE / NEGLECT

Aging and Disability Resource Center (262) 548-7848
..... Toll Free (866) 677-2372

514 Riverview Avenue, Waukesha WI 53188

Days/Hours: Monday – Friday, 8 am - 4:30 pm. **After hours, weekends or holidays, call your local law enforcement agency.**

Reports of elder physical, material or emotional abuse, neglect or self-neglect which do not occur in a licensed facility or a licensed home care agency are investigated. Callers who report abuse may choose anonymity.

www.waukeshacounty.gov/adrc

National Domestic Violence Hotline..... (800) 799-7233
..... TTY (800) 787-3224

Provides support and assistance to anyone involved in a domestic violence situation. All calls are confidential.

www.thehotline.org

Wisconsin Department of Health Services (608) 266-1865
Division of Quality Assurance (608) 266-8481
Information and Complaint Message Center

..... (800) 642-6552
..... TTY (888) 701-1251

(Home health agency; hospital; hospice; personal care agency; kidney dialysis center; assisted living; nursing home; facility for developmentally disabled; abuse, neglect or theft by a facility staff person; mental health or substance abuse treatment agency or provider; clinical laboratory.)

www.dhs.wi.gov

Bureau of Assisted Living (608) 264-9888

Dept. of Health Services, Division of Quality Assurance
Southern Regional Office – Bureau of Assisted Living
PO Box 7940, Madison WI 53707-7940

www.dhs.wisconsin.gov/bqaconsumer/assistedliving/index.htm

Bureau of Nursing Home Resident Care..... (414) 227-5000
(Nursing home concerns)
www.dhs.wisconsin.gov/bqaconsumer/nursinghomes/index.htm

Office of Caregiver Quality (608) 261-8319
(Individual caregiver concerns)
www.dhs.wisconsin.gov/caregiver/index.htm

The Women’s Center (Domestic Violence/Sexual Assault)
..... **Business Line (262) 547-4600**
..... **24-Hour Crisis Line (262) 542-3828**
505 North East Ave, Waukesha WI 53186
www.twcwaukesha.org

AGING AND DISABILITY RESOURCE CENTERS

Aging and Disability Resource Centers (ADRCs) offer the general public a single entry point for information and assistance on issues affecting older adults, adults with disabilities, or their families. These centers are welcoming and convenient places to get information, advice and access to a wide variety of services. As a clearinghouse of information about long-term care, they will also be available to physicians, hospital discharge planners, or other professionals who work with older adults or adults with disabilities.

RESOURCE CENTER SERVICES ARE AVAILABLE TO EVERYONE, WHETHER OR NOT THEY ARE ELIGIBLE FOR A PUBLICLY FUNDED LONG-TERM CARE PROGRAM OR OTHER MEDICAID PROGRAMS.

AGING AND DISABILITY RESOURCE CENTERS OF SOUTHEASTERN WISCONSIN (ADRCs)

ADRC of Dane County (855) 417-6892
..... (608) 240-7400
www.daneadrc.org

ADRC of Dodge County (800) 924-6407
 (920) 386-3580
www.co.dodge.wi.us

ADRC of Jefferson County (866) 740-2372
 (920) 674-8734
www.jeffersoncountyiwi.gov

ADRC of Kenosha County..... (800) 472-8008
 (262) 605-6646
www.co.kenosha.wi.us

Milwaukee County Aging Resource Center (ARC) . (414) 289-6874
 (866) 229-9695
<http://county.milwaukee.gov/ResourceCenter12673.htm>

Milwaukee County Disability Resource Center (DRC)
 (414) 289-6660
<http://county.milwaukee.gov/dsd.htm>

ADRC of Ozaukee County.....(Metro)(262) 238-8120
 (262) 284-8120
 (866) 537-4261
<http://www.co.ozaukee.wi.us/ADRC>

ADRC of Racine County..... (866) 219-1043
 (262) 833-8777
 WI Relay 711 TYY
www.adrc.racinecounty.com

ADRC of Sheboygan County..... (800) 596-1919
 (920) 467-4100
www.sheboygancounty.com/government/departments-f-q/health-and-human-services/aging-and-disability-resource-center

ADRC of Walworth County (800) 365-1587
 (262) 741-3400
www.co.walworth.wi.us

ADRC of Washington County (877) 306-3030
..... (262) 335-4497
www.co.washington.wi.us

ADRC of Waukesha County (866) 677-2372
..... (262) 548-7848
<https://www.waukeshacounty.gov/adrc>

For a complete listing of ADRCs, visit:
<https://www.dhs.wisconsin.gov/adrc/consumer/index.htm>

ADULT DAY SERVICES

ADULT DAY CENTERS

Example of services provided by adult day centers may include:

- State Certified facilities
- Medication supervision and/or administration
- Personal grooming, bathing (whirlpool at select centers), hair and nail care
- Nutritious noon meals and healthy snacks
- Wide variety of individualized and stimulating activities (music, art, pets)
- Social interaction and reminiscence
- Physical and mental stimulation
- Quiet, comfortable areas for resting
- Affordable fees
- Caregiver resource library, education and support
- Transportation information
- Financial assistance-call for eligibility
- Tours and complimentary visits

** Adult Day Centers contracted with ADRC for eligible older adults.*

ACAP..... (262) 521-1120
(Adaptive Community Approach Program)
121 Wisconsin Ave, Waukesha 53186
Assists individuals with disabilities to participate in their community.
www.acap-waukesha.org

- Adult Day Services of Southeastern Wisconsin- Riverview Center**..... (262) 970-1813
1150 Whiterock Ave, Waukesha WI 53186
www.adultdaysewi.com
- *The Caring Place**..... (262) 542-6388
810 N East Ave Waukesha WI 53186
www.caringplacewaukesha.org
- Community Care Adult Day Health** (262) 953-8500
1801 Dolphin Dr, Waukesha WI 53186
<http://www.communitycareinc.org/>
- Curative Care Network–Menomonee Falls** (262) 251-8670
W187N8661 Maple Rd, Menomonee Falls WI 53051
www.curative.org
- *Curative Senior Care Center**..... (262) 574-9147
149 Wisconsin Ave, Waukesha WI 53186
www.curative.org
- Easter Seals Southeast Wisconsin Waukesha Center** (262) 953-2260
201 Wisconsin Ave, Waukesha WI 53186
www.eastersealswise.com
- Goodwill Industries Goodwill Community Service Center** (262) 832-3200
1400 Nike Dr, Waukesha WI 53186
www.goodwillsew.com
- Luther Manor** (414) 464-3880
4545 N 92nd St, Wauwatosa WI 53225
<https://luthermanor.org/>
- St Ann Center** (414) 977-5000
2801 E Morgan Avenue, Milwaukee WI 53207
www.stanncenter.org

Veteran Affairs Adult Day Health Center
..... (414) 384-2000, Ext 41970
Clement J. Zablocki Veterans Affairs Medical Center
5000 W National Ave, Milwaukee WI 53295
www.va.gov/geriatrics

Wisconsin Adult Center (262) 695-9472
1275 E. Wisconsin Ave, Unit A&B, Pewaukee WI 53072
<https://wisconsinadultcenter.com/>

ADVOCACY

Advocacy and Benefits Counseling (ABC) for Health, Inc.
..... (800) 585-4222
32 N Basset St, Madison WI 53703
<http://www.safetyweb.org>

Aging and Disability Resource Center of Waukesha County (ADRC) (262) 548-7848
514 Riverview Ave, Waukesha WI 53188
<https://www.waukeshacounty.gov/ADRC>

AARP - Wisconsin (866) 448-3611
www.aarp.org
AARP Membership (888) 687-2277
www.aarpmembership.org

ARCh (262) 542-9811
(Association for the Rights of Citizens with handicaps)
419 Frederick St, Waukesha WI 53186
<http://www.archchangeslives.org/>

Better Business Bureau Serving Wisconsin (414) 847-6000
10019 W Greenfield Ave, Milwaukee WI 53214
Combat consumer fraud–business complaints and reviews
<http://www.bbb.org>

Bureau of Aging and Disability Resources (608) 266-2536
1 W Wilson St #551, P.O. Box 7851 Madison WI 53707-7851
www.dhs.wisconsin.gov/aging

- Coalition of Wisconsin Aging Groups (800) 488-2596**
6320 Monona Dr., Suites 304, 305 & 307 Monona WI
www.cwag.org
- Consumer Product Safety Commission Hotline ... (800) 638-2772**
..... **TTY (301) 595-7054**
Questions/complaints about consumer product recalls.
www.cpsc.gov
- Contact 6..... www.fox6now.com/news/contact6**
Consumer and business complaints.
- Disability Rights Wisconsin (414) 773-4646**
..... **TTY (888) 758-6049**
..... **(800) 708-3034**
6737 W Washington St #3230, Milwaukee WI 53214
Statewide resource for people with disabilities.
www.disabilityrightswi.org
- Division of Quality Assurance..... (608) 266-8481**
P.O. Box 2969, Madison, WI 53701-2969
<http://www.dhs.wisconsin.gov/dqa/sections.htm>
- Fair Employment Law**
Madison office (608) 266-6860
Milwaukee office (414) 227-4384
TTY (608) 264-8752
http://dwd.wisconsin.gov/er/discrimination_civil_rights/fair_employment_law.htm
- Fair Housing Council (414) 278-1240**
..... **(877)-647-3247**
600 E Mason St #401, Milwaukee WI 53202
Non-profit organization that operates a full service fair housing program. If you think you may have experienced discrimination in the housing market, please contact us.
www.fairhousingwisconsin.com
- Federal Communications Commission (888) 225-5322**
To file complaints regarding telecommunications issues (tv, cable, phone, internet, radio)
<https://www.fcc.gov/consumers>

Federal Trade Commission (877) 382-4357

To file a consumer complaint regarding scams, identity theft, deceptive business practices, or to add your phone number to the **National Do Not Call Registry**.

<https://www.ftc.gov/>

Greater Wisconsin Agency on Aging Resources (GWAAR)

..... **(608) 243-5670**

1414 MacArthur Rd, Suite A, Madison WI 53714

www.gwaar.org

Hispanic Community Health and Resource Center (HCHRC)

..... **(262) 928-4181**

210 NW Barstow St #109, Waukesha WI 53188

Resources available in Spanish.

Housing Discrimination Hotline (800) 669-9777

HUD Milwaukee Field Office

310 W Wisconsin, Ste. 950W, Milwaukee WI 53203

www.hud.gov

IndependenceFirst V/TTY (414) 291-7520

540 S 1st St, Milwaukee WI 53204

www.independencefirst.org

IRS National Taxpayer Advocate Helpline..... (414) 231-2390

..... **(877) 777-4778**

211 W Wisconsin Ave., Ste 1005, Milwaukee WI 53202

Taxpayer advocates regarding Federal tax problems.

<http://www.irs.gov/advocate/local-taxpayer-advocate>

La Casa de Esperanza (262) 547-0887

410 Arcadian Ave, Waukesha WI 53186

www.lacasadeesperanza.org

Office of the Commissioner of Insurance..... (800) 236-8517

PO Box 7873 Madison WI 53707-7873

Complaints and information.

<http://oci.wi.gov>

Parents Place..... (262) 549-5575

1570 E Moreland Blvd, Waukesha WI 53186

www.ppacinc.org

Today's TMJ4 – Call 4 Action (414) 967-5495

Consumer and business complaints.

www.todaystmj4.com/features/call4action

12 News..... (414) 937-3331

Consumer and business complaints.

www.wisn.com/news/12-news-investigates

Veterans' Services (262) 548-7732

514 Riverview Ave #107, Waukesha WI 53188

www.waukeshacounty.gov/veterans

Waukesha County Business Alliance (262) 542-4249

2717 N Grandview #300, Waukesha WI 53188

www.waukesha.org

Wisconsin Board for People with Developmental Disabilities

(Wisconsin BPDD) (608) 266-7826

TTY/TDD (608) 266-6660

..... (888)-332-1677

101 E Wilson St, Madison WI 53703

WBPDD was established to advocate on behalf of individuals with developmental disabilities.

<http://wi-bpdd.org>

WI Board on Aging and Long Term Care..... (800) 815-0015

<http://longtermcare.wi.gov/>

Regional Ombudsman, Joan Schmitz

Email: joan.schmitz@wisconsin.gov

1402 Pankratz St, Suite 111, Madison WI 53704-4001

Working with agencies, residents and families, the Ombudsman investigates and resolves problems, provides information, helps find long-term resources for loved ones, referral and consultation, and works with licensing, certification, and other enforcement agencies to improve the quality of care in long-term facilities and programs. Clients

must be 60 years old, and living in a nursing home, free standing hospice, Community Based Residential Facility (CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or funded by Family Care or PACE/Partnership.
<http://longtermcare.wi.us>

WI Family Assistance Center for Education, Training & Support (WI FACETS)..... (414) 374-4645
..... **(877) 374-0511**
600 W Virginia St, Suite 501, Milwaukee WI 53204
Serving children and adults with disabilities.
www.wifacets.org

Wisconsin Statewide Transition Initiative

A grant funded project through the Wisconsin Department of Public Instruction (DPI) to help youth with disabilities transition successfully from high school to the adult world.
www.wsti.org

The Women's Center (Domestic violence) (262) 547-4600
24-Hour Crisis Line (262) 542-3828
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

BENEFIT SPECIALIST PROGRAMS

DISABILITY BENEFIT SPECIALIST PROGRAM

If you are age 18-59 with a physical disability, developmental disability, mental illness, are blind/low vision, are deaf/hard of hearing or have a substance use disorder, you are eligible for the Disability Benefit Specialist Program. There is no cost for the services provided by the Disability Benefits Specialist. Call the ADRC at (262) 548-7848 or (866) 677-2372 if you need help with the following:

- o Provide accurate information on public and private benefits, including:
 - o Social Security Disability Income (SSDI)
 - o Supplemental Security Income (SSI)
 - o Medicaid (Medical Assistance)
 - o FoodShare

- o Medicare, including Part D
- o Prescription Drug Assistance
- o Housing and Utility Issues
- o Private Health and Disability Insurance Issues
- o Low-Income Tax Credits
- o Veterans' Benefits
- o Help to determine which benefits, programs and services you may be entitled to or that best meet your needs
- o Help with applications for benefits, programs and services
- o Assistance in obtaining or retaining benefits and services
- o In some cases, you may receive representation in formal appeals related to denials of eligibility, termination of benefits or overpayment of public and private benefits
- o Provide referrals, assistance and support on other matters including disability issues and rights.

ELDER BENEFIT SPECIALIST PROGRAM (EBS)

An Elder Benefits Specialist assists individuals age 60 years of age or older, and is a Medicare State Health Insurance Assistance Program (SHIP) Counselor. An Elder Law Attorney supervises the EBS program. An EBS provides information on public and private benefit programs. There is no cost for the services provided by the EBS. Call the ADRC at (262) 548-7848 or (866) 677-2372 to request assistance.

The EBS program hosts "Welcome to Medicare" classes on the second Wednesday of each month, from 1pm-3pm or 5:30pm-7:30pm. It is suggested that you attend one class 2-3 months prior to starting Medicare. To register for this free class or for more information, please contact the Waukesha County ADRC or register online at:

www.waukeshacounty.gov/ElderBenefitSpecialistProgram

Medicare Open Enrollment is October 15th through December 7th. The Elder Benefit Specialist program provides information and assistance regarding Medicare Prescription Drug Plans (Part D) and/or Medicare Advantage Plans (Part C). Please contact the Waukesha County ADRC or sign-up online for help during the open enrollment period.

- o The EBS program can also offer assistance in the following areas:
 - o Benefit eligibility

- o Social Security, SSI
- o Medicare
- o Medicare Appeals
- o Medigap/supplemental policies
- o Medicare premium assistance
- o Extra help with prescriptions
- o Financial problems, budgeting
- o Housing (subsidized, landlord/tenant issues)
- o FoodShare
- o Medicaid (Title 19)

CAREGIVER SUPPORT AND RESOURCES

ADRC (262) 548-7848

Alzheimer's Family Caregiver Support Program (AFCSP):

Funding for qualified individuals to provide temporary caregiver respite care and purchase goods and services needed to help care for someone with irreversible dementia. Call the ADRC to inquire about eligibility.

Resource Library: books, tapes and publications

Caregiver Intermission Program: an intergenerational program of art, music and conversation giving the family caregiver and their care receiver an opportunity to share a meaningful and memorable event together.

Monthly Newsletter: Call to be on the mailing list.

Dementia Care Specialist: To help support and educate individuals with dementia, family, caregivers and community members.

Grandparents Raising Grandchildren: Program open to grandparents or family members age 55 and over who are raising a grandchild under 19 years of age or a grandchild 19-59 years of age who has a severe disability. The Grandparent's Group can help provide support, networking, education, and respite.

Taking Care of You Training - Powerful Tools for Caregiving: Powerful Tools for Caregiving is a six-week curriculum that helps caregivers build effective communicationskills, reduce personal stress, set realistic goals, make tough decisions, and communicate effectively with medical staff.
www.waukeshacounty.gov/adrc

Amyotrophic Lateral Sclerosis (ALS) Assn..... (800) 782-4747
www.alsa.org

Alzheimer's Association of Southeastern Wisconsin
24/7 Toll-Free Helpline (800) 272-3900
Linea Directa En Español..... (414) 431-8811
Southeastern Wisconsin Chapter Office (414) 479-8800
620 S 76 St, #160, Milwaukee WI 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/sewi

American Cancer Society (800) 227-2345
A comprehensive network of patient support services.
www.cancer.org

American Stroke Association..... (888) 478-7653
www.strokeassociation.org

Autism Society of Southeastern Wisconsin..... (414) 988-1260
3720 N 124 St, Suite O, Wauwatosa WI 53222
Family support, education, training and referral services.
www.assew.org

Brain Injury Alliance of Wisconsin..... (262) 790-9660
..... (800) 882-9282
N63W23583 Main St, Ste A, Sussex, WI 53089
Information & resources, lending library, parent to parent support.
www.biaw.org

Brain Injury Resource Center of Wisconsin Inc. (262) 770-4882
511 N. Grand Ave, Waukesha, WI 53186
Assistance and resources to people in Wisconsin who are
living with the consequences of brain injury.
www.bircofwi.org

Caregiver Action Networkwww.caregiveraction.org

The Caregiver Connection
A collaboration of ERAs Senior Network, ADRC, Alzheimer’s
Association, United Way, and other area agencies, this site
promotes awareness of the many resources available to assist
caregivers in Waukesha County.
www.thecaregiverconnection.org

CaringBridge
Free, personal and private websites that connect people
experiencing a significant health challenge to family and
friends, making each health journey easier.
www.caringbridge.org

**Children & Youth with Special Health Care Needs, Southeast
Regional Center (800) 234-5437**
..... **(414) 266-6333**
Information & resources, lending library, parent to parent
support. Consultation on transition to adulthood.
www.southeastregionalcenter.org

Down Syndrome Association of Wisconsin (414) 327-3729
..... **(866) 327-3729**
3211 South Lake Drive, #113, St Francis WI 53235
www.dsaw.org

Eldercare Locator (800) 677-1116
National service for finding area agencies on aging
www.eldercare.gov

Empowering Caregiverswww.care-givers.com

Family Caregiver Alliance (800) 445-8106
National Center on Caregiving
www.caregiver.org

- Good People, LLC** (800) 608-8003
 Live-in caregiver & companion referral agency
www.goodpeople.us
- National Alliance on Mental Illness** (262) 524-8886
 (800) 950-6264
 217 Wisconsin Ave, Ste 300, Waukesha WI 53186
www.nami.org
- National Caregiving Foundation** (800) 930-1357
 Offers caregiver support kit
www.caregivingfoundation.org
- National Multiple Sclerosis Society** (800) 344-4867
www.nationalmssociety.org
- Wisconsin Parkinson Association** (414) 312-6990
 2819 W. Highland Ave, Milwaukee WI 53208
www.wiparkinson.org
- Parent to Parent of Wisconsin**..... (888) 266-0028
 Families who have children with special needs.
www.p2pwi.org
- Parents Place**..... (262) 549-5575
 1570 E Moreland Blvd, Waukesha WI 53186
www.ppacinc.org
- The Savvy Senior**
www.savvysenior.org
- Stillwaters Cancer Support Services** (262) 548-9148
 2607 N Grandview Blvd, Suite 110, Waukesha WI 53188
 Counseling, support groups for persons with cancer and their families.
www.stillwaterscenter.org
- The Well Spouse Association**..... (800) 838-0879
 Support for spousal caregivers.
www.wellspouse.org

This Caring Home

Provides tips and tools to enhance home safety for persons with Alzheimer’s and other types of dementia.
www.thiscaringhome.org

Wisconsin First Step..... (800) 642-7837

Database of resources for families of children birth to 21 with special health care needs.
www.mch-hotlines.org

Wisconsin’s Family Caregiver Support Programs

www.wisconsincaregiver.org

Vial of Life Project

Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.
www.vialoflife.com

CHECK-IN MONITORING

Adaptive Technology Resources. (ATR) (262) 375-2020

1350 14th Ave #3, Grafton WI 53024
Customizable systems allowing caregivers to remotely care for, monitor, and interact with their loved one.
<https://www.adaptivetr.com/>

Phone Reassurance

ERAs Senior Network, Inc **(262) 549-3348**
Volunteers will make daily or weekly phone calls to check in with individuals. In-home assessment is required before service can be requested.
<https://eraswaukesha.org/>

Tele-Care, Oconomowoc Memorial Hospital..... (262) 569-0293
..... **(262) 569-0202**

791 Summit Avenue, Oconomowoc WI 53066
Check-in monitoring for those who live alone.
www.prohealthcare.org

CLOTHING AND HOUSEHOLD GOODS

Accessible Wear

Fashionable adaptive clothing and accessories for men, women, young adults and children.

www.accessiblewear.com

Cooperating Churches of Sussex (262) 246-9860

Sussex area Outreach Services (SOS)

Provide food, clothing, referrals, and counseling to those living in the Hamilton School District.

N63W23669 Silver Spring Dr, Sussex WI 53089

www.sussexareasos.org

Golden Years Comfort Wear (800) 769-7771

W4799 Pembridge Trail, Monroe WI 53566

Clothing and other products for persons in their home or nursing home.

www.caringconcepts.net

Goodwill Industries

W178N9315 Water Tower Pl, **Menomonee Falls** (262) 253-0018

3540 S Moorland Rd, **New Berlin** 53151 (262) 641-8868

1408 Summit Ave, **Oconomowoc** 53066 (262) 560-0249

2015 Meadow Lane, **Pewaukee** 53072 (262) 574-0704

1400 Nike Dr, **Waukesha** 53186 (262) 547-5023

18605 W Bluemound Rd, **Brookfield** 53045 (262) 901-0089

www.amazinggoodwill.com

Hope Center Clothing Shop (262) 549-8726

502 N East Ave, Waukesha WI 53186

www.hopecenterwi.org

Lake Country Caring (262) 367-6670

603 Progress Dr, Hartland WI 53029

Clothing and household necessities

www.lakecountrycaring.com

ReStore (Waukesha Habitat for Humanity)..... (262) 662-6061
2120 E Moreland, Waukesha WI 53186
Recycles overstocked, discounted, new and used building materials donated by manufacturers, stores, contractors and individuals. Now recycling electronics (stereos, computers, printers, etc.)
www.waukeshacountyrestore.org

St Vincent de Paul Society of Waukesha..... (262) 547-3281
W359N5848 Brown St, Oconomowoc WI 53066
..... (262) 569-0761
818 W Sunset Drive, Waukesha WI 53189..... (262) 547-3281
www.stvincentwaukeshacounty.org

Waukesha Service Club Thrift Shop (262) 547-9528
1444 S West Ave, Waukesha WI 53189
<http://waukeshaserviceclub.com>

CONSUMER INFORMATION

AARP Tax-Aide Program
Free tax preparation to taxpayers with low to moderate income with special attention to those 60+, from February 1 to April 15.
https://www.aarp.org/money/taxes/aarp_taxaide/

Better Business Bureau..... (414) 847-6000
10019 W Greenfield Ave, Milwaukee 53214
Complaints and reports on companies.
www.bbb.org

Center for Financial Wellness (414) 482-8801
Consumer Credit Counseling Services
3200 W Highland Blvd, Milwaukee 53208
101 W Broadway, Waukesha 53186 (Tuesdays only)
Gives families a way out of their financial difficulties without having to claim personal bankruptcy or continue to pay high interest rates.
www.creditcounselingwi.org

**Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection..... Hotline (800) 422-7128**
Protects consumers subjected to unfair and deceptive
business practices, illegal telemarketers, dangerous products,
incorrect checkout scanners and gas pumps; landlord, tenant
complaints.
<http://datcp.wi.gov>

Federal Citizen Information Center (888) 878-3256
PO Box 100 Pueblo, CO 81002
Publications about autos, health, food, finances, nutrition,
housing, employment, and education.
<http://publications.usa.gov>

File of Life..... (800) 814-1788
High-visibility pouch and card which allows emergency
responders to quickly find a patient’s emergency medical
contacts, known health issues, medications, allergies, etc.
<http://www.folife.org/>

Internal Revenue Service..... (800) 829-1040
www.irs.gov

**Lawyer Referral & Information Service Waukesha County Bar
Association (262) 544-4016**
<http://waukeshalawyers.org>

Pet AlertHAWS (262) 542-8851
Card allowing emergency responders to find important
information about your pet, or details needed to make
arrangements if you are unable to care for your pet. This
product is a collaboration between the Humane Animal
Welfare Society and the ADRC.
<https://hawspets.org/>

**Senior Vitality and Independence (VIP) Elmbrook Memorial
Hospital (Wheaton Franciscan) (414) 447-3850**
19333 W North Ave, Brookfield WI 53045
Assistance enrolling in SeniorCare, community education and
other special events, discounts on Lifeline installation, free
newsletters.
www.mywheaton.org

Vial of Life Project

Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.
www.vialoflife.com

Wisconsin Department of Revenue (414) 227-4000
Homestead & Income Tax Credit Inquiries.
Homestead Refund Status (866) 947-7363
www.revenue.wi.gov

DEMENTIA CARE / MEMORY LOSS

GERIATRIC ASSESSMENT

Center for Senior Health and Longevity (414) 219-7300
Aurora Summit Outpatient Bldg- 4th flr, Suite 420
36500 Aurora Dr, Oconomowoc, WI 53066
Medical assessment with recommendations for follow-up. For people 65 years and older, with Medicare and private insurance.
<https://www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity>

Latino Geriatric Center (414) 384-3100
United Community Center
1028 South 9th Street, Milwaukee WI 53204
The Latino Geriatric Center provides services to Latinos age 55 and over who have memory problems, health problems or physical disabilities, through a memory clinic and an adult day center. The Memory Clinic conducts memory evaluations (in Spanish) for older adults. In addition, support and education groups are provided to family members who care for, or live with, a person with Alzheimer’s disease or other dementias. The Adult Day Center provides personal care, activities and health services for older adults in a bilingual/bicultural environment.
www.unitedcc.org

Froedtert & Medical College of Wisconsin Geriatric Psychiatry Clinic **(262) 253-2450**
North Hills Health Center, W129 N7055 Northfield Dr, Building A, Suite 302, Menomonee Falls 53051
<https://www.froedtert.com/senior-health>

Froedtert & Medical College of Wisconsin Memory Disorder Clinic (Neurosciences Clinic) **(414) 805-3666**
9200 West Wisconsin Ave, Milwaukee WI 53226

Rogers Memorial Hospital **(262) 646-4411**
..... **(800) 767-4411**
34700 Valley Rd, Oconomowoc WI 53066
Psychiatric assessment and treatment for seniors and people with eating disorders, substance abuse, anxiety disorder, depression and obsessive compulsive disorder (hoarding).
www.rogershospital.org

Senior Health Center **(262) 928-7898**
ProHealth Care - Waukesha Memorial Hospital
721 American Ave #508, Waukesha WI 53188
Evaluation and follow-up recommendations centering on aging and memory concerns.
<http://www.prohealthcare.org/services-senior-care.aspx>

University of Wisconsin Clinics **(608) 263-7740**
2880 University Ave, Madison WI 53705
Evaluation services for seniors including memory assessment clinic and falls clinic.
www.uwhealth.org

VA Medical Center **(414) 384-2000**
Geriatric Evaluation and Management
5000 W National Ave, Milwaukee WI 53295
A team approach assessment followed by an interdisciplinary plan of care including treatment, rehabilitation, health promotion and social service intervention.
www.milwaukee.va.gov

MEMORY CAFES

An opportunity for individuals with early-stage Alzheimer’s or related dementias, and their care partners, as well as those who worry about memory problems, to come together to share stories, socialize, and create new friendships. Contact the Waukesha County ADRC for information on meeting times and locations.

MEMORY SCREENS

Conducted by specially trained ADRC staff either in-office, during home visits, or at local community events. Contact the Waukesha County ADRC for more information.

DEMENTIA CARE SPECIALIST

A specially trained ADRC staff member who can provide information, resources, memory screens, dementia-friendly community development training and presentations related to Alzheimer’s disease and other related dementias. Contact the Waukesha County ADRC for more information.

ALZHEIMER’S DISEASE & DEMENTIA SERVICES

**Aging and Disability Resource Center (ADRC) .. (262) 548-7848
..... (866) 677-2372**

514 Riverview Avenue, Waukesha WI 53188
Information and Assistance - Provide brochures, support group information, assistance, and referrals for families involved with a member who has dementia/Alzheimer’s disease.
www.waukeshacounty.gov/adrc

Alzheimer’s & Dementia Alliance of Wisconsin

..... **(608) 232-3400**
..... **(888) 308-6251**
517 N Segoe Rd, #301, Madison WI 53705
www.alzwissc.org

Alzheimer’s Association of Southeastern Wisconsin
24/7 Toll-Free Helpline (800) 272-3900
Linea Directa En Español (414) 431-8811
Southeastern Wisconsin Chapter Office (414) 479-8800
620 S 76 St, #160, Milwaukee WI 53214
Information and support for people with dementia, their families, and caregivers.
www.alz.org/sewi

Alzheimer’s Foundation of America..... (866) 232-8484
www.alzfdn.org

Wisconsin Alzheimer’s Institute..... (608) 263-2862
610 Walnut St Suite 957, Madison WI 53726
Milwaukee office..... (414) 219-5083
1020 N 12 St #4180, Milwaukee WI 53233
www.wai.wisc.edu

DENTAL

Marquette University School of Dentistry..... (414) 288-6790
1801 W Wisconsin Ave, Milwaukee WI 53233
Dental services at reduced costs.
www.mu.edu/dentistry

Waukesha County Community Dental Clinic (262) 522-7645
210 NW Barstow St, Suite 305, Waukesha WI 53188
www.wccdentalclinic.org

Waukesha County Technical College Dental Hygiene Clinic
..... (262) 691-5224
800 Main Street, Service Bldg #S204, Pewaukee WI 53072
Preventative dental care for the community in an educational environment. All procedures are completed by student dental hygienists under the strict supervision of a licensed dentist and registered dental hygienist. Clinic closed June, July and August.
www.wctc.edu/currentservices

Wisconsin Donated Dental Services.....(414) 755-4188
..... **(888) 338-6852**
Comprehensive dental care for people unable to afford needed care because of limited income clearly linked to a permanent disability, chronic illness or advanced age (65 and over). Eligibility is based on a completed application and a phone interview done by the referral coordinator. Applications available online
<https://www.wda.org/wda-foundation/donated-dental-services>

Wisconsin Recipient Call Center (800) 362-3002
Provide information to closest dentist that accepts T-19 in your area. Choose “Medicaid” (Option 2) from phone menu.

DOWNSIZING / DECLUTTER

1-800-GOT-JUNK?..... (800) 468-5865
Full service junk removal
https://www.1800gotjunk.com/us_en

Catholic Charities- Hoarding Intervention & Treatment Program. (414) 771-2881 ext. 4131
Assessment and intervention, case management, coaching, and other resources to help those struggling with hoarding.
<https://www.ccmke.org/Catholic-Charities/Get-Help/Hoarding-Intervention--Treatment-Program.htm>

Clean Sweep..... (414) 852-2799
Commercial and residential, weekly and bi-weekly cleaning service.

Compassionate Clean..... (262) 309-2568
One-time home cleaning to weekly/monthly service for olderadults and seniors. Providing services in Butler, Lannon, Menomonee Falls, and Sussex.
<http://www.compassionateclean.com/>

Environment Solutions, LLC (800) 990-0346
Heavy-duty crime, trauma, hoarding, and bio-hazard cleanup.
<http://www.environmentalsolutionsllc.com/>

EDUCATION

ADRC Evidence Based Prevention/Wellness Programs

The primary goals of the Evidence-Based Education Programs are to empower adult persons to adopt healthy behaviors, improve their health status and reduce complications of illness or injury. Evidence-based prevention programs are different from other health education programs because they are based on scientific research and are proven to have positive outcomes for safe healthy aging. All workshops are led by trained leaders to insure program guidelines and lesson plans are followed. All of the programs offered through the ADRC of Waukesha County meet the highest level criteria as determined by the National Council on Aging and the Administration for Community Living.

A Matter of Balance: managing concerns about falls

Falling is not a natural part of aging and can be avoided by assessing your risk factors and making changes to your environment. *A Matter of Balance* acknowledges the risk of falling but emphasizes practical coping strategies to reduce this concern so older adults can remain active and independent. The program consists of eight two-hour sessions. Participants learn to view falls and their fear of falling as controllable. They set realistic goals for increasing activity, find ways to change their environment to reduce fall risk factors. Participants change “Stinkin’ Thinkin’” into a “Can do attitude” by learning simple exercises to increase strength and balance.

Boost Your Brain and Memory

Dementia is not a normal part of aging. Although genetics do play a role in whether or not we may develop dementia, studies prove that how we live our lives plays an even larger role. Boost Your Brain and Memory is a unique program that offers a whole person approach to brain health. Each of the seven weekly sessions explores how different facets of living life effect our brain health. Participants learn how physical activity, emotional wellness, intellectual activity, nutrition, spirituality and social connectedness help keep our brain healthy and well-functioning.

Chronic Pain Self-Management

Living day in and day out with ongoing chronic pain presents numerous challenges. During this six week workshop, participants learn skills and strategies that will help them meet the challenges chronic pain presents in their lives. Topics include: debunking the myths of chronic pain, balancing rest and activity periods, learning the Moving Easy Activity Program, medication management, and how to build action plans. All adults living with ongoing pain such as: headaches, low back pain, arthritis pain, fibromyalgia, and neuropathy, and those people who support them are encouraged to sign up for this workshop.

Healthy Living with Diabetes

This workshop is ideal for any adult with pre-diabetes or type 2 diabetes as well as those adults living with someone who has diabetes or pre-diabetes. Participants learn skills to increase their knowledge and confidence while managing diabetes. Monitoring, nutrition, exercise, and symptom management are some of the topics covered during these 6 weekly sessions. This workshop does not replace your existing treatment, it rather complements it.

Stepping On

This 7 week program is perfect for adults who have fallen in the past year or for those who have a “healthy respect” for the consequences of a fall. This highly interactive workshop teaches simple exercises to improve strength and balance. Participants are empowered to take an active role in fall prevention. Weekly topics explore the role vision, medications, sleep, home hazards and footwear play in falls prevention. Independent living adults without dementia will see the most improvement.

Living Well With Chronic Conditions

For adults who are not suffering from dementia but have one or more chronic (ongoing) health conditions. Heart and Lung problems, High Blood Pressure, High Cholesterol, Chronic Pain, Arthritis, and Asthma, as well as Crohn’s disease and Depression are a few examples of a chronic or ongoing condition. During this highly participative 6 week workshop you will learn practical ways to deal with complications that arise with ongoing health conditions. With mutual support participants learn to manage and maintain healthy active lives. You will Feel Better, Be in Control and Do the Things You Want to Do. Those who live with someone who has a lifelong condition will also benefit from this workshop.

Powerful Tools for Caregivers

Physical, emotional and financial needs frequently occur during the caregiving period. Powerful Tools helps caregivers learn to reduce stress and improve communication with the care receiver, medical provider, family members and others. During this 6 week focused workshop, participants learn how to develop action plans, solve problems, manage time and make caregiving transitions including tough decisions. After completing this course, many participants report they were able to overcome the challenges that come with caregiving.

For more information or to sign up for one of the workshops, please call the ADRC at 262-548-7848 or visit <https://www.waukeshacounty.gov/ADRCWorkshops/>

Accredited Online Colleges and Disability Education
www.accreditedonlinecolleges.org

ADRC Resource Lending Library..... (262) 548-7848
514 Riverview Ave, Waukesha WI 53188

Carroll University (262) 524-7373
100 N East Ave, Waukesha WI 53186
www.carrollu.edu/

Disability Services..... (262) 524-7335
https://my.carrollu.edu/ics/Departments/Disability_Services

Center for Life Enrichment (Shorehaven)..... (262) 354-1375

1306 W Wisconsin Ave, Oconomowoc WI 53066

Information, guidance and encouragement for successful aging.

www.shorehavenliving.org

**Children & Youth with Special Health Care Needs, Southeast
Children's Hospital of Wisconsin**

Regional Center..... (414) 266-6333

..... (800) 234-5437

9000 W Wisconsin Ave, Milwaukee WI 53201

www.southeastregionalcenter.org

Elmbrook Church (262) 786-7051

777 S Barker Road, Brookfield WI 53045

Programs for older adults and adults with disabilities.

www.elmbrook.org

Hispanic Community Health and Resource Center

..... (262) 928-4181

210 NW Barstow St #109, Waukesha WI 53186

Classes en Español

www.prohealthcare.org/clases-en-español.aspx

James Place (262) 544-9472

129 W Broadway, Waukesha WI 53186

A Community outreach of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods. Programs: Adults with Disabilities Bible Study, Tutoring, Wonderful Wednesdays for Women-call for schedule, Computer Class in Spanish, "Strong Women" Exercise, Women's Bible Study, Community Bible Study. Christian Men's Bible Study. By appointment: counseling services, budget coaching, and ex-offender support. Walk-in services: help to find community resources, health services, resumes and job search, friendship and support, prayer and spiritual groups.

www.jamesplacewi.org

La Casa de Esperanza, Inc. (262) 547-0887

Service Coordinator Hispanic Outreach

410 Arcadian Ave, Waukesha WI 53186

L.I.F.E. Academy (414) 937-2098

(Sponsored by Milwaukee Center for Independence MCFI)

Helps young adults with special needs to create a plan for the next phases of their lives, and gives them the tools they will need to be successful. Career development, life planning, social opportunities and parent engagement.

<http://www.mcfi.net/LIFE-Programs.htm>

Literacy Council of Greater Waukesha (262) 547-7323

217 Wisconsin Ave #16, Waukesha WI 53186

Confidential, one-to-one tutoring and mentoring services to individuals who need help with reading, writing, spelling, math, English as a second language, GED and citizenship.

www.waukeshaliteracy.org

UW Cooperative Extension, Waukesha County . (262) 548-7770

515 W Moreland Blvd AC G22, Waukesha WI 53188

We teach, learn, lead and serve, connecting people with the University of Wisconsin, and engaging with them in transforming lives and communities. 4H/youth development program.

<http://waukesha.uwex.edu/ces/cty/waukesha>

University of Wisconsin–Waukesha (262) 521-5200

Accessibility Services (262) 521-5041

1500 N University Drive, Waukesha WI 53188

Undergraduate degree and non-degree courses on-site and online. UW students with disabilities call Student Services for more information.

www.waukesha.uwc.edu

Bridges Library System (262) 896-8080

..... TDD (262) 896-8089

Special needs librarian/outreach..... (262) 896-8245

741 N Grand Ave Suite 210, Waukesha WI 53186

Volunteers deliver library materials (large print books, audio books, cassettes, CD, etc.) to those who are unable to get to the library.

www.wcfls.org

Libraries:

- Alice Baker Memorial Public Library**..... (262) 594-2800
820 E Main St, Eagle WI 53119
www.alicebaker.lib.wi.us
- Big Bend Public Library**..... (262) 662-3571
W230S9175 Nevins Street, Big Bend WI 53103
www.bigbend.lib.wi.us
- Brookfield Public Library**..... (262) 782-4140
1900 N Calhoun Rd, Brookfield WI 53005
www.ci.brookfield.wi.us
- Butler Public Library** (262) 783-2535
12808 W Hampton Ave, Butler WI 53007
www.butler.lib.wi.us
- Delafield Public Library**..... (262) 646-6230
500 Genesee St, Delafield WI 53018
www.delafieldlibrary.org
- Elm Grove Public Library**..... (262) 782-6717
13600 Juneau Blvd, Elm Grove WI 53122
www.elmgrovelibrary.org
- Hartland Public Library** (262) 367-3350
110 E Park Ave, Hartland WI 53029
www.hartlandlibrary.org
- Menomonee Falls Public Library**..... (262) 532-8900
W156N8436 Pilgrim Rd, Menomonee Falls WI 53051
www.menomoneefallslibrary.org/
- Mukwonago Community Library** (262) 363-6411
300 Washington Ave, Mukwonago WI 53149
www.mukwonagolibrary.org/
- Muskego Public Library** (262) 971-2100
S73W16663 Janesville Rd, Muskego WI 53150
www.cityofmuskego.org/library
- New Berlin Public Library** (262) 785-4980
15105 Library Ln, New Berlin WI 53151
www.newberlinlibrary.org
- Oconomowoc Public Library** (262) 569-2193
200 South St, Oconomowoc WI 53066
www.oconomowoclibrary.org/
- Pewaukee Public Library** (262) 691-5670
210 Main St, Pewaukee WI 53072
www.pewaukeeelibrary.org

- Sussex, Pauline Haass Public Library (262) 246-5180**
 N64W23820 Main St, Sussex WI 53089
<http://phplonline.org>
- Town Hall Library (262) 966-2933**
 N76W31429 Hwy VV, North Lake WI 53064
www.townhalllibrary.org
- Waukesha Public Library (262) 524-3680**
 321 Wisconsin Ave, Waukesha WI 53186
www.waukeshapubliclibrary.org
- Waukesha County Technical College (WCTC) ... (262) 691-5566**
 800 Main Street, Pewaukee WI 53072
www.wctc.edu
- Learning in Retirement Program at WCTC ... (262) 695-3473**
www.wctc.edu/lir
- Students with Disabilities (262) 691-5318**
www.wctc.edu/student_services/students_with_disabilities/index.php
- Wisconsin Talking Book & Braille Library (414) 286-3045**
 813 W Wells St, Milwaukee WI 53233 (800) 242-8822
 Free braille and recorded books and playback equipment for
 Wisconsin residents who are print handicapped.
<http://talkingbooks.dpi.wi.gov>
- YMCA**
- YMCA of Pabst Farms (262) 567-7251**
 1750 E Valley Rd, Oconomowoc WI 53066
www.ymcaatpabstfarms.org
- YMCA (Tri-County) (262) 255-9622**
 N84W17501 Menomonee Ave, Menomonee Falls WI 53051
www.ymcamke.org/locations/tricounty
- YMCA of Greater Waukesha County (262) 542-2557**
 320 E Broadway, Waukesha WI 53186
www.gwymca.org

Post Secondary Schools for Individuals with Intellectual Differences

General website:..... www.thinkcollege.net

Edgewood College (608) 712-4694
 1000 Edgewood College Dr., Madison WI 53711
www.edgewood.edu/prospective/undergraduate/CuttingEdge

Shepherds College..... (262) 878-6351
 1805 15th Avenue, Union Grove, WI 53182
<https://shepherdscollege.edu/>

University of Wisconsin Oshkosh (920) 424-1033
 800 N Algoma Blvd, Oshkosh WI 54901
 Project Success
www.uwosh.edu/success

ELECTED OFFICIALS

How to Communicate with your federal and state legislators:

There are a number of ways to communicate with your elected officials. Contacting your Representative or Senator, or any public official, shows that you care enough about an issue to take the time to convey its importance to people who can help you make a difference. Mail service to the Capitol is significantly delayed due to increased security measures, so it is no longer the best way to quickly reach your elected officials. There are other ways to communicate such as phone, fax, email, personal visits, and attending public forums.

Identify your State Legislators:

Call (800) 362-9472
 Website..... www.legis.state.wi.us

Identify your member of Congress:

Call (202) 224-3121
 Websites www.house.gov, or www.senate.gov
 E-mail for the White House may be sent to:
president@whitehouse.gov.

Written Correspondence

- o **Identify yourself as a constituent:** Lawmakers give more weight to correspondence received from their district or state.

- o **Bill numbers and issues:** In the first paragraph identify the bill number and/or the issue on which you want action and state what action you want, if appropriate.
- o **Make your message personal:** Tell your own story about how it affects you, your family and community.
- o **Ask a question (and get a response!):** By asking a question and seeking a response, in your fax or email, you show that you expect to continue the dialogue with the elected official.
- o **Keep it to one page:** Try to deliver your message in one page and be sure your name and return address are clearly printed.

Visiting a Public Official

- o **Prepare:** Plan what you want to say and stick to the issue. Keep your message simple, direct, and brief. Before you visit, learn as much as you can about the issues and the elected official with whom you will meet.
- o **Strength in numbers:** Go with a group of people. Designate a spokesperson and an order of speaking.
- o **Be on time.**
- o **Always say thank you:** Remember to thank the legislator/staff before beginning the rest of your message.
- o **Keep your message as focused as possible:** Be specific about bills you would like the legislator to vote in favor of or against. Try to present your key message/topic within five minutes.
- o **Know how the issue affects you and/or your community.**
- o **Tell your personal story:** You are unique! In telling your story you are conveying your message in the best possible way.
- o **Talking to staff is useful:** Meeting with the staff person can be just as useful—or more so—than meeting with the elected official. It is important to educate staff members on your position because they will communicate your message to the official and have a significant role in shaping the official's policies.
- o **Bring materials:** Bring educational materials to leave with the legislator for future reference. Be sure to include your business card or contact information.

United States Senators

Ron Johnson (R)..... (414) 276-7282, (202) 224-5323
Ron_Johnson@ronjohnson.senate.gov

Tammy Baldwin (D) (414) 297-4451, (202) 224-5653
www.baldwin.senate.gov/contact

United States Congressmen

Paul Ryan (R) (202) 225-3031
District Office (608) 752-4050; (888) 909-7926
www.house.gov/ryan

F. James Sensenbrenner, Jr (R) (202) 225-5101
District Office (262) 784-1111; (800) 242-1119
www.sensenbrenner.house.gov

State Executive Officers

Governor Scott Walker (R) (608) 266-1212
govgeneral@wisconsin.gov

Lieutenant Governor Rebecca Kleefisch (R)
ltgov@wisconsin.gov (608) 266-3516

Secretary of State Douglas J. La Follette (D)
..... (608) 266-8888

State Treasurer Matt Adamczyk (R)..... (608) 266-1714

Attorney General Brad Schimel (R) (608) 266-1221

Waukesha County State Senators

5th District
Leah Vukmir (R) (608) 266-2512
Sen.Vukmir@legis.wisconsin.gov

8th District
Alberta Darling (R) (608) 266-5830
Sen.Darling@legis.wisconsin.gov

11th District
Steven Nass (R) (608) 266-2635
Sen.Nass@legis.wisconsin.gov

13th District

Scott L. Fitzgerald (R)..... (608) 266-5660

District Office (920) 386-2218

Sen.Fitzgerald@legis.wisconsin.gov

28th District

Dave Craig (R)..... (608) 266-54001442

Sen.Craig@legis.wisconsin.gov

33rd District

Chris Kapenga (R) (800) 362-9472

..... (608) 266-9174

Sen.Kapenga@legis.wisconsin.gov

Waukesha County State Assembly

13th District

Rob Hutton (R) (800) 362-9472

Rep.Hutton@legis.wisconsin.gov

14th District

Dale Kooyenga (R)..... (608) 266-9180

District Office (414) 678-1586

Rep.Kooyenga@legis.wisconsin.gov

15th District

Joe Sanfelippo (R) (800) 362-9472

Rep.Sanfelippo@legis.wisconsin.gov

22nd District

Janel Brandtjen (R)..... (608) 267-2367

Rep.Brandtjen@legis.wisconsin.gov

24th District

Dan Knodl (R)..... (888) 529-0024

District Office (262) 502-0118

Rep.knodl@legis.wisconsin.gov

33rd District

Cody Horlacher (R) (608) 266-5715

Rep.Horlacher@legis.wisconsin.gov

38th District

Joel Kleefisch (R) (608) 266-8551
..... (888) 534-0038
Rep.Kleefisch@legis.wisconsin.gov

83rd District

Chuck Wichgers (R) (608) 266-3363
..... (888) 534-0083
Rep.Wichgers@legis.wisconsin.gov

84th District

Mike Kuglitsch (R) (608) 267-5158
District Office (262) 679-3076
Rep.Kuglitsch@legis.wisconsin.gov (608) 267-5158

97th District

Scott Allen (R)..... (608) 266-8580
District Office (262) 546-4603
Rep.Allen@legis.wisconsin.gov

98th District

Adam Neylon (R)..... (608) 266-5120
..... (888) 534-0098
Rep.Neylon@legis.wisconsin.gov

99th District

Cindi Duchow (R)..... (608) 266-3007
..... (888) 529-0033
Rep.Duchow@legis.wisconsin.gov

Waukesha County Constitutional Officers**County Clerk**

Kathleen Novack..... (262) 548-7010
knovack@waukeshacounty.gov

County Treasurer

Pamela F Reeves (262) 548-7029
preeves@waukeshacounty.gov

Sheriff

Eric Severson (262) 548-7126
eseverson@waukeshacounty.gov

Clerk of Circuit Court (262) 896-8525

District Attorney

Susan L. Oppen (262) 548-7076

WaukeshaCountyDA@da.wi.gov

Register of Deeds

Jim Behrend (262) 548-7583

jbehrend@waukeshacounty.gov

Waukesha County Board of Supervisors

Jim Batzko (262) 820-9688

jbatzko@waukeshacounty.gov

Michael Crowley (262) 894-0773

mcrowley@waukeshacounty.gov

Kathleen M. Cummings (262) 853-6272

kmc4thepeople@gmail.com

Paul L. Decker, County Board Chair (414) 745-3919

pdecker@waukeshacounty.gov

Timothy Dondlinger (414) 378-8463

TDondlinger@waukeshacounty.gov

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jgrant@waukeshacounty.gov

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khammitt@waukeshacounty.gov

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jheinrich@waukeshacounty.gov

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choward@waukeshacounty.gov

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DMJohnson1@waukeshacounty.gov

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rkolb@waukeshacounty.gov

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TMichalski@waukeshacounty.gov

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wmitchell@waukeshacounty.gov

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rmorris@waukeshacounty.gov

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LSNelson@waukeshacounty.gov

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dpaulson@waukeshacounty.gov

Thomas J. Schellinger (262) 782-4496
tschellinger@wauksheacounty.gov

David W. Swan (262) 691-0471
dswan@waukeshacounty.gov

Jeremy Walz (414) 840-3911
jwalz@waukeshacounty.gov

Steve Whittow (262) 424-5128
SWhittow@waukeshacounty.gov

Peter M. Wolff (262) 896-9891
peterwolff711@gmail.com

Chuck Wood (262) 232-1148
CWood@waukeshacounty.gov

Ted Wysocki (262) 782-0267
TWysocki@waukeshacounty.gov

William J. Zaborowski (262) 786-9547
wzaborowski@waukeshacounty.gov

David D Zimmermann (262) 339-0092
DDZimmermann@waukeshacounty.gov

Waukesha County Executive

Paul Farrow (262) 548-7902
countyexec@waukeshacounty.gov

**Aging and Disability Resource Center of Waukesha County
Advisory Board**

Judie Berthelsen (262) 547-8291
kids.cats.dogs4@gmail.com

Patricia Carriveau (262) 370-3355
pcarriveau1@wi.rr.com

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cizelmaria@gmail.com

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re8franklin3860@yahoo.com

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cjfriedrich@hotmail.com

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Elaine Ludka (262) 717-9561
elaineludka33@gmail.com

Sonia Miranda (262) 527-6687

Susan Schweda (262) 781-5974
sischweda@gmail.com

William Zaborowski (262) 786-9547
wzaborowski@waukeshacounty.gov

EMERGENCY SERVICES / DEVICES

5Star Urgent Response by GreatCall (800) 918-8543
www.greatcall.com/mobile-medical-alert-system

ADT Home Health Security Systems (262) 510-2775
200 N Patrick Blvd #300, Brookfield 53045
A personal emergency response system. AARP discount and
USAA discount.

Carelink Emergency Response (800) 525-6237
Emergency monitoring system by Healthcom.
www.healthcominc.com

File of Life (800) 814-1788
High-visibility pouch and card which allows emergency
responders to quickly find a patient's emergency medical
contacts, known health issues, medications, allergies, etc.
<http://www.folife.org/>

Life Assist USA (262) 332-1688
..... (888) 860-8098
2210 Pinehurst Drive, Middleton, WI 53562

Lifeline (800) 380-3111
www.lifelinesys.com

MedicAlert® & Alzheimer's Assn. Safe Return... (888) 432-5378
<https://www.alz.org/care/dementia-medic-alert-safe-return.asp>

Pet Alert **HAWS (262) 542-8851**
Card allowing emergency responders to find important
information about your pet, or details needed to make
arrangements if you are unable to care for your pet. This
product is a collaboration between the Humane Animal
Welfare Society and the ADRC.
<https://hawspets.org/>

Reachout Wireless (877) 870-9444
Government assisted cellular service
www.reachoutmobile.com

Safe Living Technologies (262) 780-0848
www.safelivingtech.com

Safelink Wireless..... (800) 723-3546
A government supported program that provides a free cell phone and airtime each month for income-eligible customers.
www.safelinkwireless.com

Secure at Home (866) 670-0888
909 N Mayfair Rd, #202, Wauwatosa WI 53226 (262) 670-8888
www.secureathomellc.com (414) 378-1938

Silver Alert Wisconsin
Silver Alerts notify the public when an at-risk or vulnerable senior goes missing. Similar to an Amber Alert, Silver Alerts will go out by email, text message, or fax through the Wisconsin Crime Alert Network to notify the public that an adult with Alzheimer’s, dementia, or other permanent cognitive impairment is missing. Anyone may subscribe to receive Silver Alerts and Crime Alerts for free by email, text or fax.
www.wisconsincrimealert.gov/silveralert.html

Vial of Life Project
Have your medical information on hand just in case of an emergency. Put one in your wallet, in your glove compartment, and especially on your refrigerator door.
www.vialoflife.com

Wheaton Alert..... (414) 874-6270
..... (800) 860-4230
4300 W Brown Deer Rd, 2nd Floor, Brown Deer WI 53223
www.mywheaton.org

EMPLOYMENT

Creative Employment Opportunities (CEO) (414) 277-8506

1421 N Water St, Milwaukee, WI 53202-2586
Assist people with disabilities to obtain and maintain
community employment.
www.ceomke.com

Division of Vocational Rehabilitation (DVR)..... (262) 548-5850

2607 N Grandview Blvd #100, Waukesha WI 53188
Evaluation, counseling, training and placement services for
jobseekers with disabilities.
<http://dwd.wisconsin.gov/dvr>

Easter Seals Southeast Wisconsin

Workforce Training Center (262) 547-6821

505 Northview Rd, Waukesha WI 53188
Assisting individuals with disabilities in achieving employment
and/or training opportunities.
www.eastersealswise.com

Employment Resources, Inc. (608) 246-3444

..... (855) 401-8549

The Work Incentives Benefits Specialists (WIBS) program
provides benefits counseling to people who are on disability
and are going back to work.
www.eri-wi.org

Equal Employment Opportunity Commission (414) 297-1111

(EEOC) (800) 669-4000

..... TTY (800) 669-6820

310 W Wisconsin Ave., Ste. 500, Milwaukee WI 53203
Enforces Americans with Disabilities Act (ADA). Provides
information on vocational rehabilitation.
www.eeoc.gov

- Goodwill Workforce Connection Center (262) 832-3216**
(Goodwill Industries)
 1400 Nike Dr, Waukesha WI 53186 (West side of parking lot)
 Access to job search services, services are free, open to the public, employers onsite weekly, no appointment necessary.
www.goodwillsew.com
- Great Lakes ADA Center V/TTY (800) 949-4232**
 Information, materials, technical assistance and training on the Americans with Disabilities Act of 1990 (ADA); and other disability rights laws.
www.adagreatlakes.org
- IndependenceFirst (414) 291-7520**
 540 S 1st St, Milwaukee WI 53204
 Services and skills training, advocacy, peer mentoring and information and referral.
www.independencefirst.org
- James Place (262) 544-9472**
 129 W Broadway, Waukesha WI 53186
 A community resource of Elmbrook Church serving downtown Waukesha and surrounding neighborhoods.
www.jamesplacewi.org
- Job Accommodation Network (JAN) (800) 526-7234**
 TTY (877) 781-9403
 Explains rights under ADA and work accommodation possibilities. Leave a message someone will return your call.
<http://askjan.org>
- Opportunities, Inc (262) 569-8888**
 (800) 314-4567
 662 Armour Rd, Oconomowoc WI 53066
 Provides services for individuals with disabilities for the purpose of maximizing their success and enhancing their abilities to be independent, contributing members of the community.
www.oppinc.com

- Pantheon Industries, Inc..... (262) 567-2133**
 1745 Executive Drive, Oconomowoc WI 53066
 3030 S Calhoun Rd, New Berlin WI 53151
 880 S Janesville St, Watertown WI 53190
 Offers a full range of employment services for individuals with disabilities, ranging from center-based, supported, and community integrated employment.
www.pantheonindustries.org
- ResCare Workforce Services (262) 695-7953**
 (855) 458-0001
 Workforce Development Center
 892 Main St, Pewaukee WI 53072
www.rescare.com
- SER National (414) 649-2640**
Senior Community Service Employment Program (SCSEP)
 1243 S Cesar Chavez Dr, Milwaukee WI 53204
 Training program for low-income, disabled, veteran and unemployed older adults (55 and older).
www.ser-national.org
- Wisconsin Senior Employment (WISE) Prgrm ... (262) 785-2579**
 125 N. Executive Dr, Suite 207, Brookfield 53005
www.gwaar.org
- Workforce Development Center (262) 695-7800**
 892 Main St, Pewaukee WI 53072
 Employment & training services for job seekers & employers.
www.wfdc.org

FINANCIAL ASSISTANCE

- Annual Credit Report.com (877) 322-8228**
 AnnualCreditReport.com is the official site to help consumers to obtain their free credit report.
www.annualcreditreport.com

Community Action Coalition for South Central Wisconsin, Inc
..... **(262) 354-4017**
2312 N Grandview Blvd, Suite 102, Waukesha WI 53188
Assist people with identifying and discussing their financial
situations, finding appropriate housing and ideas for increasing
people’s incomes.
www.cacscw.org

Department of Health & Human Serv **(262) 548-7212**
514 Riverview Ave, Waukesha WI 53188
Moraine Lakes Consortium..... **(888) 446-1239**
Financial assistance may be available through Medicaid and
FoodShare.
Central Document Processing Unit..... **Fax (855) 293-1822**
All Financial Assistance documents should be sent to the
Central Document Processing Unit (CDPU)
PO Box 5234, Janesville WI 53547
<https://access.wisconsin.gov>

Energy Services, Inc (ESI) **(262) 549-9666**
..... **For Appointments only (800) 506-5596**
217 Wisconsin Ave #401, Waukesha WI 53186
Low Income energy assistance program. If you are low/have
run out of fuel oil or LP gas and are without resources, call ESI
immediately.

Hope Center **(262) 549-8726**
502 N East Ave, Waukesha WI 53186
Assistance with transportation to maintain employment, limited
medical co-pays, and replacement of ID’s and birth certificates.
Call ahead for consultation.
www.hopecenterwi.org

La Casa de Esperanza **(262) 547-0887**
410 Arcadian Ave, Waukesha WI 53186
www.lacasadeesperanza.org

Rural Housing, Inc...... **(608) 238-3448**
4510 Regent St, Madison WI 53705
<http://www.wisconsinruralhousing.org/>

- Salvation Army** (262) 547-7367
Emergency grants for utility payments, with conditions & limits.
- Waukesha County Veterans' Services Office**..... (262) 548-7732
514 Riverview Ave #107, Waukesha WI 53188
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.
www.waukeshacounty.gov/veterans
- WE Energies** (800) 242-9137
Utility payment plans, reconnections.
www.we-energies.com
- WHEDA-Property Tax Deferral Loan Program** (800) 334-6873
140 S 1st Street, Ste 200, Milwaukee WI 53204
www.wheda.com
- Wisconsin Partnership for Housing Development**
..... (262) 896-8170
515 W Moreland Blvd, Room AC320, Waukesha WI 53188
www.homeconsortium.com
- Wisconsin Pooled and Community Trusts (WisPACT)**
..... (608) 268-6006
..... (800) 236-4940
131 W Wilson St, Ste 300, Madison WI 53703
The WisPACT Trusts help provide for the special needs of people with a disability while safeguarding their public benefits and placement on government waiting lists.
www.wispact.org
- Wisconsin Recipient Call Center (Medicaid)** (800) 362-3002
Answer questions for those who receive straight Medicaid (i.e. Title 19, Medical Assistance) including coverage, billing, and prior authorization. Also provides referrals to dentists/dental service providers who accept Title 19. Does not serve those who receive Medicaid in HMO form.

RENT ASSISTANCE

Waukesha Housing Authority..... (262) 542-2262
600 Arcadian Ave, Waukesha WI 53188
Federally funded housing for low-income and adults with disabilities.
www.whaonline.com

FOOD/ MEALS/ NUTRITION

FOOD ASSISTANCE

Farmers Market Vouchers

Farmers Market Vouchers are available to qualified seniors 60 years of age (55 for Native Americans) or older who reside in Waukesha County and meet income limits. These vouchers assist seniors in purchasing Wisconsin-grown fruits, vegetables and herbs from certified farmers’ markets and roadside stands from June through October.
Please contact the ADRC **(262) 548-7848** after May 24th for more information about vouchers. Distribution begins June 1st.

FoodShare Program (Moraine Lakes Consortium)

..... **(888) 446-1239**
Health and Human Services offers assistance with the Quest Card. Call for eligibility requirements. (If your Wisconsin Quest Card is lost, stolen or damaged, or you have questions regarding your balance, call the Customer Service ARU, 1-877-415-5164)
www.access.wisconsin.gov

FOOD PANTRIES

Providing food to limited income households through community food pantries. Income guidelines followed. Contact the local food pantry for assistance. Hours may be subject to change. General website:
<http://www.foodpantryofwaukeshacounty.org/resources.html>

Butler Food Pantry (262) 781-9521

St Agnes Church 12801 W Fairmount Avenue, Butler WI 53007
Pickup by appointment. www.stagnesparish.org

Eagle Community Food Pantry (262) 594-2296

St Theresa Church, 136 W Waukesha Road, Eagle WI 53119
Wednesday 9:00-10:00 am

Food Pantry of Waukesha County (262) 542-5300

1301 Sentry Dr, Waukesha WI 53186
Monday through Friday 1:00–3:00 pm
Thursday 6:00–8:00 pm; Saturday 9:30-11:30 am
www.waukeshafoodpantry.org

Hartland Area Food Pantry (262) 367-6373

555 S Industrial Dr, Hartland WI 53029
Wednesday 1:30-3:00 pm; Saturday 10:00–11:00 am

Kettle Moraine Food Pantry (262) 968-6466

All Saints Lutheran Church
705 W Tomlin Rd (Hwy E), Wales WI 53183
Tuesday, Thursday, Saturday 10:00–11:00 am

Kitchen Cupboard Food Pantry (262) 363-7224

Mt. Olive Lutheran Church
211 Main St, Mukwonago WI 53149
Thursday 9:30-11:30 am

Menomonee Falls Pantry (262) 251-6848

Mailing Address: PO Box 238, Menomonee Falls WI 53052
N85 W15382 Menomonee River Pkwy
Menomonee Falls WI 53051
Tuesday and Thursday 12:30–2:00 pm; 5:30–7:00 pm
<http://fallsfoodpantry.com>

Mukwonago Food Pantry (262) 363-3452

325 Eagle Lake Ave, Mukwonago WI 53149
Monday, Tuesday 9:00–12:00 pm
Wednesday 9:00 am–12:00; and 3:00–7:00 pm
Thursday 3:00–7:00 pm
www.mukwonagofoodpantry.org

Muskego Food Pantry (262) 679-6448

W189 S8184 Mercury Dr, Muskego WI 53150

Food Distribution: Thursday 1:00–6:00 pm; 1st & 3rd Saturday
9:00 am–12:00

New Berlin Food Pantry (262) 789-8040

New Berlin Community Center (use east entrance)

14750 W Cleveland Ave, New Berlin WI 53151

Donations needed.

Serves New Berlin, Brookfield & Elm Grove. Muskego for
federal food and stock boxes only.

Wednesday, 12:00-5:00 pm

North Lake Pantry (262) 966-0366; (262) 966-2191

Blessed Teresa of Calcutta

W314 N7462 State Hwy 83, North Lake WI 53064

Tuesday & Saturday 8:30-9:30 am

<http://www.blteresaparish.org>

Oconomowoc Food Pantry (262) 567-7054

W359 N5848 Brown St, Oconomowoc WI

Mailing address: P.O. Box 832, Oconomowoc WI 53066

Tues. & Thurs. 1:30-2:30pm & 6:30-7:30pm; Sat 9:30-10:30am

<http://www.oconomowocfoodpantry.com/>

Abundant Life Food Pantry (262) 965-5177

995 S Sawyer Rd, Oconomowoc WI 53066

Friday 10:00-11:30 am; Sunday Noon-1:30 pm

Oconomowoc school district only.

www.alc1.org

Pewaukee Pantry (262) 893-8241

Gethsemane United Methodist Church (Lower Level)

Mailing Address: PO Box 51, Pewaukee WI 53072

642 Main St, Pewaukee 53072

Wednesday and Saturday 10:00–11:00 am

<http://pewaukeeumc.org>

Salvation Army, Waukesha (262) 547-7367

445 Madison St, Waukesha WI 53188

Tuesday and Wednesday 1:00–4:00 pm; Friday 9:00–12:00

<http://www.waukeshasalvationarmy.org>

Sussex Outreach Services–Food Pantry..... (262) 246-9490
N63 W23626 Silver Spring Dr, Sussex WI 53089
Donation drop off: 8:30 am–12:00
Food Distribution: Monday 5:30–7:00 pm;
Wednesday 1:00-2:30 pm; Saturday 10:00–12:00
<http://www.sussexareasos.org>

FREE MEAL SITES

Community Banquet

St James Catholic Church (262) 251-3944
W220 N5588 Town Line Rd, Menomonee Falls WI 5305
Free meal on the second and fourth Thursday of every month
5:30 - 7:00 pm
No Reservations necessary

Outreach Meals:

Hope Center..... (262) 549-8726
502 N East Ave, Waukesha WI 53186
Breakfast M-F 9:00 am, lunch M-F 12:00 (noon), evening
meal served Monday, Wednesday and Friday 5:30 pm.
Loaves and Fishes meals take place on Sundays at 2pm.
www.hopecenterwi.org

Salvation Army, Waukesha..... (262) 547-7367
445 Madison St, Waukesha WI 53188
Community Meal Tuesday, Thursday & Saturday 5:00 pm
www.usc.salvationarmy.org/waukesha

GROCERY, DELIVERY/ PICKUP

Many grocery stores now provide curbside pickup or delivery service for your convenience. Call your preferred local store to inquire about which services they may offer in your area. Minimum order size and service fees may apply.

AmazonFresh

<https://www.amazon.com/AmazonFresh-Grocery/b?ie=UTF8&node=11825099011>

- Brewers Organics** (414) 483-3191
Organic produce delivery serving SE Wisconsin.
<https://www.brewersorganics.com/>
- Instacart** (888) 246-7822
Offers delivery from Costco, CVS, Meijer, Metro Market, Petco,
and Pick 'n Save stores.
<https://www.instacart.com/>
- Meijer** (877) 363- 4537
Online ordering for curbside pickup or delivery available.
www.meijer.com/
- Peapod** (800) 573-2763
Online grocery delivery service.
<https://www.peapod.com/>
- Pick 'n Save / Metro Market** call your nearest location
Online ordering for curbside pickup available.
<https://www.picknsave.com/>
<https://www.metromarket.net/>
- Sendik's** call your nearest location
Offers online ordering service for curbside pickup.
<https://www.sendiks.com/>
- Shipt** (888) 807-5537
Offers online ordering and delivery service from Meijer and
Target stores.
<https://www.shipt.com/>
- Walmart** call your nearest location
<https://grocery.walmart.com/>
- Woodman's** call your nearest location
Offers online ordering, and pickup/delivery service
<https://shopwoodmans.com/milwaukee>

HOME DELIVERED MEALS

Aging and Disability Resource Center (262) 548-7848
514 Riverview Avenue, Waukesha WI 53188
Home Delivered Meals: Nutritious hot meals are delivered to homebound adults 60 years and older who meet eligibility requirements. Assessment required.
Hours/Days: Meals will be delivered between 11:00 am & 1:00 pm, Monday-Friday.
Eligibility: Homebound persons 60 years and older who do not leave home under normal circumstances

PRIVATE MEAL DELIVERY PROVIDERS

There are several private providers serving Waukesha County. If you are interested in a home-delivered meal, contact the provider nearest you.

Blue Apron..... (646) 891-4349
Ingredient and recipe meal kit delivery service
<https://www.blueapron.com/>

The Caring Place..... (262) 928-2314
Serving: City of Waukesha and portions of the town of Waukesha
<https://www.thecaringplacewaukesha.org/>

Dousman Home Meals (262) 965-2429
Serving: Dousman, Wales, Summit, Genesee Depot, Delafield, North Prairie & surrounding areas

HelloFresh (800) 733-2414
Ingredient and recipe meal kit delivery service.
<https://www.hellofresh.com/>

Homestyle Direct (866) 735-0921
113 Main, Kimberly ID 83341
Nutritionally balanced meals delivered to your door, ready to heat and eat.
www.homestyledirect.com

- Horizon Home Care and Hospice** (414) 365-8300
Serving: Butler, Germantown, Lannon, Menomonee Falls,
Sussex and Milwaukee County
www.hhch.net
- JA Foodservice** (269) 695-5600
455 Post Road, Buchanan MI 49107
Nutritionally balanced meals delivered to your door, ready to
heat and eat.
www.jafoodservice.com
- Meal Magic** (608) 754-5833
414 Somerset Dr, Janesville WI 53546
www.mealmagicinc.com
- Milwaukee County Delivered Meals** (414) 289-6874
- Mom's Meals** (877) 508-6667
Nutritionally balanced meals are prepared, packaged and
shipped fresh, ready to heat and eat. Diabetic, renal diet,
carbohydrate controlled meals also available and gluten-free,
low sodium and vegetarian.
www.momsmeals.com
- Plum Delicious Dining, LLC** (414) 630-3708
Affordable, healthy and simple alternative to dining out for the
culinary-challenged or time-constrained.
plumdeliciousdining.com
- Seattle Sutton Healthy Eating** (800) 442-3438
www.seattlesutton.com
- Silver Cuisine** (844) 404-3663
<https://silver.bistromd.com/Home>
- Shorehaven Mobile Meals** (262) 567-8341, Ext 166
Serving: Oconomowoc, Okauchee, Stonebank and some
areas of Ashippun, Ixonia and Neosho, only noon meals.

NUTRITION COUNSELING

Nutrition Education Program **(262) 548-7877**
Waukesha County University of Wisconsin-Extension
Classes available for low income families, individuals, youth,
and the elderly.
<https://www.waukeshacounty.gov/UWEX/Foodwise/>

Waukesha County Public Health Center **(262) 896-8430**
..... **(800) 540-3620**
..... **TTY (262) 896-8234**
514 Riverview Avenue, Waukesha WI 53188

SENIOR DINING CENTERS

Aging and Disability Resource Center (ADRC).. (262) 548-7826
514 Riverview Avenue, Waukesha 53188
Senior Dining - Nutritious meals are served at **10 dining centers** throughout Waukesha County. Social opportunities, recreational and educational activities as well as information on services, resources and community events for older people are included.
Eligibility: Persons 60 years and older. For reservations, call the dining center before 12:00 one working day in advance, or the ADRC at (262) 548-7826. Transportation may be available by senior taxi or Rideline, for \$1.00 each way.

Brookfield, Brookfield Community Center **(262) 782-1636**
2000 N Calhoun Rd 53005 Monday-Friday 12:00

Butler, Hampton Regency Apartments **(262) 783-5506**
12999 W Hampton Ave 53007..... Monday-Friday 11:45

Hartland, Breezewood Village Apartments **(262) 367-5689**
400 Sunnyslope Dr 53029 ..Monday, Wednesday, Friday 12:00

Menomonee Falls, Menomonee Falls Community Center
..... **(262) 251-3406**
W152 N8645 Margaret Rd 53051 Monday-Friday 12:00

Mukwonago, Birchrock Apartments **(262) 363-4458**
280 Birchrock Way 53149 Monday-Thursday 12:00

Muskego, Stoney Creek Adult Community **(414) 422-0420**
S69 W14142 Tess Corners Dr 53150 Monday, Wednesday,
Friday 11: 45

New Berlin, National Regency Retirement Community
..... **(262) 784-7877**
13750 W National Ave 53151 Monday-Friday 12:00

Oconomowoc, Oconomowoc Community Center . **(262) 567-5177**
220 West Wisconsin Avenue, Oconomowoc 53066 Monday-
Friday 12:00

Sussex, Sussex Civic Center..... **(262) 246-6747**
N64W23760 Main St 53089 Monday-Friday 12:00

Waukesha, La Casa Village..... **(262) 547-8282**
1431 Big Bend Road 53189..... Monday-Friday 12:00

FUNERAL / BURIAL ASSISTANCE

Family members interested in funeral/burial assistance should speak with their funeral, cemetery, or crematory service provider. Visit the WI DHS website for more information.
<https://www.dhs.wisconsin.gov/em/wfcap.htm>

FUNERAL HOMES

If no website is listed please see:
www.funeralhomesguide.com/Wisconsin/WI.html

Becker Ritter Funeral & Cremation Service..... **(262) 782-5330**
14075 W North Avenue, Brookfield WI 53005
www.beckerritter.com

Cesarz Charapata & Zinnecker Funeral Home & Cremation Services **(262) 542-6609**
237 N Moreland Blvd, Waukesha WI 53188
www.waukeshasfuneralhome.com
email: info@cczfh.com

- Church & Chapel Funeral Service..... (262) 549-9100**
380 Bluemound Rd, Waukesha WI 53188
- Church & Chapel**
15250 W National Ave, New Berlin WI 53151... (262) 827-0659
- Church & Chapel/Ritter Larsen Brothers Funeral Home**
1875 N Calhoun Rd, Brookfield WI 53005 (262) 786-8030
www.churchandchapel.com
- Evert-Luko Funeral Home..... (262) 367-2156**
170 Warren Avenue, Hartland WI 53029
<http://evertlukofuneralhome.com>
- Haase-Lockwood & Associates Funeral Homes and Crematory (Mealy's Chapel) (262) 594-2442**
103 W Eagle St, Eagle WI 53119
www.haaselockwoodfhs.com
- Harder Funeral Home..... (262) 781-8350**
18700 W Capitol Dr, Brookfield WI 53045
www.harderfuneralhome.com
- Krause Funeral Home & Cremation Services..... (262) 786-8009**
12401 W National Avenue, New Berlin WI 53151
21600 W Capitol Dr, Brookfield WI 53072 (262) 432-8300
www.krausefuneralhome.com
- Pagenkopf Funeral Home (262) 567-4457**
1165 Summit Ave, Oconomowoc WI 53066
<http://pagenkopf.com>
- Randle-Dable-Brisk Funeral Home, Inc (262) 547-4035**
1110 S Grand Ave, Waukesha WI 53186
<http://www.randedablefuneralhome.com>
- Sass, Max A & Sons Funeral Homes (262) 679-1560**
W173S7629 Westwood Dr, Muskego WI 53150
www.maxsass.com

Schmidt & Bartelt Funeral Home

930 Main St, Mukwonago WI 53149 (262) 363-7126
N84W17937 Menomonee Ave, Menomonee Falls WI 53051
..... (262) 251-3630
121 S Cross St, Oconomowoc WI 53066..... (262) 567-4459
W250N6505 Hwy 164, Sussex WI 53089 (262) 246-4774
www.schmidtandbartelt.com

Schramka Herrick Funeral Home (262) 251-0330

W164N9034 Water St, Menomonee Falls WI 53051
www.schramka-menomonee.com

Thelen Funeral Services (262) 392-4251

W309 S4840 Commercial Dr, Mukwonago WI 53149
<http://www.thelenfh.com>

Yonke & Son Funeral Home (262) 691-1900

205 Prospect Ave, Pewaukee WI 53072
www.the-funeral-home-directory.com

HEARING / VISION IMPAIRMENT

HEAR WI (414) 604-2200

..... TTY (414) 604-7217
10243 W National Ave, West Allis WI 53227
Educational programs on hearing loss in older adults, senior
hearing screening, information and referral. Hearing
assistance products.
www.hearwi.org

Deaf Linx..... www.deaflinx.com

Information on deafness, deaf culture, American Sign
Language (ASL) and all other related topics.

Office for the Deaf and Hard of Hearing, Center for Communication, Hearing & Deafness

Deaf and Hard of Hearing Specialist (262) 565-6349
Disability Benefit Specialist Videophone..... (262) 347-3045
141 NW Barstow St #404, Waukesha WI 53188
Deaf/Hard of Hearing Specialists supporting the DHS
www.dhs.wisconsin.gov/odhh

Telecommunications Equipment Purchase Program (TEPP)
..... (608) 231-3305
..... TTY (608) 251-8345
Public Service Commission, PO Box 7854, Madison WI 53707
TEPP issues vouchers for equipment needed in order to use
basic telephone services to Wisconsin residents who are deaf,
hard of hearing, speech impaired or mobility or motion
impaired.
<https://tepp.wipfli.com>

Wisconsin Lions Foundation (877) 463-6953
Hearing Aid Program
Providing hearing instruments for adults and children who
could otherwise not afford them.
www.wlf.info

Wisconsin Telecommunication Relay System 7-1-1
..... (800) 947-6644
..... TTY (800) 947-3529

Adaptive Technology Resources (ATR) (262) 375-2020
1350 14th Ave #3, Grafton 53024
Adaptive technology for special needs including low vision,
blindness, dyslexia, reading and mobility impairments.
www.adaptiveTR.com

American Printing House for the Blind (APH) (800) 223-1839
Independent living products and services for people who are
blind and visually impaired.
www.aph.org

Audio & Braille Literacy Enhancement, Inc...... (414) 286-3039
(ABLE) Central Library Bldg, 803 W Wells St, Milwaukee 53233
Transcribes print materials into Braille and audio/digital format
for anyone with a disability that prevents them from reading
standard print.
www.ablenow.org

Office for the Blind and Visually Impaired..... (888) 879-0017
Provide services to teach skills of independent living with vision loss.
www.dhs.wisconsin.gov/blind/contact.htm

The Low Vision Store..... (414) 327-2810
..... **(866) 300-8678**
5345 W Forest Home Ave, Milwaukee WI 53220

Vision Forward Association (414) 615-0100
912 N Hawley Rd, Milwaukee WI 53213
The Badger Association and the Center for Blind and Visually Impaired Children have merged to create a comprehensive vision resource organization for children, adults and families living with changing vision.
<http://vision-forward.org>

Wisconsin Council of the Blind and Visually Impaired
..... **(608) 255-1166**
..... **(800) 783-5213**
www.wcblind.org

Questions to ask when hiring a person or agency for your loved one

1. What services do you provide (in detail)?
2. What services do you NOT provide?
3. How long have you (your employees) been providing this service?
4. What is the skill level of the provider- do they have specialized training or education?
5. What are your fees? Do you have any sliding-fee considerations?
6. Does your agency have experience working with _____ (name your long term care program or insurance coverage)
7. Do you have any references that I can speak to about your services?
8. Am I required to enter into any contract with your agency?
9. Are you licensed and insured?
10. Are you listed with the Better Business Bureau?
11. Who will be my key contact at your business?
12. Do you provide services on nights, weekends or holidays?
13. Do you do criminal background checks on your employees?
14. Is there anything else that you would like to share with me about your agency/services?

HOME HEALTH CARE / HOMEMAKER

Home Health Care agencies offer a wide variety of services ranging from errands, housekeeping, companionship and meal preparation to personal care such as bathing, assistance with dressing and undressing, toileting, and medication management. Some agencies also may provide transportation and skilled nursing care.

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided. See page 6 for a sample list of questions to consider before hiring someone for your loved one.

ADL Corporation (262) 363-4400
318 N Rochester St, Mukwonago 53149

- Advantage Home Care** (800) 820-4459
 (262) 432-4663
 W129N6889 Northfield Dr # 211, Menomonee Falls WI 53051
www.advantage-homecare.com
- Allay Home & Hospice** (262) 787-2980
 325 N Corporate Dr # 260, Brookfield WI 53045
www.allayhh.com
- Always Best Care Senior Services** (262) 439-8616
 150 N Sunnyslope Rd, #372 Brookfield 53005
<http://www.alwaysbestcare.com>
- ANS Home Health Services** (414) 481-9800
 1551 S 108 St, West Allis 53214
www.anshomecare.com
- ASSIST@HOME Quality Care** (262) 754-3805
 220 Regency Ct, Suite L102, Brookfield 53045
www.assistathomecare.com
- Assisting Hands Home Care** (262) 721-1155
 7434 Lannon Rd, Mequon WI 53046
www.assistinghands.com/24/wisconsin/menomonee
- At Home Caring Angels** (414) 587-3428
 Now offering private pay wheelchair accessible transportation.
www.athomecaringangels.com
- At Home Loving Care, LLC** (262) 432-1703
 PO Box 744, Muskego 53150
www.athomelovingcare.com
- “AT YOUR SERVICE” Inc** (262) 354-3700
 888 Thackeray Trail, Suite 209, Oconomowoc 53066
www.weare-atyourservice.com
- Aurora at Home Health Care Services** (800) 862-2201
 Aurora Visiting Nurse Association of Wisconsin
www.aurorahealthcare.org/VNA

Bridges Home Healthcare..... (262) 673-6600
1121 E Sumner St, Hartford 53027
www.bridgeshh.com

BrightStar of Greater Waukesha & Lake Country
..... (262) 408-5873
N27 W23960 Paul Rd Suite #3, Pewaukee 53072
www.brightstarcare.com

Caring Senior Service of Milwaukee (414) 395-8106
W156N8327 Pilgrim Rd #408, Menomonee Falls 53051
www.milwaukee-seniorcare.com

Catholic Charities..... (414) 771-2881
2021 N 60th St, Milwaukee 53208
www.ccmke.org

Celestial Care (414) 395-4286
12201 W North Ave #205, Wauwatosa 53226
www.celestialcarellc.com

Christian Family Solutions (888) 685-9522
W175 N11120 Stonewood Dr, Germantown 53022
www.christianfamilysolutions.org

ComForCare Home Care..... (262) 446-2000
1020 James Dr. Suite F, Hartland 53029
www.comforcare.com/wisconsin/waukesha

Comfort Keepers
2717 N Grandview Blvd #106, Waukesha (262) 542-5800
8505 W Forest Home Ave, Milwaukee..... (414) 858-9400
www.comfortkeepers.com

Country Nurses, Inc (800) 236-5686
313 N Main St, Jefferson 53549
www.countrynurses.com

FirstLight Home Care..... (262) 671-3800
19435 W Capitol Dr, Suite 101, Brookfield WI 53045
www.firstlighthomecare.com/home-healthcare-elmbrook/

- GeminiCares**..... (800) 628-2334
 (262) 644-7480
 840 Enterprise Dr, Slinger 53086 (Corporate Office)
 3060 Hubertus Rd, Hubertus 53033 (Washington, Waukesha,
 Ozaukee, Dodge Counties)
www.gemini-cares.com
- Gentiva Home Health** (414) 257-1156
 10150 W National Ave, #300, West Allis 53227
www.gentiva.com
- Good People, LLC** (800) 608-8003
 Live-in caregiver & companion referral agency
www.goodpeople.us
- Hannah Home Health Care, Inc.** (262) 363-2500
 318 N Rochester St, Mukwonago 53149
www.hannahhomehealth.com
- Heartland Hospice**..... (414) 944-2000
 1233 N Mayfair Rd #100, Milwaukee 53226
www.hcr-manorcare.com
- Home & Hospice Advantage**..... (262) 746-6950
 1155 Quail Court, Suite LL, Pewaukee 53072
www.hospiceadvantage.com
- Home Care Assistance** (866) 964-8001
 (414) 964-8000
 111 E Silver Spring Dr, Whitefish Bay 53217
www.milwaukeehomecareassistance.com
- Home Care Services (HCS)**..... (888) 697-4800
www.homecarewisconsin.com
- Home Helpers of Greater Milwaukee**..... (262) 365-1443
 1001 W. Glen Oaks Ln. Suite #104, Mequon 53092
www.homehelpershomecare.com/mequon/home

- Home Instead Senior Care (Waukesha)**..... (262) 436-4663
2727 N Grandview Blvd. #101, Waukesha 53188
www.homeinstead.com
- Health Network of Wisconsin** (414) 763-5154
2457 N Mayfair Rd, #202, Wauwatosa 53226
www.healthnetworkofwisconsin.com
- Horizon Home Care & Hospice, Inc.**..... (414) 365-8300
11400 W Lake Park Dr, Milwaukee 53224
www.hhch.net
- Kathi Papa, Inc.** (414) 333-3984
139 E Wisconsin Ave, Oconomowoc WI 53066
- Life@Home (Shorehaven)** (262) 560-6960
1306 W Wisconsin Ave, Oconomowoc WI 53066
www.shorehavenliving.org
- LS Professional Comfort Homes, Inc** (262) 781-0448
14665 W Lisbon Rd Suite 1A, Brookfield 53005
www.lspchi.com
- Maxim Healthcare Services** (414) 475-9330
3333 N Mayfair Rd #104, Wauwatosa 53222
www.maximhomecare.com
- Med Group Home Health Care**..... (414) 755-2009
11402 N Port Washington Rd #214, Mequon 53092
- MCFI (Milwaukee Center for Independence) Home Care**
..... (414) 290-0050
..... (888) 381-5696
2020 W Wells St, Milwaukee 53233
www.mcfihomecare.net/Home-Care.htm
- Nurse Next Door**..... (414) 209-8036
W127 S9616 Scott Krause Ct, Muskego WI 53150
www.nursenextdoor.com

- OPTAGE In Home Care and Services** (262) 547-6719
 222 Park Place, Waukesha 53186
www.optagewisconsin.com
- Personal Care IndependenceFirst**..... (414) 291-7520
 540 South 1st Street, Milwaukee 53204-1605
 Personal care workers for people with disabilities.
www.independencefirst.org
- Preferred Home Health Services** (414) 774-3901
 9800 W Bluemound Rd, Milwaukee 53226
- Prestige Home Health Care** (414) 828-0692
 (262) 970-7102
 910 Elm Grove Rd #22, Elm Grove 53122
www.prestigehomehealth.com
- Procare Plus** (888) 540-2273
 (262) 567-2200
 W215 Valley Rd, Oconomowoc 53066
- Professional Home Care Services, Inc** (414) 541-6010
 10827 W Lincoln Ave, West Allis 53227
www.phcsonline.com
- ProHealth Home Care, Inc** (877) 453-9272
 (262) 928-7444
 1020 James Dr Suite E, Hartland 53029
www.prohealthhomecare.org
- Quality Home Health Care** (414) 315-3717
 W125S7554 Coventry Ln, Muskego 53150
www.qualityhomehealthcarewi.com
- Quality Living Services**..... (414) 852-8507
 1013 Canterbury Ln, Waukesha 53188
- Rent-A-Daughter, LLC**..... (262) 754-0550
 12660 W North Ave, Brookfield 53005
www.rent-a-daughter.com

ResCare Home Care..... (262) 814-1884
13700 W National Ave #228, New Berlin 53151
www.rescare.com

Right at Home
Waukesha Office (262) 347-3005
www.rahwaukesha.com
Menomonee Falls Office..... (262) 255-2222
www.rahmenomoneefalls.com

St Camillus Supportive Home Services..... (414) 258-2418
10101 W Wisconsin Ave, Wauwatosa 53226
www.stcam.com

Senior Helpers..... (262) 502-0500
www.seniorhelpers.com

Seniors Helping Seniors..... (262) 225-7978
PO Box 208, Sussex WI 53089
www.seniorcarewaukesha.com

Supportive Home Living Services, Inc (262) 544-0687
238 W Broadway #2, Waukesha 53186
www.supportivehomeservices.com

Synergy HomeCare (414) 763-8368
4810 S. 76th St, Suite 102, Greenfield WI 53220
www.synergyhomecare.com

There's No Place Like Home (414) 403-1877
..... (262) 518-8543
www.theres-no-place-like-home-senior-care.com

Touching Hearts at Home..... (262) 787-1803
245 Regency Ct #L105, Brookfield 53045
www.touchinghearts.com/milwaukee

Visiting Angels (262) 695-4418
347 Park Ave, Pewaukee 53072
www.carebyangels.org

Wheaton Franciscan Home Health & Hospice ... (414) 874-6100
Milwaukee Office – 3070 N 51 St #406, Milwaukee 53201
www.mywheaton.org

CHORES / ERRANDS

Non-medical home care services such as home cleaning, window washing, snow removal, leaf raking, storms and screens, lawn mowing, errands, friendly visitors, and transportation to assist older persons to remain in their residence. Call for details.

ASSIST@HOME Quality Care (262) 754-3805
220 Regency Ct, #L102, Brookfield WI 53045
www.assistathomecare.com

“AT YOUR SERVICE” Inc..... (262) 354-3700
888 Thackeray Trail, Suite 209, Oconomowoc WI 53066
www.weare-atyourservice.com

Clean Sweep..... (414) 852-2799
Commercial and residential, weekly and bi-weekly cleaning service.

Compassionate Clean..... (262) 309-2568
One-time home cleaning to weekly/monthly service for older adults and seniors. Providing services in Butler, Lannon, Menomonee Falls, and Sussex.
<http://www.compassionateclean.com/>

Environment Solutions, LLC (800) 990-0346
Heavy-duty crime, trauma, and bio-hazard cleanup services.
<http://www.environmentalsolutionsllc.com/>

ERAs Senior Network (262) 549-3348
210 NW Barstow #101, Waukesha WI 53188
Volunteers donate service such as window washing, yard work, snow removal, lawn mowing, leaf raking, grocery shopping, errands, and transportation to healthcare appointments and/or pharmacy. In-home assessment is required before service can be requested. No charge, donations encouraged. Based on volunteer availability.
<https://eraswaukesha.org/>

Peace of Mind Concierge Service (262) 432-2365
W177 N9856 Rivercrest Dr Suite100, Germantown WI 53022
<http://pomcs.com/>

Procare Plus (262) 567-2200
..... (888) 540-2273
W215 Valley Rd, Oconomowoc WI 53066

Safe and Sound At Home (414) 935-4500
101 W Pleasant St, Ste 106, Milwaukee WI 53212

SAYES (Senior Advocate Youth Exchange Service) (262) 860-8720
13750 W National Ave, New Berlin WI 53151
Voluntary youth group organized to assist elderly with chores.

Secure at Home, LLC (414) 378-1938
909 N. Mayfair Rd, Wauwatosa WI 53226
www.secureathomellc.com

ServiceMaster Clean (414) 768-3117
N16W22033 Jericho Dr, Waukesha, WI 53186
Professional commercial, janitorial, and residential cleaning
services.
<https://www.servicemasterclean.com/>

GROOMING AND HYGIENE

HAIR CARE

Arcadian Avenue Authentic Barber Shop (262) 549-0927
S15W22792 Arcadian Ave, Waukesha WI 53186
Men’s haircuts and shaves. Convenient parking, walk-ins
welcome, home visits if needed.
<http://waukeshabarber.com>

I’m Hair for You (262) 217-7702
Julie Ann At Jacques Studio
2985 Brookfield Rd #1 Brookfield WI 53045
30 years of experience. Perms, color, cuts, and styles. Will
travel to your home or can be done at Julie’s salon

Mary's Design Studio (262) 364-9747
Hair stylist for 31 years. Will travel to your home.

FOOT CARE

Caring Place Adult Day Center (262) 542-6388
810 N East Ave, Waukesha WI 53186
Bimonthly podiatry services. Bathing available.
<http://caringplacewaukesha.org>

Curative Rehabilitation Podiatry Services (262) 574-9147
149 Wisconsin Ave, Waukesha WI 53186

Ginger's In Home Foot & Nail Care (262) 642-3653
..... Cell (262) 745-5558
PO Box 439, East Troy WI 53120

ProHealth Care Diabetes Center (262) 928-4695
Education classes and counseling, evaluation, diabetes
support group, foot care clinic, walking program. Waukesha
and Oconomowoc locations.
www.prohealthcare.org

Toe Nail Trimmers (262) 719-0336
3270 Center Road, Cedarburg WI 53012
Foot and nail care services by certified RNs. Locations
throughout the county or in-home care for homebound
www.toenailtrimmersrn.com

HOME MAINTENANCE / MODIFICATION

101 Mobility (262) 524-0900
1900 Airport Road, Unit B, Waukesha WI 53188
www.101mobility.com/milwaukee

1-800-GOT-JUNK? (800) 468-5865
Full service junk removal
www.1800gotjunk.com

Ability Independence (262) 697-9277
Located in Kenosha. Accessible design & modifications.
www.abilityindependence.com

Access Elevator (800) 454-3828
..... (414) 727-2524
1995 E Norse Ave, Cudahy WI 53110
www.accesslevator.net

Adaptable Home Design, Inc (262) 251-5123
New homes, additions and modifications that help older adults
age-in-place. Free consultation.
www.adaptablehomedesign.com

Amramp (888) 715-7598
ADA compliant, rent or buy. Residential entry ramps, portable
ramps, threshold and transition ramps, portable, roll-in
showers, vertical & inclined lifts, free-standing, overhead
patient lifts, pool and hot tub lifts, automatic door openers,
other unique assistive devices.
www.amramp.com

Bridgeway Independent Living Designs, LLC (262) 671-2032
..... (888) 482-BILD
9209 W Bluemound Rd, Milwaukee WI 53226
www.bildnow.com

**Center for Assistive Technology and Environmental Access
(CATEA)**
National public website on Assistive Technology.
<http://assistivetech.net>

Discount Ramps..... (888) 651-3431
www.discountramps.com

Habitat for Humanity (262) 309-6025
2020 Springdale Rd, Waukesha WI 53186
www.hfhwaukesha.org

Hekkers Handy Hands (262) 370-4198
Wheelchair ramps, grab bars, plus minor home modifications.

The Home Consortium..... (262) 896-8170
Down payment assistance, and low-interest housing
rehabilitation loans. Available for Jefferson, Washington,

Waukesha, and Ozaukee Counties.

ERAs Senior Network, Inc..... (262) 549-3348

210 NW Barstow St, Suite 101, Waukesha WI 53188

Rides to grocery stores and doctor appointments. Also provide yard clean up spring and fall.

<https://eraswaukesha.org/>

Knueppel Healthcare Services, Inc. (414) 258-2400 x148

1444 S 113th St, West Allis, WI 53214

Home Modifications and Access Consultants

www.knueppels.com

La Casa de Esperanza (262) 547-0887

410 Arcadian Ave, Waukesha WI 53189

Weatherization is a free* (*a 15% owner contribution may be required by the owner if heat is provided as part of rent) service provided to the owner or tenant of a home who has qualified to receive Energy Assistance through the Wisconsin Home Energy Assistance Program (WHEAP). Weatherization services are funded by the Dept of Energy and administered by the Wisconsin Dept of Administration.

www.lacasadeesperanza.org

Miller Mobility Products, LLC (262) 549-4900

713 N Grandview Blvd, Waukesha WI 53188

1404 W Mequon Rd..... (262) 240-9811

www.millermobility.com

Mr. Handyman..... (262) 549-7700

CAPS-certified business, offering home improvement and help to adapt homes for aging and special needs.

www.mrhandyman.com

Property Aide, LLC..... (262) 424-6017

www.propertyaidellc.com

Rebuilding Together Greater Milwaukee (414) 312-7531

Provide free, home repairs and accessibility modifications to low-income homeowners in Milwaukee or Waukesha County. Homeowner should be 60 years of age or older and low-income OR a person living with a disability and low-income OR a low-income veteran.

www.freehomerepairs.org

Smart Accessible Living, LLC (262) 378-1256

N10W29848 St James Court, Waukesha WI 53188
Accessible remodeling, smart technology integration, accessory installation.

www.smart-accessible-living.com

Stay-At-Home Specialists, Inc. (262) 569-0799

39533 Valley Road, Oconomowoc WI 53066

www.stayathomespecialists.com

US Dept of Agriculture Rural Development..... (202) 720-2791

Local Office: W6529 Forest Avenue, Fond du Lac WI 54937

..... **(920) 907-2976**

<https://www.usda.gov/topics/rural/housing-assistance>

Email: RD.FondduLac@wi.usda.gov

WHEDA (Wisconsin Housing Economic Development Authority) (800) 334-6873

www.wheda.com

Wisconsin Partnership for Housing Development

www.homeconsortium.com **(262) 896-8170**

HOSPICE / PALLIATIVE CARE

Provision of end-of-life care to the patient and support, respite, direction, comfort and follow up bereavement support to those closely involved.

Allay Home & Hospice (262) 787-2980

325 N Corporate Dr #260, Brookfield WI 53045

www.allayhh.com

Angels Grace Hospice (262) 468-0115
N74W35908 Servants Way, Oconomowoc WI 53066
Residential hospice for end-of-life care for all ages.
www.prohealthcare.org/angelsgracehospice

AseraCare (414) 607-1782
6737 W Washington St #3200, West Allis WI 53214
www.aseracare.com

Aurora VNA Zilber Family Hospice (888) 206-6955
..... (414) 615-5900
1155 Honey Creek Parkway, Wauwatosa WI 53213
Residential hospice. In-patient unit.
www.myauroreahelpcare.org

Compassionate Care Hospice of Wisconsin, LLC (414) 257-1708
2514 S 102 St, #276, West Allis WI 53227
www.cchnet.net/midwest/wisconsin

Country Nurses, Inc (800) 236-5686
Certified Nursing Assistants, Personal Care Workers,
companions, personal care, in-home assessments, respite.
www.countrynurses.com

Gentiva Hospice (414) 436-8482
10150 W National Ave #200, West Allis WI 53227
www.gentiva.com/hospice

Heartland Home Health Care & Hospice (414) 944-2000
..... (866) 216-5708
Hospice and in-home rehabilitation, therapies.
1233 N Mayfair Rd #100, Milwaukee WI 53226
www.hcr-manorcare.com

Home & Hospice Advantage (262) 746-6950
Limited to hospice care.
1155 Quail Ct, Ste. LL, Pewaukee WI 53072
www.hospiceadvantage.com

Hometown Hospice & Home Care, Inc. (262) 796-0600
13255 W. Bluemound Rd Suite #103, Brookfield, WI 53005
www.hometownhh.com

- Horizon Home Care and Hospice** (414) 365-8300
 Hospice, in-home care.
 11400 W Lake Park Dr, Milwaukee WI 53224
www.hhch.net
- ProHealth Home Care & Hospice**
 1020 James Dr Ste E, Hartland WI 53029 (262) 928-7444
 (877) 453-9272
<http://www.prohealthcare.org/services-home-care-hospice>
- Rainbow Hospice Care** (920) 674-6255
 Inpatient in Johnson Creek and home care in Jefferson and
 Western Waukesha counties.
www.rainbowhospice.org
- St Camillus Home Care & Hospice** (414) 258-1814
 10101 W Wisconsin Ave, Wauwatosa WI 53226
www.stcam.com
- Seasons Hospice & Palliative Care of WI, Inc** (414) 203-8310
 (800) 379-5105
 6737 W Washington St, #2150, West Allis WI 53214
Inpatient Unit at Mission Creek (262) 523-9900
 3217 Fiddlers Creek, Waukesha WI 53188
www.seasons.org
- Visiting Nurse Association of WI, Aurora (VNA)** (414) 327-2295
 Palliative care to provide the best quality of life for homebound
 patients who are critically or chronically ill.
www.aurorahealthcare.org/vna
- Vitas Innovative Hospice** (800) 93-VITAS
 (414) 257-2600
 2675 N Mayfair Rd #500, Wauwatosa WI 53226
Vitas In-Patient Hospice at Lutheran Home.. (414) 475-7610
 7500 W North Ave 4th Floor, Wauwatosa WI 53213
Vitas Ruth Hospice House (414) 607-4452
 8300 W Beloit Rd, West Allis WI 53219
www.vitas.com

Wheaton Franciscan Home Health & Hospice ... (414) 874-6100
 (800) 304-7837
 St Joseph Professional Bldg,
 3070 N 51 St #406, Milwaukee WI 53210
www.mywheaton.org

HOSPITALS

Aurora St Luke's Medical Center (414) 649-6000
 2900 W Oklahoma Ave, Milwaukee 53215
Aurora Sinai Medical Center (414) 219-2000
 945 N 12 St, Milwaukee 53233
Aurora Women's Health (414) 219-5800
 945 N 12 St, Milwaukee 53233
Aurora West Allis Medical Center (414) 328-6000
 8901 W Lincoln Ave, West Allis 53227
Aurora Medical Center-Summit (262) 434-1000
 36500 Aurora Dr, Summit 53066
www.aurorahealthcare.org

Columbia St Mary's Milwaukee Hospital (414) 291-1000
 2301 N Lake Dr, Milwaukee 53211
www.columbia-stmarys.org

Community Memorial Hospital, Froedtert..... (262) 251-1000
 W180 N8085 Town Hall Rd, Menomonee Falls 53051
www.communitymemorial.com

The Eye Institute
Froedtert Hospital..... (414) 456-2020
 925 North 87th Street, Milwaukee 53226
Froedtert Westbrook - Waukesha..... (262) 532-5700
 Westbrook Health Center
 2315 E Moreland Blvd, Waukesha 53186
<http://www.mcw.edu/ophthalmology.htm>

Froedtert & Medical College of Wisconsin (414) 805-3000
 9200 W Wisconsin Ave, Milwaukee 53226
www.froedtert.com

- LifeCare Hospitals of Wisconsin..... (262) 524-2600**
2400 Golf Rd, Pewaukee 53072
Treatment of patients with medical complexities who require
extended hospitalization. Wound care, antibiotic therapy,
hemodialysis, rehabilitation and ventilator weaning.
www.lifecare-hospitals.com
- Oconomowoc Memorial Hospital, ProHealth (262) 569-9400**
791 Summit Ave, Oconomowoc 53066
www.prohealthcare.org
- Regional Parkinsons Center..... (414) 219-7450**
945 N 12 St #4602, Milwaukee 53233
www.aurorahealthcare.org
- Rehabilitation Hospital of WI, ProHealth Care ... (262) 521-8811**
1625 Coldwater Creek, Waukesha 53188
www.rehabhospitalwi.com
- Rogers Memorial Hospital (262) 646-4411**
34700 Valley Rd, Oconomowoc 53066..... (800) 767-4411
<http://rogershospital.org>
- VA Medical Center, Milwaukee (414) 384-2000**
Clement J. Zablocki VA Medical Center
5000 W National Avenue, Milwaukee 53295
www.milwaukee.va.gov
- Waukesha County Mental Health Ctr-Inpatient... (262) 548-7950**
1501 Airport Rd, Waukesha 53188
www.waukeshacounty.gov
- Waukesha Memorial Hospital, ProHealth Care .. (262) 928-1000**
725 American Ave, Waukesha 53188
www.prohealthcare.org

Wheaton Franciscan Healthcare/Ascension
Elmbrook Memorial (262) 785-2000
19333 W North Ave, Brookfield 53045
St Francis (414) 647-5000
3237 S 16 St, Milwaukee 53215
Wheaton Franciscan St Joseph..... (414) 447-2000
5000 W Chambers, Milwaukee 53210

HOUSING

Waukesha County has numerous housing options for people of Advanced Age, Developmental Disabilities, Physical Disabilities, Irreversible Dementia/Alzheimer’s, Terminally Ill and Traumatic Brain Injury.

To explore what options are available and fit your needs, contact the ADRC of Waukesha County (262) 548-7848
..... (866) 677-2372

The ADRC does not endorse, rate, comment, or evaluate resources, programs, or providers; therefore, the ADRC does not assume, warrant, or guarantee the quality of services provided.

EMERGENCY SHELTERS

Family Promise of Western Waukesha County .. (262) 968-2321
543 AJ Allen Circle, Ste D, Wales WI 53183
www.fpowwc.org

Hebron House of Hospitality (262) 549-8722
812 N East Ave, Waukesha WI 53186
Families (men included with family only), single women and children.

Jeremy House Safe Haven..... (262) 549-8735
1301 E Moreland Blvd, Waukesha WI 53186
Men and women with mental health issues.

Siena House Shelter (262) 549-8732
1519 Summit Ave, Waukesha WI 53188
Single, adult men.
www.hebronhouse.org

Hope Center..... (262) 549-8726
502 N East Avenue, Waukesha WI 53186
Provides daytime shelter for men, women and children.
www.hopecenterwi.org

Salvation Army, Waukesha (262) 547-7367
445 Madison St, Waukesha WI 53188
Men only.
www.waukeshasalvationarmy.org

The Women’s Center (262) 547-4600
(Domestic violence and/or sexual assault/abuse)
..... 24 Hour Crisis Line (262) 542-3828
505 N East Ave, Waukesha WI 53186
www.twcwaukesha.org

INDEPENDENT LIVING
(Listed alphabetically by community)

- Brookfield**
- Capitol Hill (262) 790-1845**
17390 Crest Hill Dr, Brookfield WI 53045
55+, wheelchair accessible.
- Congregational Home (262) 781-0550**
13900 W Burleigh, Brookfield WI 53005
55+, wheelchair accessible.
- Foxbrook Senior Apartments (262) 790-0033**
18915 Thomson Dr, Brookfield WI 53045
55+, wheelchair accessible.
- Heritage Place Brookfield (262) 782-1948**
17560 W North Ave, Brookfield WI 53045
55+, wheelchair accessible.
- Regal Crest West..... (262) 782-0346**
13275 W Burleigh, Brookfield WI 53005
55+, wheelchair accessible.

ProHealth Care Regency Senior Comty (262) 780-0321

695 N Brookfield Rd, Brookfield WI 53045

62+, wheelchair accessible.

Willow Brook Court (262) 780-1000

17285 W River Birch Dr, Brookfield WI 53045

All ages, wheelchair accessible.

Butler

Butler Square..... (262) 781-0061

12809 W. Hampton Ave, Butler WI 53007

55+, wheelchair accessible.

Hampton Regency Apartments (414) 271-4116

12999 W Hampton Ave, Butler WI 53007

Must be 62+, call for application.

Delafield

Hillside Woods I..... (262) 646-3441

3280 Hillside Dr, Delafield WI 53018

55+, wheelchair accessible.

Hillside Woods II..... (262) 646-4800

3270 Hillside Dr, Delafield WI 53018

55+, wheelchair accessible.

Dousman

Village on the Square (262) 965-7421

Three Pillars Senior Living

375 State Rd 67, Dousman WI 53118

55+, wheelchair accessible.

Hartland

Breezewood Village I..... (262) 367-2868

400 Sunnyslope Dr, Hartland WI 53029

55+, wheelchair accessible.

Breezewood Village II..... (262) 367-2868

450 Sunnyslope Dr, Hartland WI 53029

55+ or with disabilities, wheelchair accessible.

Hartland Meadows..... (262) 369-3801

357 Cottonwood Ave, Hartland WI 53029

55+, wheelchair accessible.

River Oaks Apartments..... (262) 369-5351

550 Cottonwood Ave, Hartland WI 53029

55+, wheelchair accessible.

Menomonee Falls

The Arboretum..... (262) 253-0909

W180N7890 Town Hall Rd, Menomonee Falls WI 53051

Wheelchair accessible.

Alta Mira II (262) 251-4228

W129N6845 Northfield Dr, Menomonee Falls WI 53051

55+, wheelchair accessible.

Highlands at Wildwood Lake Senior Apts (262) 251-9999

N77W17700 Lake Park Dr, Menomonee Falls WI 53051

55+, wheelchair accessible.

Menomonee Place (262) 255-4441

N84W17147 Menomonee Ave, Menomonee Falls WI 53051

55+, wheelchair accessible.

Mill Pond Senior Village..... (262) 502-1650

W164N9091 Water St, Menomonee Falls WI 53051

55+, wheelchair accessible.

Riverwalk Senior Housing (414) 704-1772

W165N9080 Hale Ave, Menomonee Falls WI 53051

55+, wheelchair accessible.

Village at the Falls (262) 253-0770

W129 N6889 Northfield Dr, Menomonee Falls WI 53051

55+, wheelchair accessible.

Wildwood Highlands (262) 251-9000

N78W17445 Wildwood Dr, Menomonee Falls WI 53051

55+, wheelchair accessible.

Mukwonago

- BirchRock Apartments..... (262) 363-9009**
280 Birchrock Way, Mukwonago WI 53149
55+, wheelchair accessible.
- BirchRock Corner (262) 363-9998**
210 McDivitt Lane, Mukwonago WI 53149
55+, wheelchair accessible.
- Lakeview Terrace (262) 646-8112**
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities, wheelchair accessible.

Muskego

- ProHealth Care Regency Senior Cmty. (262) 679-0888**
W181S8540 Lodge Blvd, Muskego WI 53150
55+, wheelchair accessible.
- Steeple View (414) 525-5500**
12455 W Janesville Rd, Muskego WI 53150
55+, wheelchair accessible.
- Stoney Creek Adult Community (414) 422-4686**
S69W14142 Tess Corners Dr, Muskego WI 53150
55+, wheelchair accessible.
- Tudor Oaks (414) 529-0100**
S77W12929 McShane Dr, Muskego WI 53150
62+, wheelchair accessible.
- Woodview Senior Apartments (262) 679-7644**
S87W18193 Woods Rd, Muskego WI 53150
55+, wheelchair accessible.

New Berlin

- Deer Creek Village (262) 641-9410**
3601 S 147 St, New Berlin WI 53151
55+, wheelchair accessible.
- High Ridge Manor (262) 789-9588**
13445 West National Avenue, New Berlin WI 53151
62+, wheelchair accessible.

Parkwood Highlands Senior Apartments (262) 821-5106
13800 W Park Central Blvd, New Berlin WI 53151
55+, wheelchair accessible.

ProHealth Care Regency Senior Community New Berlin
..... (262) 789-1699
13750 W National Ave, New Berlin WI 53151
62+, wheelchair accessible.

Oconomowoc

Berkshire-Oconomowoc (262) 567-9001
210 S Main St, Oconomowoc WI 53066
55+, wheelchair accessible.

Lake Terrace/Shorehaven (262) 567-8341
1380 W Wisconsin Ave, Oconomowoc WI 53066
55+, wheelchair accessible.

Oconomowoc School Apartments (262) 354-0633
623 Summit Ave, Oconomowoc WI 53066
wheelchair accessible.

Parkland Commons (262) 567-8777
427 West 2nd Street, Oconomowoc WI 53066
62+, wheelchair accessible.

Wilkinson Manor (262) 569-8196
919 East Summit Avenue, Oconomowoc, WI 53066
62+, wheelchair accessible.

Pewaukee

Hawthorne Place Apartments (262) 691-8899
1105 Hawthorne Place, Pewaukee WI 53072
55+, 1st floor apartments wheelchair accessible.

Kirkland Crossings (262) 695-5800
700 Quinlan Dr, Pewaukee WI 53072
55+, wheelchair accessible.

Quail Pointe (262) 695-9200

1088 Quail Ct, Pewaukee WI 53072

50+, wheelchair accessible.

The Silvernail Senior Apartments (262) 896-2100

2451 Silvernail Rd, Pewaukee WI 53072

55+, wheelchair accessible.

Sussex

Stonegate (262) 820-0911

N68 W24955 Stonegate Ct, Sussex WI 53089

wheelchair accessible.

Sussex Mills Apartments (262) 820-1118

W240 N6345 Maple Ave, Sussex WI 53089

55+, wheelchair accessible.

Waukesha

Avalon Square (262) 446-9300

222 Park Pl, Waukesha WI 53186

62+, wheelchair accessible.

Berkshire at Kensington (262) 548-1449

1800 Kensington Dr, Waukesha WI 53188

55+, wheelchair accessible.

Berkshire-Sunset (262) 548-0131

S30 W24890 Sunset Dr, Waukesha WI 53189

55+, wheelchair accessible.

Brookfield Highlands Senior Apartments (262) 798-9898

20825 George Hunt Circle Suite 712, Waukesha WI 53186

55+, wheelchair accessible.

Highlands South Apartments (262) 347-0690

1505 Big Bend Rd, Waukesha WI 53189

wheelchair accessible.

Hillcrest Park Senior Apartments (262) 548-8898

1802 Shepherd Ct (office location), Waukesha WI 53186

55+, wheelchair accessible.

- Main Street Plaza Apartments** (262) 547-0818
 234 W Main St, Waukesha WI 53186
 wheelchair accessible.
- Monterey & Hillcrest Apartments** (262) 549-1212
 2725 N University Dr, Waukesha WI 53188
 wheelchair accessible.
- Morningside Hills Apartments** (262) 542-4515
 309 Sheffield Rd, Waukesha WI 53186, all ages.
- Mountain Village Apartments** (262) 547-9802
 304 W North St Waukesha WI 53188, all ages.
 wheelchair accessible.
- P.a.D.D.S. at Moreland Grove** (262) 549-2400
 790 W Moreland Blvd #100, Waukesha WI 53188
 55+, wheelchair accessible.
- Pine Point Apartments** (262) 970-0248
 156 S Grand Ave, Waukesha WI 53186
- River's Edge Apartments** (262) 547-4488
 100 Corrina Blvd, Waukesha WI 53186, all ages
 wheelchair accessible.
- Summit Woods** (262) 521-1388
 2501 Summit Ave, Waukesha WI 53188
 55+, wheelchair accessible.
- West Grove Apartments** (262) 544-6900
 2105 Kensington Dr, Waukesha WI 53188

Low Income / Subsidized Housing

Low income housing provides some financial relief for housing expenses. Assistance is provided under a number of different programs, including Public Housing, Scattered Site Family Housing, the Section 8 Voucher Program, the Family Self-Sufficiency Program, Low Income/Subsidized Private Rental Housing, and the Mainstream Voucher Program. For more information about these programs, please contact the Waukesha Housing Authority.

HUD (US Dept. of Housing and Urban Development)
..... (414) 297-3214
www.hud.gov

Waukesha Housing Authority
600 Arcadian Ave, Waukesha 53186 (262) 542-2262
..... (877) 404-6818
www.whaonline.com

WI Dept. of Administration (608) 266-7531
Provides reources for finding affordable housing.
<https://doa.wi.gov/Pages/LocalGovtsGrants/AffordableHousingPrograms.aspx>

WI Housing Search..... (877) 428-8844
Housing locator service funded by WI Housing & Economic Development Authority (WHEDA), WI DHS, and WI Div. of Housing. Helps people find safe affordable housing.
<http://wihousingsearch.org/>

The following is a list of apartments that receive some form of housing assistance. Please contact each building to learn more about available apartments, waitlists and pet policies.

(Listed alphabetically by community)

Butler
Hampton Regency Apartments (414) 271-4116
12999 W Hampton Ave, Butler WI 53007
62+, wheelchair accessible.

Delafield

- Hillside Woods I..... (262) 370-2662**
3280 Hillside Dr, Delafield WI 53018
55+, wheelchair accessible.
- Hillside Woods II..... (262) 370-2662**
3270 Hillside Dr, Delafield WI 53018
55+, wheelchair accessible.
- Knoll Crest Apartments (262) 646-4457**
674 Division St, Delafield WI 53018
wheelchair accessible.

Eagle

- Eagle Meadows (262) 965-2667**
201 N Parkview Dr, Eagle WI 53119
55+ or with disabilities, wheelchair accessible.

Hartland

- Breezewood Village I..... (262) 367-2868**
400 Sunnyslope Dr, Hartland WI 53029
62+ or with disabilities, wheelchair accessible.
- Breezewood Village II..... (262) 367-2868**
450 Sunnyslope Dr, Hartland WI 53029
55+ or with disabilities, wheelchair accessible.

Menomonee Falls

- Greenbriar Village Apartments (414) 774-0153**
N85 W14052 Fond du Lac Ave, Menomonee Falls, WI 53051
wheelchair accessible
- Messner Manor (262) 251-6055**
N90 W17421 St Francis Dr, Menomonee Falls W I 53051
62+ or with disabilities, wheelchair accessible.

Mukwonago

- Lakeview Terrace (262) 646-8112**
309 & 315 Gibson St, Mukwonago WI 53149
62+ or with disabilities, wheelchair accessible.

New Berlin

High Ridge Manor (262) 789-9588
13445 W National Ave, New Berlin WI 53151
62+, wheelchair accessible.

Parkwood Highlands (262) 821-5106
13800 Park Central Blvd, New Berlin WI 53151
55+

Oconomowoc

Hickory View Commons Sr Apartments (262) 560-0211
211 S Concord Rd, Oconomowoc WI 53066
62+ or with disabilities, wheelchair accessible.

Jeffworth Apartments (262) 569-8196
519 S Worthington St, Oconomowoc WI 53066

Parkland Commons (262) 567-8777
427 W 2nd St, Oconomowoc WI 53066
62+ or with disabilities, wheelchair accessible.

Wilkinson Manor (262) 569-8196
919 E Summit Ave, Oconomowoc WI 53066
62+ or with disabilities, wheelchair accessible.

Sussex

Bristol Court (262) 246-3623
W246 N6500 Pewaukee Rd, Sussex 53089

Stonegate (262) 820-0911
N68 W24955 Stonegate Ct, #101, Sussex WI 53089
wheelchair accessible.

Waukesha

Berkshire at Kensington (262) 548-1449
1800 Kensington Dr, Waukesha WI 53188
55+, wheelchair accessible.

Berkshire-Sunset (262) 548-0131
S30 W24890 Sunset Dr, Waukesha WI 53189
55+, wheelchair accessible.

- Conerstone Apartments** (262) 522-3773
 134 W North St, Waukesha WI 53188
 Single persons only, efficiency apartment.
- East Terrace Apartments** (262) 544-9757
 801 N East Ave, Waukesha 53186
 62+, wait list if under 62, wheelchair accessible
- Hickory Hills Apartments** (414) 246-2304
 1219 S Grandview Blvd, Waukesha 53188
 Accepts people with development disabilities, physical disabilities, chronic mental illness and older adults.
- Hillcrest Apartments** (262) 549-1212
 1804 S Grand Ave, Waukesha 53186
- La Casa Village I & II** (262) 547-2856
 1431 & 1441 Big Bend Rd, Waukesha 53186
 Wheelchair Accessible.
- Saratoga Heights** (262) 542-2262
 120 Corrina Blvd, Waukesha 53186
 Some units 62+, wheelchair accessible.
- Senior House (Volunteers of America)** (262) 446-9144
 825 Pleasant St, Waukesha 53186
- Sunset Apartments** (262) 547-1829
 1528 Big Bend Rd, Waukesha 53189
- Sunset Heights Apartments** (262) 240-9406
 1926 Madera St, Waukesha 53189
 Some units 62+, wheelchair accessible.
- Westwood Heights** (262) 547-6216
 1705 Elder St, Waukesha 53188
- Willow Park** (262) 548-9786
 1001-1021 Delafield St, Waukesha
 62+ or with disability, wheelchair accessible.

Residential Care Apartment Complexes (RCACs)

Assisted living options are classified as a **Residential Care Apartment Complex (RCAC)** or “Assisted Living”. An RCAC is a type of “assisted living” where five or more adults reside.

Apartments must each have a lockable entrance and exit; a kitchen, including a stove (or microwave oven); and individual bathroom, sleeping and living areas. This living option also provides to persons who reside within the facility, a maximum of no more than 28 hours per week of the following services:

- o **Supportive Services:** Activities related to general housekeeping, transportation to access community services and recreational activities.
- o **Personal Assistance:** Services related to activities of daily living, e.g., dressing, eating, bathing and grooming. The most common meal plan utilized by tenants of the RCACs is that consisting of two meals per day. Some provide 3 meals.
- o **Nursing Services:** Health monitoring, medication administration and medication management
- o **Emergency Assistance:** An RCAC shall ensure that a tenant’s health and safety are protected in the event of any emergency and shall be able to provide emergency assistance 24 hours a day.

RCACs are **not** for those persons who have a **physician activated** Health Care Power of Attorney unless they will reside within an apartment with a competent spouse. RCAC’s are also **not** for people who are so medically complicated that they require a higher level of daily care. Certified RCACs are inspected annually, via unannounced surveys and complaint investigations.

RCAC DIRECTORY

For more information on RCAC directories and profiles (including citations), please visit: www.dhs.wisconsin.gov/guide/waukesha.htm#a

Brookfield

Congregational Home (262) 781-0550

Congregational Home, Inc

3140 Lilly Road, Brookfield WI 53005

Capacity: 28 Apartments

Congregational Home (262) 781-0550

Congregational Home, Inc

13900 W Burleigh Rd, Brookfield WI 53005

Capacity: 29 Apartments

Heritage Place (262) 782-1948

Capri Lifestyles, LLC

17560 W North Ave, Brookfield WI 53045

Capacity: 50 Apartments

ProHealth Care Regency Senior Cmty. (262) 780-0321

ProHealth Care, Inc

777 N Brookfield Rd, Brookfield WI 53045

Capacity: 94 Apartments

Dousman

Compass Point (262) 965-7212

Wisconsin Masonic Home, Inc

365 Sunset Dr, Dousman WI 53118

Capacity: 75 Apartments

Elm Grove

Heritage Elm Grove (262) 786-5800

Heritage Assisted Living, LLC

800 Wall Street, Elm Grove WI 53122

Capacity: 20 Apartments

Hartland

Heritage Lake Country (262) 367-2975

HSL 15, LLC

2975 Village Square, Hartland WI 53029

Capacity: 46 Apartments

Matthews of Hartland (262) 369-1870

Matthews Senior Housing, LLC

300 E North Shore Dr, Hartland WI 53029

Capacity: 20 Apartments

Menomonee Falls

The Arboretum V, LLC (262) 253-0909
The Arboretum V, LLC
W180 N7890 Town Hall Rd, Menomonee Falls WI 53051
Capacity: 115 Apartments

Dickson Hollow..... (262) 599-8300
PHW Menomonee Falls, Inc.
W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051
Capacity: 42 Apartments

Menomonee Place (262) 255-4441
Tamarack Aid OPCO, LLC
N84 W17147 Menomonee Ave, Menomonee Falls 53051
Capacity: 84 Apartments

Mukwonago

Linden Ridge..... (262) 363-6830
LindenGrove, Inc
841 E Veterans Way, Mukwonago WI 53149
Capacity: 57 Apartments

Muskego

ProHealth Care Regency Senior Cmty. (262) 679-0888
ProHealth Care, Inc
W181 S8540 Lodge Blvd, Muskego WI 53150
Capacity: 96 Apartments

Tudor Oaks (414) 529-0100
American Baptist Homes of the Midwest
S77 W12929 McShane Dr, Muskego WI 53150
Capacity: 83 Apartments

New Berlin

Heritage At Deer Creek (262) 789-6600
Heritage At Deer Creek H2, LLC
3585 S 147th St, New Berlin WI 53151
Capacity: 43 Apartments

ProHealth Care Regency Senior Community New Berlin
..... (262) 789-1699

ProHealth Care, Inc
13750 W National Ave, New Berlin WI 53151
Capacity: 128 Apartments

Oconomowoc

Lake Country Landing..... (262) 567-4912

FMG Operating Z, LLC
2255 N Stonehedge Trail, Oconomowoc WI 53066
Capacity: 60 Apartments

Lake Terrace Apartments East..... (262) 567-8341

Lutheran Homes of Oconomowoc, Inc
1340 West Wisconsin Ave, Oconomowoc WI 53066
Capacity: 30 Apartments

Shorehaven Tower (262) 567-8341

Lutheran Homes of Oconomowoc, Inc
1305 W Wisconsin Ave, Oconomowoc WI 53066
Capacity: 66 Apartments

Wilkinson Woods V, LLC (262) 567-1166

Wilkinson Woods V, LLC
999 E Summit Ave, Oconomowoc WI 53066
Capacity: 51 Apartments

Pewaukee

Cecelia Place (262) 695-6408

Cecelia Senior Homes of West Allis
1061 Cecelia Dr, Pewaukee WI 53072
Capacity: 57 Apartments

Kirkland Crossings (262) 695-5800

Presbyterian Homes Partners
700 Quinlan Dr, Pewaukee WI 53072
Capacity: 40 Apartments

Matthews of Pewaukee (262) 695-6413

Matthews Senior Housing, LLC
1109 Cecilia Dr, Pewaukee WI 53072
Capacity: 26 Apartments

Waukesha

Avalon Square (262) 446-9300
Presbyterian Homes and Services
222 Park Pl, Waukesha WI 53186
Capacity: 50 Apartments

Linden Heights RCAC.....(262) 524-6400
LindenGrove, Inc
427 N University Dr, Waukesha WI 53188
Capacity: 60 Apartments

Oak Hill Terrace RCAC (262) 548-1457
Oak Hill Terrace V, LLC
1805 Kensington Dr, Waukesha WI 53188
Capacity: 35 Apartments

Summit Woods (262) 521-1388
Capri Lifestyles, LLC
2501 Summit Ave, Waukesha WI 53188
Capacity: 52 Apartments

COMMUNITY BASED RESIDENTIAL FACILITY

A **Community Based Residential Facility (CBRF)** is a place where five or more adults reside in a community setting. Services provided include room and board, supervision, support services, and may include up to three hours of nursing care per week. CBRFs range in size from 5 to 257 beds. CBRFs can admit people of Advanced Age, persons with Dementia, Developmental Disabilities, Mental Illness, Physical Disabilities, Traumatic Brain Injury, and/or the Terminally Ill. The minimum age requirement for residing in a CBRF is 18 years old.

State licensing specialists inspect CBRFs every two years via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received by the department.

CLASS A Ambulatory (AA) - serves only residents who are ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Semi-Ambulatory (AS) - serves only residents who are ambulatory or semi-ambulatory, mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS A Non-Ambulatory (ANA) - serves residents who are ambulatory, semi-ambulatory or non-ambulatory but only if they are mentally and physically capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Ambulatory (CA) - serves only residents who are ambulatory but one or more of whom are not mentally capable of responding to an electronic fire alarm and exiting the facility without any help or verbal or physical prompting.

CLASS C Semi-Ambulatory (CS) - serves only residents who are ambulatory or semi-ambulatory but one or more of whom are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CLASS C Non-Ambulatory (CNA) - serves only residents who are ambulatory, semi-ambulatory or non-ambulatory but one or more of who are not physically or mentally capable of responding to an electronic fire alarm and exiting the facility without help or verbal or physical prompting.

CBRF DIRECTORY

For more information on CBRF directories and profiles (including citations), please visit:

www.dhs.wisconsin.gov/guide/waukesha.htm#a

Brookfield

Applewood Brookfield (262) 784-2550

Applewood Senior Living, Inc

2800 N Calhoun Rd, Brookfield, WI 53005

Capacity: 52 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Brookdale Brookfield Capitol Drive..... (262) 781-5220

Brookdale Senior Living Communities Inc.

15100 W Capitol Dr, Brookfield, WI 53005

Capacity: 24 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Brookdale Brookfield AL..... (262) 789-7499

BKD Brookdale Place of Brookfield LLC

660 Woelfel Rd, Brookfield, WI 53045

Capacity: 64 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Physically Disabled

Brookdale Brookfield MC..... (262) 754-2761

BKD Clare Bridge Place Brookfield LLC

685 Woelfel Rd, Brookfield, WI 53045

Capacity: 20 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Hawthorne Hills (262) 505-6274

Banda Care, LLC

470 Scarlet Hawthorne Ct, Brookfield, WI 53045

Capacity: 8 Class: CS

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Hillsdale House (262) 785-6208

KLF Homes, LLC

310 Hillsdale Drive East, Brookfield, WI 53005

Capacity: 6 Class: CNA

Specialty Programs: Developmental Disabilities, Emotional
Disturbance/Mental Illness, Physically Disabled, Traumatic
Brain Injury

Lannon Place (262) 788-5403

Banda Care, LLC

260 South Elm Grove Rd, Brookfield, WI 53005

Capacity: 8 Class: CS

Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's

New Perspective Brookfield (262) 827-9017

New Perspectives Fund 1, LLC.

16720 W Greenfield Ave, Brookfield WI 53005

Capacity: 16 Class: CNA

Specialty Programs: Advanced Age, Irreversible,
Dementia/Alzheimer's

New Perspectives Brookfield (262) 821-1180

New Perspectives Fund 1, LLC.

16690 W Greenfield Ave, Brookfield, WI 53005

Capacity: 18 Class: CNA

Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's

Silverado Brookfield (262) 641-9020

Silverado Senior Living Brookfield, LLC.

1105 Davidson Road, Brookfield WI 53045

Capacity: 95 Class: CNA

Advanced Age, Irreversible Dementia/Alzheimer's

Butler

Community Living Arrangements, Inc (262) 373-0245

CLA Butler

12605 W Courtland Ave, Butler WI 53007

Capacity: 7 Class: CNA

Specialty Programs: Developmental Disabilities, Physically Disabled, Traumatic Brain Injury

Delafield

Rogers Memorial Hospital Delafield B (262) 646-4411

Rogers Memorial Hospital

W325 Oakwood Dr, Delafield WI 53018

Capacity: 16 Class: AA

Specialty Programs: Emotionally Disturbed/Mental Illness

Twin Oaks Assisted Living (262) 646-4146

Ivy Lane, LLC.

N4 W31511 Twin Oaks Dr, Delafield WI 53018

Capacity: 8 Class: CNA

Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's, Physically Disabled

Dousman

Cory Home (262) 965-2050

Oconomowoc Developmental Training CI

201/203 Cory Ave, Dousman, WI 53118

Capacity: 8 Class: AA

Specialty Programs: Developmentally Disabled

Hanson House (262) 569-5515

Prader Willi Homes of Oconomowoc LLC

240 Wolf Dr, Dousman, WI 53118

Capacity: 14 Class: CS

Specialty Programs: Developmentally Disabled

Lad Lake Cottage Unit..... (262) 965-2131

Lad Lake Inc

W350 S1401 Waterville Rd, Dousman WI 53118

Capacity: 16 Class: AA

Specialty Programs: Correctional Clients, Developmentally Disabled, Emotionally Disturbed/ Mental Illness

Riverside Lodge (262) 965-7397

Wisconsin Masonic Home, Inc.

410 N Main St, Dousman WI 53118

Capacity: 20 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Elm Grove

Heritage Of Elm Grove (262) 786-5800

Heritage Assisted Living LLC

800 Wall St, Elm Grove, WI 53122

Capacity: 89 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Woodside Terrace (262) 202-8422

Banda Care, LLC

1820 Westmoor Terrace, Elm Grove WI 53122

Capacity: 8 Class: CS

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Hartland

Bradford Home (262) 569-5515

Prader Willi Homes of Oconomowoc LLC

644 Bradford Way, Hartland, WI 53029

Capacity: 8 Class: AA

Specialty Programs: Developmentally Disabled

Gate House (262) 367-0644

Prader Willi Homes of Oconomowoc LLC

123 Lawn St, Hartland, WI 53029

Capacity: 16 Class: AA

Specialty Programs: Developmentally Disabled

Hartland Lake Country (262) 367-2975

HSL 15, LLC

2975 Village Square Dr, Hartland, WI 53029

Capacity: 72 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Hartland Place (262) 367-1311

Heritage House of Hartland LLC

444 Merton Ave, Hartland, WI 53029

Capacity: 36 Class: CAN

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Hartland Terrace

Hartland Terrace II, LLC (262) 369-4391

327B North Ave, Hartland WI 53029

Capacity: 22 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Menomonee Falls

The Arboretum V, LLC (262) 253-0909

The Arboretum V, LLC

W180 N7890 Town Hall Rd, Menomonee Falls WI 53051

Capacity: 78 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Dickson Hollow (262) 599-8300

PHW Menomonee Falls Inc.

W156 N4881 Pilgrim Rd, Menomonee Falls WI 53051

Capacity: 19 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Hartfel House (262) 251-1265

Step, Inc.

N88 W17630 Christman Rd, Menomonee Falls WI 53051

Capacity: 8 Class: AA

Specialty Program: Developmental Disabilities

Heritage Court (262) 781-6930

Heritage Assisted Living

N48 W14250 Hampton Ave, Menomonee Falls WI 53051

Capacity: 36 Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

HIL Hawthorne House (262) 703-0544

Homes for Independent Living of WI, LLC

N60 W15734 W Hawthorne Dr, Menomonee Falls WI 53051

Capacity: 8 Class: CNA

Specialty Programs: Developmentally Disabled

Riverview Village Senior Living (262) 255-2557

Riverview Village Senior Living Inc.

W176 N9430 Rivercrest Dr, Menomonee Falls WI 53051

Capacity: 48 Class: CNA

Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's

Silverado Oak Village (262) 532-0800

Silverado Menomonee Falls LLC.

W128 N6900 Northfield Drive, Menomonee Falls WI 53051

Capacity: 56 Class: CNA

Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's

Vista Pointe (262) 251-1976

Alisan Inc.

W180 N8200 Town Hall Road, Menomonee Falls WI
53051

Capacity: 25 Class: CNA

Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's, Physically Disabled, Terminally Ill

Vista Pointe II (262) 251-1231

Alisan Inc.

W180 N8220 Town Hall Rd, Menomonee Falls, WI 53051

Capacity: 26 Class: CNA

Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's, Physically Disabled, Terminally Ill

Mukwonago

Birchrock Corners..... (262) 363-9998

Birchrock Corners, LLC.

210 McDivitt Ln, Mukwonago, WI 53149

Capacity: 20 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Emotional Disturbance/Mental
Illness

LindenCourt Mukwonago..... (262) 363-6830

LindenGrove, Inc

845 County Rd NN East, Mukwonago WI 53149

Capacity: 24 Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

Muskego

Muskego CBRF..... (414) 525-0307

Brotoloc South, Inc

S68 W12699 Bristlecone Ln, Muskego WI 53150

Capacity: 6 Class: CNA

Specialty Programs: Advanced Age, Developmentally

Disabled, Physically Disabled, Traumatic Brain Injury

Muskego Nursing Home..... (262) 679-0246

Muskego Nursing Home, Inc

S77 W18690 Janesville Rd, Muskego WI 53150

Capacity: 17 Class: C

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Physically Disabled, Terminally Ill

Tudor Oaks Windsor Gardens..... (414) 529-0100

American Baptist Homes of the Midwest

S77 W12929 McShane Dr, Muskego WI 53150

Capacity: 22 Class: AA

Specialty Programs: Irreversible Dementia/Alzheimer's

New Berlin

Applewood New Berlin..... (262) 784-2550

Applewood Senior Living, Inc

2900 S Moorland Rd, New Berlin WI 53151

Capacity: 44 Class: CNA

Specialty Programs: Advanced Age

Autumn Leaf (262) 785-0180

Autumn Leaf Assisted Living, LLC

12850 W Euclid Ave, New Berlin WI 53151

Capacity: 8 Class: CS

Specialty Programs: Advanced Age, Developmentally

Disabled, Irreversible Dementia/Alzheimer's

CLE Rainbow Terrace (262) 782-5777

Creative Living Environments, LLC

15831 W Santa Rosa Blvd, New Berlin WI 53151

Capacity: 8 Class: AS

Specialty Programs: Advanced Age, Emotional

Disturbance/Mental Illness, Irreversible

Dementia/Alzheimer's, Physical Disabilities

Elizabeth Residence New Berlin (414) 858-4300

Richjon, LLC

4461 S Sunny Slope Rd, New Berlin WI 53151

Capacity: 30 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Golden Oaks (262) 544-1189

Frontida, Inc.

21600 W Cleveland Ave, New Berlin WI 53146

Capacity: 16 Class: AS

Specialty Programs: Advanced Age, Emotional

Disturbance/Mental Illness, Irreversible Dementia

Heritage Court Deer Creek (262) 789-6600

Heritage 2, LLC

3585 S 147 St, New Berlin WI 53151

Capacity: 33 Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

Linden Court New Berlin (262) 769-3660

LindenGrove Inc.

13705 W Fieldpointe Drive, New Berlin WI 53151

Capacity: 24 Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

Sky Residential Brookside.....(262) 821-1406

Sky Residential Services, Inc

2405 S Brookside Pkwy, New Berlin WI 53151

Capacity: 8 Class: CNA

Specialty Programs: Advanced Age, Alcohol/Drug

Dependent Developmental Disabilities, Emotional

Disturbance/Mental Illness, Irreversible

Dementia/Alzheimer's, Physical Disabilities, Terminally Ill,

Traumatic Brain Injury

HIL Skyline House (414) 235-3359

Homes for Independent Living of WI, LLC

5265 S Skyline Dr, New Berlin WI 53151

Capacity: 5 Class: CNA

Specialty Programs: Developmentally Disabled, Physically
Disabled

Victorian Castle (262) 549-3130

Castle Senior Living, Inc

19700 W Cleveland Ave, New Berlin WI 53146

Capacity: 8 Class: CS

Specialty Programs: Advanced Age, Developmentally

Disabled, Emotional Disturbance/Mental Illness,

Irreversible Dementia/Alzheimer's, Physically Disabled,

Terminally Ill

Oconomowoc

Andrew Home (262) 569-6328

Prader Willi Homes of Oconomowoc LLC

909 Old Tower Rd, Oconomowoc WI 53066

Capacity: 8 Class: AA

Specialty Programs: Developmentally Disabled

Anthony Home (262) 569-5501

Prader Willi Homes of Oconomowoc LLC

1231 Blue Dahlia Rd, Oconomowoc WI, 53066

Capacity: 8 Class: AA

Specialty Programs: Developmentally Disabled

Austin Hall (262) 569-5514

Oconomowoc Dev. Training Ctr of WI LLC

36100 Genesee Lake Rd, Oconomowoc WI, 53066

Capacity: 6 Class: AA

Specialty Programs: Developmentally Disabled

Azura Memory Care of Oconomowoc (262) 405-2205

Azura Oconomowoc LLC

540 E Forest St, Oconomowoc 53066

Capacity: 44 Class: CNA

Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's

Casey House..... (262) 569-5532

Oconomowoc Dev. Training Ctr of WI LLC

36100 Genesee Lake Rd, Oconomowoc 53066

Capacity: 8 Class: AA

Specialty Programs: Developmentally Disabled

Curtis Hall (262) 569-5536

Oconomowoc Dev. Training Ctr of WI LLC

36100 Genesee Lake Rd, Oconomowoc WI, 53066

Capacity: 7 Class: AA

Specialty Programs: Developmentally Disabled

Lang Home..... (262) 567-5835

Prader Willi Homes of Oconomowoc LLC

1234 Newport Dr, Oconomowoc 53066

Capacity: 8 Class: AA

Specialty Programs: Developmentally Disabled

OCD Center at Cedar Ridge (262) 646-4411

Rogers Memorial Hospital Inc.

3011 N Cedar Ridge Rd, Oconomowoc 53066

Capacity: 28 Class: AA

Specialty Programs: Emotionally Disturbed, Mental Illness

Prader-Willi Homes of Oconomowoc (262) 569-5515

36100 Genesee Lake Road, Oconomowoc 53066
Provides community based group home programs for adults with Prader-Willi Syndrome, plus consultative services and behavioral consultation services specific to the syndrome.

Riverline Home (262) 468-5085

Prader Willi Homes of Oconomowoc
1314 N Riverline Dr, Oconomowoc 53066
Capacity: 8 Class: AA
Specialty Programs: Developmentally Disabled

Rogers Mem. Hospital- Herrington Recovery Ctr

..... (262) 646-4411

34700 Valley Rd, Oconomowoc WI 53066
Capacity: 20 Class: AA
Specialty Programs: Alcohol/Drug Dependent

Rogers Mem. Hospital- Turtle Pond Recovery Ctr

..... (262) 646-4411

34700 Valley Rd, Oconomowoc 53066
Capacity: 33 Class: AA
Specialty Programs: Emotionally Disturbed, Mental Illness

Shorehaven Memory Care (262) 567-8341

1305 W Wisconsin Ave, Oconomowoc, WI 53066
Capacity: 30 Class: CBRF
Specialty Programs: Advanced Age, Irreversible Dementia/Alzheimer's

Stepping Stone (262) 569-4822

Prader Willi Homes of Oconomowoc WI LLC

700-702 Hickory Creek Dr, Oconomowoc 3066
Capacity: 8 Class: CS
Specialty Programs: Developmentally Disabled

The View at Pine Ridge (262) 468-7711

Heritage Properties, Inc.

1010 Pine Ridge Ct, Oconomowoc WI 53066

Capacity: 26 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

The View at Pine Ridge II (262) 468-7711

Heritage Properties, Inc.

1030 Pine Ridge Ct, Oconomowoc WI 53066

Capacity: 46 Class: CNA

Specialty Programs: Advanced Aged, Irreversible,

Dementia/Alzheimer's, Physically Disabled

Pewaukee

Autumn Bay of Pewaukee..... (262) 691-9622

Autumn Bay, LLC

539 E Wisconsin Ave, Pewaukee, WI 53072

Capacity: 22 Class: CNA

Specialty Programs: Advanced Age, Emotionally

Disturbed/Mental Illness, Irreversible

Dementia/Alzheimer's, Physically Disabled, Terminally Ill,

Traumatic Brain Injury

Arbor View Communities of Pewaukee (262) 691-7400

Arbor View Pewaukee, LLC

W232 N3471 Hunters Ridge Rd, Pewaukee WI 53072

Capacity: 27 Class: CNA

Specialty Programs: Advanced Age, Irreversible Dementia/

Alzheimer's, Physically Disabled, Terminally Ill

Chateau Leblanc Group Home (262) 369-6312

Lemar Homes, Inc

N27 W30818 Golf Hills Dr, Pewaukee WI 53072

Capacity: 8 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Terminally Ill

Heritage Court Waukesha (262) 542-3434

Heritage 13, LLC

1831 Meadow Lane, Pewaukee WI 53072

Capacity: 38 Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

HIL Crescent House (262) 695-1105

Homes for Independent Living of WI, LLC

W228 N4043 Crescent Dr, Pewaukee WI 53072

Capacity: 5 Class: CS

Specialty Program: Developmentally Disabled

HIL Deer Haven (262) 695-7135

Homes for Independent Living of WI, LLC

N26 W26286 Quail Hollow Rd, Pewaukee WI 53072

Capacity: 8 Class: CNA

Specialty Program: Developmentally Disabled

HIL Lakeview (262) 691-4162

Homes for Independent Living of WI, LLC

504 W Wisconsin Ave, Pewaukee, WI 53072

Capacity: 8 Class: AA

Specialty Programs: Emotionally Disturbed/Mental Illness

HIL Pewaukee House (262) 691-3942

Homes for Independent Living of WI, LLC

303 Oakton Ave, Pewaukee, WI 53072

Capacity: 8 Class: AA

Specialty Programs: Emotionally Disturbed/Mental Illness

Kirkland Crossings (262) 695-5800

Presbyterian Homes Partners, Inc

700 Quinlan Dr, Pewaukee WI 53072

Capacity: 20 Class: CNA

Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's

Legacy Assisted Living..... (262) 696-8252

Legacy Assisted Living, LLC

N26 W26511 College Ave, Pewaukee, WI 53072

Capacity: 32 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Physically Disabled

Lynnwood of Delafield (262) 367-9677

Healthspan, Inc

W302 N1632 Maple Ave, Pewaukee WI 53072

Capacity: 10 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Physically Disabled

Matthews of Pewaukee CBRF..... (262) 695-6413

Matthews Senior Housing, LLC

1109 Cecilia Dr, Pewaukee WI 53072

Capacity: 20 Class: CNA

Specialty Programs: Advanced Age, Developmentally

Disabled, Irreversible Dementia/Alzheimer's, Physically

Disabled, Terminally Ill, Traumatic Brain Injury

Sussex

Brookdale Sussex (262) 820-0330

Brookdale Senior Living Communities, Inc

W240 N6351 Maple Ave, Sussex WI 53089

Capacity: 20 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

Waukesha

Avalon Square, Inc (262) 547-6741

Avalon Square, Inc

222 Park Place, Waukesha, WI 53186

Capacity: 27 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's

CCLS Madera St (920) 261-1345

Creative Community Living Services, Inc

1920 Madera St, Waukesha 53189

Capacity: 8 Class: AA

Specialty Program: Developmentally Disabled

CCLS Oakdale Drive..... (262) 549-4348

Creative Community Living Services, Inc

1606 Oakdale Dr, Waukesha 53186

Capacity: 8 Class: AA

Specialty Program: Developmentally Disabled

CCLS Victoria Drive..... (262) 549-9694

Creative Community Living Services, Inc

1425 Victoria Dr, Waukesha 53186

Capacity: 8 Class: AA

Specialty Program: Developmentally Disabled

CCLS Welsh Court..... (262) 547-6267

Creative Community Living Services, Inc

2704-2706 Welsh Ct, Waukesha 53188

Capacity: 8 Class: AA

Specialty Program: Developmentally Disabled

Creative Living Environ.- Clarion Manor..... (262) 798-1825

Creative Living Environments, LLC

21325 Clarion Ln, Waukesha 53186

Capacity: 8 Class: AS

Specialty Programs: Advanced Age, Emotional

Disturbance/ Mental Illness, Irreversible

Dementia/Alzheimer's, Physically Disabled

Cephas Halfway House (262) 549-9449

Lutheran Social Services of WI & Upper MI, Inc.

325 Sentinel Drive, Waukesha 53186

Capacity: 14 Class: AA

Specialty Programs: Alcohol/Drug Dependent

D'ilana House (262) 408-2102

Miloudi, Inc.

W274 S4025 Timber Trail, Waukesha 53189

Capacity: 8 Class: CS

Specialty Programs: Advanced Age, Developmentally
Disabled

Downing Home (262) 567-2293

Prader Willi Homes of Oconomowoc LLC

610 Downing Dr, Waukesha 53186

Capacity: 8 Class: AA

Specialty Programs: Developmentally Disabled

HIL Canaan (262) 524-8467

Homes for Independent Living of WI, LLC

443 Freeman Street, Waukesha WI 53189

Capacity: 5 Class: CA

Specialty Program: Emotionally Disturbed/Mental Illness

HIL Fleetfoot (262) 408-2811

Homes for Independent Living of WI, LLC

1316-1318 Fleetfoot Dr, Waukesha 53186

Capacity: 8 Class: AA

Specialty Program: Developmentally Disabled

HIL Greenmeadow (262) 490-0234

Homes for Independent Living of WI, LLC

204 Greenmeadow Dr, Waukesha 53188

Capacity: 5 Class: CNA

Specialty Program: Developmentally Disabled, Physically
Disabled, Traumatic Brain Injury

HIL Jordan House..... (262) 443-5060

Homes for Independent Living of WI LLC

2165 Laura Ln, Waukesha 53186

Capacity: 8 Class: AA

Specialty Programs: Emotionally Disturbed/Mental Illness

Linden Court Waukesha..... (262) 524-6400

LindenGrove, Inc

2330 Michigan Ave, Waukesha 53188

Capacity: 24 Class: CNA

Specialty Programs: Irreversible Dementia/Alzheimer's

LSS Genesis Halfway House (262) 544-0711

Lutheran Social Services of WI & Upper MI, Inc.

1002 Motor Ave, Waukesha 53188

Capacity: 12 Class: AA

Specialty Program: Alcohol/Drug Dependent

Marion House..... (262) 547-0870

Volunteers of America Wisconsin

401 S Prairie Ave, Waukesha 53186

Capacity: 8 Class: CNA

Specialty Programs: Advanced Age, Correctional Clients,
Developmentally Disabled, Emotionally Disturbed/ Mental
Illness, Physically Disabled

Mission Creek at Waukesha (262) 896-8888

SL Waukesha, LLC

3217 Fiddlers Creek Dr, Waukesha 53188

Capacity: 97 Class: CNA

Specialty Programs: Advanced Age, Irreversible
Dementia/Alzheimer's, Physically Disabled

Samson House (262) 542-8118

Matt Talbot Recovery Services, Inc.

611 N Grand Ave, Waukesha 53186

Capacity: 8 Class: AA

Specialty Programs: emotionally Disturbed/Mental Illness

St Coletta of WI Hydrite (262) 408-2131

St Coletta of WI

2309 Rustic Woods Court, Waukesha WI 53188

Capacity: 8 Class: CNA

Specialty Programs: Developmentally Disabled

St Coletta of WI Norris (262) 408-2170

St Coletta of WI

405 Prairie Song Dr, Waukesha 53188

Capacity: 8 Class: CNA

Specialty Programs: Developmentally Disabled

Summit House (262) 832-0134

Volunteers of America WI

910 Summit Ave, Waukesha 53188

Capacity: 6 Class: AA

Specialty Programs: Developmentally Disabled,
Emotionally Disturbed/Mental Illness

Oak Hill Terrace (262) 548-1457

Oak Hill Terrace V, LLC

1805 Kensington Dr, Waukesha 53188

Capacity: 60 Class: CNA

Specialty Programs: Advanced Age, Irreversible

Dementia/Alzheimer's, Waiver Certified Independent CBRF
Apts.

Summit House (262) 832-0134

Volunteers of America WI

910 Summit Ave, Waukesha 53188

Capacity: 6 Class: A

Specialty Programs: Developmental Disabilities, Emotional
Disturbance/Mental Illness

ADULT FAMILY HOMES

For persons who seek small congregate care settings, **Adult Family Homes** (AFHs) are designed to house up to four persons. An AFH is defined as “a place where one to four adults who are not related to the operator reside and receive care, treatment or services that are above the level of room and board and that may include up to seven hours per week of nursing care per resident.” AFHs can admit people of Advanced Age, persons with Dementia, Developmental Disabilities, Mental Health Problems, Physical Disabilities, Traumatic Brain Injury, and/or the Terminally Ill. The minimum age requirement for residing in an AFH is 18 years. State licensing specialists inspect AFHs every two years, via unannounced surveys. However, a facility may be visited between these inspections if there are any complaints received. **ADULT FAMILY HOME (AFH) DIRECTORY**

For more information on AFH directories and profiles (including citations), please visit:
www.dhs.wisconsin.gov/guide/waukesha.htm#a

Brookfield

Oakwood House West..... (262) 524-9742

Oakwood House of Waukesha, Corp.

21850 Davidson Rd, Brookfield WI 53186

Specialty Program: Developmentally Disabled

Marshall Home..... (262) 439-9329

2635 N 130th St, Brookfield WI 53005

Specialty Program: Developmentally Disabled

Staples Adult Family Home Lone Elm..... (262) 794-3428

Staples Adult Family Home, LLC

3955 Lone Elm Dr, Brookfield WI 53005

Specialty Program: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Irreversible Dementia/ Alzheimer’s, Physically Disabled

Menomonee Falls

CHCS Elmwood Crossing AFH..... (262) 345-5186

Creative Health Care Solutions

N81 W15279 Appleton Ave, Menomonee Falls WI 53051
Specialty Programs: Developmentally Disabled,
Emotionally Disturbed/Mental Illness, Physically Disabled,
Traumatic Brain Injury

Next Step in Residential Services Water (262) 784-1840

Next Step in Residential Services, LLC

W164 N9470 Water St, Menomonee Falls WI 53051
Specialty Programs: Advanced Age, Developmentally
Disabled Emotionally Disturbed/Mental Illness, Traumatic
Brain Injury

Home Again Adult Family Care (262) 252-5513

Home Again Adult Family Care, LLC

W216 N5522 Adamdale Dr, Menomonee Falls WI 53051
Specialty Programs: Developmentally Disabled,
Emotionally Disturbed/Mental Illness

Liberty House 4 (414) 943-9322

Liberty House 4, LLC

N89 W15935 Cleveland Ave, Menomonee Falls WI 53051
Specialty Programs: Developmentally Disabled,
Emotionally Disturbed/Mental Illness, Irreversible
Dementia/Alzheimer's Physically Disabled, Traumatic Brain
Injury

Liberty House 5 (414) 293-9345

Liberty House 5, LLC

N62 W15681 Skyline Dr, Menomonee Falls WI 53051
Specialty Programs: Advanced Age, Developmentally
Disabled, Emotionally Disturbed/Mental Illness, Irreversible
Dementia/Alzheimer's, Physically Disabled, Traumatic
Brain Injury

New Berlin

Lavaun H Mueller..... (262) 786-8234

15190 W Fenway Dr, New Berlin WI 53151
Specialty Program: Developmental Disabilities

Johannesen Adult Family Home (262) 292-9127
21400 Hidden Valley Dr, New Berlin WI 53146
Specialty Programs: Developmentally Disabled

Oakwood House of Waukesha Craftsman (262) 544-5031
Oakwood House of Waukesha Corp.
1739 Craftsman Dr, New Berlin WI 53146
Specialty Programs: Developmentally Disabled

Oconomowoc

Bethesda Lutheran Comm. Happy Hollow (262) 354-0549
Bethesda Lutheran Communities, Inc
55 Happy Hollow Lane, Oconomowoc WI 53066
Specialty Programs: Developmentally Disabled

Koller House (262) 490-3778
N59 W39459 Laketon Ave, Oconomowoc WI 53066
Specialty Programs: Developmentally Disabled, Traumatic
Brain Injury

Matt and Nancy Garcia (262) 719-0498
778 Byron Dr, Oconomowoc WI 53066
Specialty Programs: Developmentally Disabled

Pewaukee

Meadowridge Homes..... (262) 750-9876
Meadowridge Homes, LLC
1415 Sunnyridge Rd Unit A, Pewaukee WI 53072
Specialty Programs: Developmentally Disabled

Douang Phrasavath (414) 379-9713
W269 N1933 Meadowbrook Rd, Pewaukee WI 53072
Specialty Programs: Advanced Age, Developmentally
Disabled, Physically Disabled, Irreversible
Dementia/Alzheimer's

Meadowridge Homes..... (262) 737-6005
Meadowridge Homes, LLC
1415 Sunnyridge Rd Unit B, Pewaukee WI 53072
Specialty Programs: Developmentally Disabled

Waukesha

- Booth House.....(414) 847-1515**
903 Summit Ave, Waukesha 53188
Specialty Programs: Ambulatory Home; Developmentally Disabled, Emotionally Disturbed/Mental Illness
- CHCS Badger Crossing AFH (262) 349-4350**
Creative Health Care Solutions, Inc
2809 Lander Ln, Waukesha WI 53188
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled
Traumatic Brain Injury
- CHCS Genesee Crossing AFH..... (262) 201-4247**
Creative Health Care Solutions, Inc
S31 W28969 West Sunset Dr, Waukesha WI 53189
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled
- CHCS Maplewood Crossing AFH (262) 408-5838**
Creative Health Care Solutions, Inc.
421 Century Oak Dr, Waukesha WI 53188
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury
- CHCS Napa Crossing AFH..... (262) 506-4544**
Creative Health Care Solutions, Inc.
2420 Napa Trail, Waukesha WI 53188
Specialty Programs: Advanced Age, Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury
- CHCS Oakwood Crossing AFH (262) 408-2466**
Creative Health Solutions, Inc
419 Century Oak Dr, Waukesha WI 53188
Specialty Programs: Developmentally Disabled, Emotionally Disturbed/Mental Illness, Physically Disabled, Traumatic Brain Injury

CHCS Sunset Crossing AFH..... (262) 982-6060

Creative Health Care Solutions

S31 W28965 Sunset Dr, Waukesha WI 53189
Specialty Programs: Developmentally Disabled,
Emotionally Disabled/Mental Illness, Physically Disabled,
Traumatic Brain Injury

Green Valley..... (262) 574-5916

Christian Familycare Homes, Inc

1128 Green Valley, Waukesha WI 53189
Specialty Programs: Advanced Age, Developmentally
Disabled, Emotionally Disabled/Mental Illness, Irreversible
Dementia/Alzheimer's, Physically Disabled, Terminally Ill,
Traumatic Brain Injury

HIL Greenway.....(262) 408-2441

Homes for Independent Living of WI

1329 Greenway Terrace, Waukesha WI 53188
Specialty Programs: Developmentally Disabled,
Emotionally Disturbed/ Mental Illness, Physically Disabled,
Traumatic Brain Injury

Kingdom Homes Cambridge (262) 278-4021

Kingdom Homes, LLC

201 Cambridge Ave, Waukesha WI 53188
Specialty Programs: Advanced Age, Developmentally
Disabled, Irreversible Dementia/Alzheimer's, Physically
Disabled

Kingdom Homes Cleveland (262) 278-4021

Kingdom Homes, LLC

1434 Cleveland Ave, Waukesha WI 53186
Specialty Programs: Developmentally Disabled, Physically
Disabled

Kingdom Homes Swallow (414) 801-9118

Kingdom Homes, LLC

1246 Swallow Rd, Waukesha WI 53189
Specialty Programs: Developmentally Disabled, Physically
Disabled

Manhattan (262) 544-8266

Christian Familycare Homes, Inc

2031 Manhattan Dr, Waukesha WI 53186

Specialty Programs: Advanced Age, Developmentally
Disabled, Emotionally Disturbed/Mental Illness, Physically
Disabled, Terminally Ill, Traumatic Brain Injury.

Michigan (262) 524-9836

Christian Familycare Homes, Inc

1505 Michigan Ave, Waukesha WI 53188

Specialty Programs: Advanced Aged, Developmentally
Disabled, Emotionally Disturbed/Mental Illness, Irreversible
Dementia/Alzheimer's, Physically Disabled, Terminally Ill,
Traumatic Brain Injury

Next Step in Resdntl. Svcs. Catherine..... (262) 349-9577

Next Step in Residential Services, LLC

1132 Catherine St, Waukesha WI 53186

Specialty Programs: Advanced Aged, Developmentally
Disabled, Emotionally Disturbed/Mental Illness, Traumatic
Brain Injury

Next Step in Resdntl. Svcs. Crestwood..... (262) 784-1840

Next Step in Residential Services, LLC

301 Crestwood Dr, Waukesha WI 53188

Specialty Programs: Advanced Aged, Developmentally
Disabled, Emotionally Disturbed/Mental Illness, Traumatic
Brain Injury

CCLS Oakdale 2..... (262) 521-9860

Creative Community Living Services Inc.

1737 Oakdale Dr, Waukesha 53189

Specialty Program: Developmental Disabilities

Richard's Place I Transitional Housing (262) 547-0640

Richard's Place, Inc

1079 Whiterock Ave, Waukesha WI 53186

Specialty Programs (provided only to HIV+ clients):
Alcohol/Drug Dependent, Emotionally Disturbed/Mental
Illness, Physically Disabled, Terminally Ill

Richard's Place II Permanent Housing (262) 547-0690

Richard's Place, Inc.

705 E. Main St, Waukesha WI 53186

Specialty Programs (provided only to HIV+ clients):

Alcohol/Drug Dependent, Emotionally Disturbed/Mental
Illness, Physically Disabled, Terminally Ill

Riley's House (414) 698-5461

Greco Homes, LLC

1010 Oakland Ave, Waukesha WI 53186

Specialty Programs: Advanced Aged, Developmentally
Disabled, Emotionally Disturbed/Mental Illness Irreversible
Dementia/Alzheimer's, Physically Disabled, Traumatic
Brain Injury

St. Coletta of WI Blackhawk Trail I (262) 446-3901

St. Coletta of Wisconsin, Inc

1500 Blackhawk Trail, Waukesha WI 53186

Specialty Program: Developmentally Disabled

St. Coletta of WI Blackhawk Trail II (262) 446-6996

St. Coletta of Wisconsin, Inc

1502 Blackhawk Trail, Waukesha 53186

Specialty Program: Developmentally Disabled

St. Coletta of WI Grace Home AFH (262) 443-5454

St. Coletta of Wisconsin, Inc

2812 Summit Ave, Waukesha WI 53188

Specialty Program: Developmentally Disabled

St. Coletta of WI St. Julian AFH (262) 408-5761

St. Coletta of Wisconsin, Inc

2812 Summit Ave, Waukesha WI 53188

Specialty Program: Developmentally Disabled

Sunset View AFH (262) 968-3586

W280 S3461 Townline Rd, Waukesha 53189

Specialty Programs: Advanced Aged, Irreversible
Dementia/Alzheimer's, Physically Disabled

NURSING HOMES

To learn more about Nursing Home ratings and their history of citations go to Division of Quality Assurance:
<https://www.dhs.wisconsin.gov/guide/cir.htm>

Brookfield

Brookfield Rehab and Specialty Care (262) 782-0230
Five Star Quality Care- WI, LLC
18740 W Bluemound Rd, Brookfield 53045

Care-Age of Brookfield (262) 821-3939
Regency Terrace South, Inc
1755 N Barker Rd, Brookfield 53045

Congregational Home (262) 781-0550
Congregational Home, Inc
13900 W Burleigh, Brookfield 53005

Franciscan Woods (262) 785-1114
Wheaton Fran Hlthcare- Terrace at St. Francis
19525 W North Ave, Brookfield 53045

Delafield

Clearview Home..... (262) 646-3361
Clearview Home Corporation
935 Main St, PO Box 180198, Delafield WI 53018

Dousman

Masonic Center for Health & Rehab, Inc (262) 965-7245
Masonic Center for Health & Rehab, Inc
400 N Main St, Dousman 53118

Menomonee Falls

LindenGrove- Menomonee Falls (262) 253-2700
LindenGrove, Inc
W180 N8071 Town Hall Rd, Menomonee Falls 53051

Menomonee Falls Health Care Center..... (262) 255-1180
NSH Menomonee, LLC
N84 W17049 Menomonee Ave, Menomonee Falls 53051

Mukwonago

LindenGrove- Mukwonago (262) 363-6830
LindenGrove, Inc
837 County Rd NN E, Mukwonago 53149

Muskego

Muskego Health Care Center (262) 679-0246
Muskego Nursing Home Inc
S77 W18690 Janesville Rd, Muskego 53150

Tudor Oaks Health Center (414) 529-0100
American Baptist Homes of the Midwest
S77 W12929 McShane Dr, Muskego 53150

New Berlin

LindenGrove- New Berlin (262) 796-3660
13755 W Fieldpointe Dr, New Berlin 53151
Skilled Nursing and Rehabilitation Services

Oconomowoc

Lake Country Health & Rehab Center (262) 567-4662
NSH Summit LLC
2195 N Summit Village Way, Oconomowoc 53066

Shorehaven Health & Rehabilitation Ctr (262) 567-8341
Lutheran Homes of Oconomowoc
1305 W Wisconsin Ave, Oconomowoc 53066

Waukesha

Linden Grove- Waukesha (262) 524-6400
LindenGrove, Inc
425 N University Dr, Waukesha 53188

Manor Care Health Services- Pewaukee (262) 523-0933
N26 W23977 Watertown Rd, Waukesha 53188

Virginia Health & Rehab Center..... (262) 547-2123
Five Star Quality Care- WI LLC
1451 Cleveland Ave, Waukesha 53186

Kensington Care & Rehab. Center (262) 548-1400
1810 Kensington Dr, Waukesha 53188

INSURANCE

HEALTH INSURANCE MARKETPLACE

The Health Insurance Marketplace is open. Enroll now in a plan that covers essential benefits, pre-existing conditions, and more.
..... (800) 318-2596
www.healthcare.gov/marketplace/individual

Covering Wisconsin..... (414) 270-4677
Federally certified and state licensed Health Insurance Marketplace Navigators who are able to help connect WI residents with appropriate insurance coverage.
www.coveringwi.org

MEDICARE / MEDICAID / SOCIAL SECURITY ACCESS

An online tool that can help determine if you are eligible to receive benefits from FoodShare, Medicaid, BadgerCare, SeniorCare and other programs. Access is available at
www.access.wisconsin.gov

Katie Beckett Program..... (414) 345-6338
Special eligibility process that allows certain children with long term disabilities or complex medical needs, living at home, to obtain a Medicaid card.
<https://www.dhs.wisconsin.gov/kbp/index.htm>

Medicare (800) 633-4227
..... (800) MEDICARE

Title 19/Medicaid/BadgerCare
Forward Health-Member Services (800) 362-3002
..... fax (855) 293-1822

Moraine Lakes Consortium-Application (888) 446-1239
www.access.wisconsin.gov

Medigap Helpline (State of Wisconsin)..... (800) 242-1060

Helps you make wise insurance decisions. Provided by the Wisconsin Board on Aging and Long Term Care. Information on Long Term Care Insurance available with no connection to any insurance company.
www.longtermcare.wi.gov

Medigap Prescription Drug Helpline..... (855) 677-2783

Disability Rights WI – Drug Benefit Helpline (800) 926-4862

Office of the Commissioner of Insurance..... (608) 266-3585

PO Box 7873, Madison WI 53707-7873..... **(800) 236-8517**
Street Address: 125 S Webster St, Madison WI 53703
To make a complaint about your auto, life or private health insurance.
www.oci.wi.gov

SeniorCare Customer Service Hotline (800) 657-2038

Prescription drugs for Wisconsin seniors
www.dhs.wisconsin.gov/seniorcare

Social Security Administration..... (800) 772-1213

..... **Local (866) 220-7885**

To apply for or report changes to Medicare, Disability and Supplemental Security Income (SSI) www.ssa.gov

LEGAL SERVICES

FRAUD / IDENTITY THEFT

**Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection..... (800) 422-7128**

Protects Consumers subjected to unfair and deceptive business practices, illegal telemarketers, dangerous products, incorrect checkout scanners and gas pumps, questionable food, landlord, tenant complaints, motor vehicle repairs and home improvement.
<http://datcp.wi.gov>

Federal Trade Commision Hotline (877) 382-4357
To report on fraud, identity theft, or unfair or deceptive
business practices.
<https://www.ftc.gov/>

Free Legal Answers
<https://abafreelegalanswers.org/>

James Place (262) 544-9472
129 W Broadway, Waukesha WI 53186
A community resource of Elmbrook Church serving downtown
Waukesha and surrounding neighborhoods.
www.jamesplacewi.org

Legal Action of Wisconsin: Elder Rights Project
..... (844) 614-5468
Provides free, statewide legal aid to elder abuse victims.
www.legalaction.org/services/elder-rights-project

US Department of Health & Human Services
Medicare Fraud Hotline..... (800) 447-8477
To report potential fraud, waste, abuse and mismanagement in
Dept. of Health & Human Services' programs.
<https://oig.hhs.gov/fraud/report-fraud/>

US Social Security Admin. Fraud Hotline..... (800) 269-0271
To report potential fraud, waste or abuse of Social Security.
Office of the Inspector General, Social Security Administration.
<https://oig.ssa.gov/report>

Waukesha County Sheriff's Department (262) 446-5070
or your local police department

GUARDIANSHIP SERVICES

Easter Seals Southeast Wisconsin
Guardianship Services..... (414) 449-4444
www.eastersealswise.com

Guardianship Support Center (GWAAR) (855) 409-9410
<https://gwaar.org/guardianship-resources>

MD Advocacy Services, Inc. (262) 349-9268
PO Box 736, Waukesha WI 53187
Corporate Guardianship and Representative services
mdadvocacy@wi.rr.com

Supportive Community Services (414) 226-5335
620 S 76 St #140, Milwaukee WI 53214
<http://scswi.org>

LANDLORD / TENANT CONCERNS

**Department of Agriculture, Trade & Consumer Protection,
Bureau of Consumer Protection**..... (800) 422-7128
Protects Consumers subjected to unfair and deceptive
business practices, illegal telemarketers, dangerous products,
incorrect checkout scanners and gas pumps, questionable
food, landlord, tenant complaints, motor vehicle repairs and
home improvement.
<http://datcp.wi.gov>

Mediation and Restorative Justice Center-WCS
Waukesha Center (262) 544-1647
414 W Moreland Blvd Room 204, Waukesha WI 53188
Milwaukee Center (414) 271-5464
3732 W Wisconsin Ave, #200, Milwaukee WI 53208
A professional mediator to help resolve disputes: small
claims, community problems, domestic problems, juvenile
disputes, consumer/merchant/business, landlord/tenant, work
place, victim/offender conference, civil cases.
www.wiscs.org/mediation.htm

The Tenant Resource Center..... (877) 238-7368
..... (608) 257-0006
www.tenantresourcecenter.org

LAW ENFORCEMENT

EMERGENCIES.....**CALL 9-1-1**

Non-Emergency:
Waukesha County: (262) 446-5070
Waukesha County Sheriff's Department

Village of:..... (262) 446-5070
Big Bend, Butler, Chenequa, Dousman, Eagle, Hartland, Lac
La Belle, Lannon, Menomonee Falls, Merton, Nashotah, North
Lake, North Prairie, Oconomowoc Lake, Pewaukee, Summit,
Sussex

Town of:..... (262) 446-5070
Brookfield, Delafield, Eagle, Genesee, Genesee Depot,
Lisbon, Merton, Ottawa, Stone Bank, Vernon, Waukesha

City of: (262) 446-5070
Brookfield, Delafield, New Berlin, Pewaukee

Village of Elm Grove Police Dept (262) 786-4141
Village of Mukwonago Police Dept (262) 363-6435
Town of Mukwonago Police Dept..... (262) 363-5188
City of Muskego Police Dept (262) 679-4130
City of Oconomowoc Police Dept (262) 567-4401
City of Waukesha Police Dept (262) 524-3831
State Patrol Dispatch (262) 785-4710

LEGAL ASSISTANCE

American Bar Association Commission on Law & Aging
..... (202) 662-8690
www.americanbar.org/groups.law_aging.html

Coalition of Wisconsin Aging Groups (608) 224-0606
2850 Dairy Drive, Suite 100, Madison WI 53718
..... (800) 366-2990
www.cwaq.org

Equal Employment Opportunity Commission ... (800) 669-3362
To place a claim or discuss a claim (800) 669-4000
www.eeoc.gov

Lawyer Referral & Information Service
Waukesha County Bar Association (262) 544-4016
<http://waukeshalawyers.org/>

- Legal Action of Wisconsin**..... (414) 278-7722
 TTY (800) 947-3529
 (888) 278-0633
 230 W Wells St Room 800, Milwaukee WI 53203
 Legal advocacy services for Milwaukee and Waukesha
 County.
- Legal Action- Elder Rights Project**..... (844) 614-5468
www.legalaction.org
- Legal Advocacy Project** (262) 896-8243
 515 W Moreland Blvd G72, Waukesha WI 53188
- The Women's Center**..... (262) 547-4600
 505 N East Ave, Waukesha WI 53186
 Service in obtaining restraining & harassment orders,
 advocacy with regard to domestic sexual and child abuse.
- Legal Services for Immigrants** (414) 643-8570 Ext 4414
www.ccmke.org/Catholic-Charities/Get-Help/Legal-Services-for-Immigrants.htm
- Marquette Volunteer Legal Clinic**..... (414) 288-6912
 Marquette University Law School, P.O. Box 1881
 Milwaukee WI 53201
<https://law.marquette.edu/mvlc/>
- National Academy of Elder Law Attorneys, Inc**
 (703) 942-5711
www.naela.org
- US Citizenship and Immigration Services** (800) 375-5283
www.uscitizenship.info
- Waukesha County Family Division** (262) 548-7544
 515 W Moreland Blvd C112, Waukesha WI 53188
 Legal clinic, family only.
<http://www.waukeshacounty.gov/CourtDivisions.aspx?id=24630>

LOW INCOME MEDICAL SERVICES

Community Outreach Health Clinic(262) 257-3393

W180 N8085 Town Hall Rd, Menomonee Falls 53052

Cost: \$10 donation. Tuesday and Thursday 5:00-8:00 pm

Eagle's Wing Free Clinic.....(262) 385-9211

225 Eagle Lake Ave, Mukwonago WI 53149

First and third Thursday 5:00-8:00 pm, call for appointment.

www.eagleswingfreeclinic.org

Lake Area Free Clinic..... (262) 569-4990

856B Armour Rd, Oconomowoc 53066

Tuesday and Thursday 5:00-8:00 pm

www.lakeareafreeclinic.org

ProHealth Care Diabetes Center (262) 928-4695

721 American Ave, Waukesha 53188

1185 Corporate Center Dr, Oconomowoc 53066

Foot care clinic.

<http://www.prohealthcare.org/services-diabetes-and-endocrine-disorders.aspx>

St Joseph's Medical Clinic (262) 544-6777

826 N East Ave, Waukesha 53186

Low income uninsured medical.

www.sjmdc.net

Waukesha Community Health Center (262) 408-2530

Sixteenth Street Community Health Centers

309 E North Street, Waukesha 53188

Bilingual primary medical care for patients of all ages, and all insurance types. Also providing culturally sensitive services in the areas of alcohol and other drug abuse treatment and mental health services. Patients with private insurance, BadgerCare and uninsured are all welcome.

<http://sschc.org/history-of-waukesha-chc>

Waukesha Family Practice Center (262) 548-6903
210 NW Barstow #201, Waukesha 53188
Nurse practitioners and resident physicians make house calls.
Spanish available.
<http://waukeshafp.org>

MEDICAL EQUIPMENT / SUPPLIES

101 Mobility (262) 524-0900
1900 Airport Road, Unit B, Waukesha WI 53188
www.101mobility.com/milwaukee

Ability Independence (262) 697-9277
6918 Sheridan Rd, Kenosha 53143
Accessible design & modifications.
www.abilityindependence.com

AbleData (800) 227-0216
Information on assistive and rehab equipment.
www.abledata.com

AccessAbility Home Medical and Rehab (877) 486-9900
1995 E Norse Ave, Cudahy 53110
www.hmestore.net

Access Elevator (800) 454-3828
<http://accesselevator.net>

ActiveForever (800) 377-8033
Mobility, low vision aids, power scooters, wheelchairs,
rollators, fitness and physical therapy products, orthopedics,
exercise equipment, diabetes supplies, Med-E-Lert Automatic
Pill Dispensers.
www.activeforever.com

ActivStyle (800) 651-6223
www.activstyle.com

Aids for Arthritis (800) 654-0707
www.aidsforarthritis.com

Assistive Technology Resource Center (AT) (800) 228-5457

For people with disabilities, including the vendor or manufacturers of the devices. Assistive technology assessments.

www.uwstout.edu/svri/tech.cfm

Aurora Visiting Nurse Association (800) 862-2201

Complete supply of home medical equipment with delivery, set up instruction and maintenance.

www.aurora.org/VNA

Center for Assistive Technology and Environmental Access (CATEA) (800) 726-9119

<http://assistivetech.net>

Discount Mobility Products LLC (414) 321-3500

8230 W Lincoln Ave, West Allis 53219

Used and new scooters, lift chairs, wheelchairs, wheeled walkers, ramps, patient lifts. Refurbished and sanitized mobility and medical equipment.

<http://discountmobilityproducts.net/index.htm>

Discount Ramps.com (888) 651-3431

www.discountramps.com

Live Oak..... (800) 940-0605

www.buyliveoak.com

Home Care Medical (262) 786-9870

..... (800) 369-6939

5665 S Westridge Dr, #100, New Berlin 53151

www.homecaremedical.com

Home Delivery Incontinence Supplies (HDIS).... (800) 269-4663

www.hdis.com

Independent Living Supplies, LLC..... (414) 329-3962

6100 W Bluemound Rd, Wauwatosa 53213 (877) 629-4357

www.ils-hme.com

- IndependenceFirst Mobility Store** (414) 988-5333
 3720 N 124 St, Unit F, Wauwatosa 53222
 Non-profit offering low cost, refurbished and sanitized mobility
 and medical equipment to those who lack the resources to
 acquire new equipment.
www.ifmobility.mcservices.com
- J & B Medical Supply Co, Inc** (800) 980-0047
 Incontinence Supplies (Title 19).
www.jandbmedical.com
- Knueppel Health Care** (800) 942-6422
 (414) 258-2800
 1444 S 113 St, West Allis 53214
 Medical equipment service and repair.
Home Medical Equipment and Supplies: Ambulatory products,
 bath safety, wheelchairs, hospital beds
Independent Living Aids: For bathing, dressing, eating,
 toileting, grooming. Not an oxygen supplier.
www.knueppels.com
- MetroCare Home Medical & Rehab** (262) 250-0820
 (800) 227-3820
 9225 N 76 St, Milwaukee 53223
www.metrocarewi.com
- Miller Mobility Products, LLC** (262) 549-4900
 713 N Grandview, Waukesha 53188
www.millermobilityproducts.com
- Moreland Plaza Pharmacy** (262) 542-4488
 827 W Moreland Ave, Waukesha WI 53188
- National Seating and Mobility** (866) 248-0756
 12040 W Feerick St, Unit D, Wauwatosa 53222
 Customized wheelchairs and adaptive seating systems.
www.nsm-seating.com
- On The Go Mobility** (800) 601-7267; (414) 228-7100
 7289 N Teutonia Ave, Milwaukee 53209
www.onthegomobility.com

Orbit Medical (414) 784-2072
2925 S 160TH, New Berlin, 53151
Power wheelchairs.
www.orbitmedical.com

Oxygen One, Inc...... (262) 521-2202
1900 Pewaukee Rd, Suite F, Waukesha 53188
www.oxygenone.com

Snore No More (414) 906-1655
www.snorenomorecapastore.com

ValuCare Pharmacy (262) 544-6622
501 S. Grand Ave, Waukesha WI 53186

MEDICAL EQUIPMENT LENDING PROGRAMS

New and used medical equipment (wheelchairs, walkers, canes, tub chairs and other items) are available. Donations are welcome.

Independence First (262) 521-1664
121 Wisconsin Ave, Waukesha 53186

Caring Concepts. (800) 769-7771
Regular and adaptive clothing and other items geared toward seniors.
www.caringconcepts.net

Katy's Kloset (262) 746-9034
A Service of Team Up With Families
404 Wilmont Dr, Unit D, Waukesha 53189
Lending of assistive devices & medical equipment for children & adults.
www.teamupwithfamilies.org

Small Stones Wellness Center (414) 805-0998
Offers wig and accessory loans to patients suffering hair loss due to effects of chemotherapy. Available at the following Froedtert locations: Wauwatosa, Menomonee Falls, New Berlin, and West Bend
<https://www.froedtert.com/cancer/small-stones>

MEDICATION SETUP/DELIVERY

Assisted Living Pharmacy Service (414) 433-1700
1441 N Mayfair Rd #200, Wauwatosa 53226
<https://www.alpsrx.com/>

Genoa Pharmacy (262) 955-8811
514 Riverview Ave, Waukesha 53188
within Waukesha County Human Services Department

Mallat's Homecare Pharmacy (262) 437-0031
<https://www.mallatstltc.com/>

Moreland Center Pharmacy (262) 544-5303
1111 Delafield St, Waukesha 53188

Moreland Plaza Pharmacy (262) 542-4488
827 W. Moreland Blvd, Waukesha 53188

MENTAL HEALTH / ALCOHOL & DRUG ABUSE

IMPACT 2-1-1 211
..... **(866)-211-3380**
Emotional support through supportive listening, crisis response, suicide prevention, and comprehensive information and referral to community resources. Services provided 24-hours a day, 7 days a week. Interpreter services available.

Friendships Unlimited..... (262) 549-6123
412 North St, Waukesha 53186
Drop in recovery center for adults with mental illness. Open to Waukesha County residents only.

Mental Health America..... (800) 969-6642
www.mentalhealthamerica.net

Mental Health America of Wisconsin (414) 276-3122
600 W Virginia #502, Milwaukee 53204
Advocacy, education, information and service.
www.mhawisconsin.org

Mental Health Center-Waukesha County Department of Health and Human Services (262) 548-7950

1501 Airport Rd, Waukesha 53188

Inpatient services: The Waukesha County Mental Health Center (MHC) inpatient service is a 28 bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.

National Alliance on Mental Illness of Waukesha County (NAMI) (262) 524-8886

217 Wisconsin Ave, Suite 300, Waukesha 53186

Support, education and advocacy for individuals and families affected by mental illness. Peer-to-Peer and Family-to-Family education/support programs. Homelessness prevention program, support & advocacy for Chapter 51 involuntary commitment process.

www.namiwaukesha.org

ProHealth Care Behavioral Health (262) 928-2396

721 American Ave #501, Waukesha 53188

Emergency Referral and Assessment (262) 928-4036
Behavior is a primary concern. Psychiatry, psychotherapy and counseling services.

www.prohealthcare.org/services/BehavioralHealth/index.aspx

Rogers Memorial Hospital (262) 646-4411

34700 Valley Rd, Oconomowoc 53066

Inpatient/outpatient mental health treatment.

www.rogershospital.org

Spring City Corner Clubhouse (262) 549-6460

247 Wisconsin Ave, Waukesha WI 53186

Empowers individuals socially and vocationally challenged by mental illness to achieve or retain the confidence and skills necessary to lead vocationally productive and socially satisfy lives.

Suicide Prevention Lifeline (National) ... (800) 273-TALK (8255)
www.suicidepreventionlifeline.org

Veterans Crisis Line..... (800) 273-8255, # 1
www.veteranscrisisline.net

Waukesha County Department of Health & Human Services
Mental Health & Substance Abuse Services
..... **(262) 548-7666**
514 Riverview Ave, Waukesha 53188

Outpatient Clinic: Provides mental health and substance abuse services to individuals of all ages including individual, group and family therapy, psychiatric evaluation, consultation and medication management, emergency mental health assessment and case management services. Initial assessments are done on a walk-in basis. **Call (262) 548-7666** Monday – Friday from 8:00 am–4:30 pm to speak to an admissions specialist. They can provide current walk-in hours and answer your questions.

Crisis Intervention: Suicide assessment, crisis de-escalation, support and stabilization services. During business hours **call (262) 548-7666**, for crisis intervention assistance. After hours and on weekends call IMPACT 2-1-1 by dialing 211 or toll free 866-211-3380 for crisis intervention assistance.

Inpatient Services: The Waukesha County Mental Health Center (MHC) inpatient service is a 28 bed psychiatric hospital providing assessment, intervention, diagnosis and treatment for adults experiencing acute mental health symptoms. Services are accessible on both a voluntary and involuntary basis. The MHC has specialized services to address the hospitalization needs of adults placed under the emergency detention process. The MHC is also certified to provide alcohol detoxification services when needed.
Located at 1501 Airport Road, Waukesha 53188

Community Support Program (CSP): Provides treatment, rehabilitation, outreach and support services to adults with a long-term mental illness. Program goals include reducing incidence of inpatient stays and improving the person's quality of life in the community. A case manager coordinates support services and assists in the management of the client's mental illness.

Treatment & Support Services Unit (TSSU): A highly structured psychosocial rehabilitation outpatient program serving clients with major mental illness. It provides a wide range of group therapies, psychiatric services and medication management. Case management services assist the client in the development of an individualized treatment plan. This unit also includes Comprehensive Community Services (CCS), which provides a client centered community intervention to assist individuals in a variety of community settings promoting independence and recovery skills.

Wisconsin Family Ties..... (800) 422-7145

16 North Carroll St, #230, Madison 53703

For families with children and adolescents who have emotional, behavioral, and mental health disorders.

www.wifamilyties.org

ALCOHOL, DRUG AND OTHER ADDICTIONS

Addiction Resource Council .. 24 Hr Crisis Line (262) 524-7920

..... **Business Line (262) 524-7921**

741 N Grand Ave, #300, Waukesha 53186

Assessment and referral, crisis intervention, and educational services in a confidential, non-threatening environment.

www.arcouncil.net

Al-Anon Family Groups of SE Wisconsin..... (414) 257-2415

Summit Place, 6737 W Washington St, #2125 (First Floor)

West Allis WI 53214 www.alanon-wi.org

Alcoholics Anonymous Central Office (414) 771-9119

7429 W Greenfield Ave, West Allis WI 53214

www.aamilwaukee.com

LSS/Genesis Halfway House (262) 544-0711

1002 Motor Ave, Waukesha WI 53188

Residential services for alcohol and drug addiction.

Meta House..... (414) 962-1200

2625 N Weil St, Milwaukee WI 53212

Helps women struggling with drug and alcohol addiction
reclaim their lives and rebuild their families.

<http://metahouse.org>

ProHealth Care Behavioral Medicine Center (262) 928-2396

Assessment and Referral (24 hours)..... (262) 928-4036

721 American Ave #501, Waukesha WI 53188

24 hour assessment and referrals, psychiatry, psychotherapy
and counseling services.

www.prohealthcare.org

Rogers Memorial Hospital (262) 646-4411

34700 Valley Rd, Oconomowoc WI 53066 **(800) 767-4411**

Inpatient/outpatient substance abuse treatment program

<http://rogershospital.org>

SALS Houses..... (262) 549-2121

Sober, Alternative, Living, Spaces

620 Maple Ave, Waukesha WI 53186

Transitional sober living for men in recovery

www.salssoberhouses.com

**Waukesha County Department of Health and Human Services,
Mental Health & Substance Abuse Services (262) 548-7666**

514 Riverview Avenue Waukesha 53188

Outpatient Clinic: provides mental health and substance
abuse services to individuals of all ages including individual,
group and family therapy, psychiatric evaluation, consultation
and medication management, emergency mental health
assessment and case management services. Contact the
clinic intake worker Monday-Friday 8:00 am–4:30 pm to
answer questions and help find the right services to meet your
needs.

Wisconsin Council on Problem Gambling, Inc .. (920) 437-8888
..... **Helpline (800) Gamble-5; (800) 426-2535**
1585 Allouez Ave, Green Bay WI 54311
www.wi-problemgamblers.org

Women for Sobriety
Online forum
www.womenforsobriety.org

MOVING

1-800-GOT-JUNK? (800) GOT-JUNK
..... **(800) 468-5865**
Full service junk removal
www.1800gotjunk.com

Environment Solutions, LLC, LLC (800) 990-0346
Heavy-duty crime, trauma, and bio-hazard cleanup services.
<http://www.environmentsolutionsllc.com/>

Premier Cleanout Specialists (262) 725-2370
www.premiercleanoutspecialistsllc.com

Same Day Move Colders (414) 476-1574, Ext 2289
333 S 108 St, Milwaukee WI 53214
www.samedaymove.com

Segues Senior Move Specialists (262) 442-4200
W142 N9764 Amber Dr, Germantown WI 53022
www.segues.net

Smart Moves..... (414) 526-5242
11151 W Woodside Dr, Hales Corners WI 53130

Transitions Simplified (414) 207-2067
Specialized in downsizing, home preparation, move management for 60+, pack and unpack. Free one hour consultation.
www.transitionssimplified.com

Two Men and a Truck “Movers Who Care” (262) 695-2700
1291 Hickory St, Suite D, Pewaukee WI 53072
5% senior discount Monday–Friday
www.twomenandatruckwaukesha.com

Universal Services (262) 257-0250
Helping seniors make easy moves for over a decade. Call for free in-home evaluation.
www.universalserviceswi.com

PETS / WILDLIFE

Dog Parks:
Brookfield:
Mitchell Park Dog Exercise Area off leash
Capital Drive (Hwy 190) and Barker Road

Nashotah:
Nashotah Dog Park..... off leash
W330N5113 County Hwy C

Mukwonago:off-leash
Mukwonago Dog Exercise Park
W325S9925 Beulah Road

Oconomowoc:
Roosevelt Park, Dog Exercise Area..... must be on leash
Southern end of Roosevelt Park, 151 W Jefferson Street

Waukesha:

Minooka Dog Exercise Area off leash
1927 E Sunset Drive

Waukesha Dog Run..... off leash
Comanche and MacArthur Roads

Elmbrook Humane Society **(262) 782-9261**
20950 Enterprise Ave, Brookfield WI 53045
Pet adoption, pet care, lost and found pets, training classes,
24-hour emergency road call service for sick or injured wildlife
and stray animals for the City of Brookfield, Villages of Elm
Grove, Chenequa, Nashotah, Village of Lannon and the Towns
of Brookfield and Delafield. Safekeeping for animals at no
charge for up to two weeks in situations of disaster and
domestic abuse.
www.ebhs.org

Humane Animal Welfare Society of Waukesha County
(HAWS)..... **(262) 542-8851**
701 Northview Rd, Waukesha WI 53188
Pet adoption, pet care, lost and found pets, training classes
and consultations, educational tours and programs, and
rescue of injured animals, spay/neuter services for low income
residents and for feral cats.
www.hawspets.org

HAWS Safe Keep Program: provides a temporary, short-term
solution to the problem of pets being displaced, abandoned or
relinquished due to emergency or home-related
circumstances.

Pet Alert..... **HAWS (262) 542-8851**
Card allowing emergency responders to find important
information about your pet, or details needed to make
arrangements if you are unable to care for your pet. This
product is a collaboration between the Humane Animal
Welfare Society and the ADRC.
<https://hawspets.org/>

Wildlife in Need Center, Inc. **(262) 965-3090**
W349S1480 S Waterville Rd, Suite B, Oconomowoc WI 53066
Cares for and treats injured wildlife, and provides educational

services.
www.helpingwildlife.org

South Shore In-Home Pet Care, LLC..... (414) 531-5789
Vacation pet care and daily dog walks.
www.ssinhomepetcare.com

PHYSICIAN REFERRAL SERVICES

Visiting Physicians Association..... (414) 255-0300
In-home & assisted living visits, no visits to hospitals or nursing homes
2514 S 102 St, Suite 160, West Allis 53227
www.visitingphysicians.com

PRIVATE CARE MANAGEMENT

Amada Senior Care (262) 395-7928
W175 N11163 Stonewood Dr, Suite 205, Germantown 53022
<http://www.amadamilwaukee.com/>

By Your Side Care Management, LLC..... (262) 246-2100
PO Box 132 Jackson, WI 53037
www.byyoursidecm.com

Care Right, Inc..... (262) 422-3443
www.carerightinc.com

Christian Family Solutions Elder Care..... (262) 345-4430
W175 N11120 Stonewood Dr, Germantown, WI 53022
Care management, consultation and caregiving to older adults.
www.christianfamilysolutions.org

Dementia Support Specialist, LLC (262) 777-1178
3234 N. 42nd St, Milwaukee WI 53216
www.wallsrichmondmanagement.com/services.html

Senior Planning Group, Inc (262) 670-8888
125 N. Executive Dr, Suite 210, Brookfield, WI 53005
Social, legal and financial issues of aging.
www.seniorplanninginc.com

Stowell Associates..... (262) 521-3016
1800 E Main St, Waukesha WI 53186
Care management, consultation and caregiving to older adults
and adults with disabilities.
www.caremanagedhomecare.com

PUBLIC HEALTH

Statewide Poison Center/Children’s Hospital (800) 222-1222
..... **TTY (414) 266-2542**

Waukesha County Public Health Center (262) 896-8430
..... **(800) 540-3620**
..... **TTY (262) 896-8234**

514 Riverview Avenue, Waukesha 53188
The Public Health Division is committed to preventing disease
and promoting health for all citizens in Waukesha County.
Public Health Nurses provide the following preventative health
services: communicable disease control; childhood, flu, and
international travel immunization clinics; sexually transmitted
infection clinics; case management for prenatal care
coordination; child health case management, and the women,
infant and children (WIC) program. Walk-in clinic services
include: Immunizations, lead, glucose, cholesterol and blood
pressure screenings, head lice checks, medication & nutrition
counseling; pregnancy testing and tuberculosis skin tests. Call
for program details and/or appointment. Some fees may
apply.
www.waukeshacounty.gov/publichealth

PUBLICLY FUNDED LONG TERM CARE PROGRAMS

General information:

Many people need help accomplishing activities of daily living and caring for their health due to frailties of aging or an intellectual developmental or physical disability. This help, referred to as long-term care, includes many different services, such as personal care, housekeeping or nursing. Long-term care is provided in people's homes, in small and large residential care facilities or group homes, in nursing facilities and in the workplace.

Publicly funded long-term care programs are designed to provide cost-effective, comprehensive and flexible long-term care that will foster consumers' independence and quality of life, while recognizing the need for interdependence and support. These programs were developed to improve the cost-effective coordination of long-term care services by creating flexible benefits that include a large number of health and long-term care services that otherwise would be available through separate programs. In order to assure access to services, The State of Wisconsin contracts with Managed Care Organizations (MCOs) which develop and manage a comprehensive network of long-term care services and support, either through contracts with providers, or by direct service provision by MCO employees. MCOs are responsible for assuring and continually improving the quality of care and services consumers receive. **Individuals participating in any of the publicly funded long term care programs may be required to pay a cost share as part of their eligibility requirements.**

Anyone interested in learning more about options for their long-term care needs should contact the Aging and Disability Resource Center of Waukesha County at (262) 548-7848 or (866) 677-2372. Website: www.waukeshacounty.gov/adrc

Publicly funded long-term care programs serve adults with physical disabilities, adults with developmental disabilities and frail elders, with the specific goals of:

- o Giving people better choices about where they live and what kinds of services and supports they may receive to

- meet their needs
- o Improving access to services
- o Improving quality through a focus on health and social outcomes
- o Creating a cost-effective system for the future

Individuals with concerns or complaints about Publicly Funded Long Term Care programs should contact:

For participants age 60 and up:

Wisconsin Board on Aging and Long Term Care

..... (800) 815-0015

1402 Pankratz St, Suite 111, Madison 53704-4001

<http://longtermcare.wi.gov/>

Regional Ombudsman

Joan Schmitz: Email: joan.schmitz@wisconsin.gov

For participants age 18 – 59:

Disability Rights Wisconsin (414) 773-4646

..... (800) 708-3034

..... TTY (888) 758-6049

6737 W Washington St. #3230, Milwaukee 53214

www.disabilityrightswi.org/

FAMILY CARE

The Family Care benefit is available through Managed Care Organizations (MCOs). Waukesha County offers a choice of four MCOs: **Care Wisconsin**, **Community Care**, **Inclusa** and **My Choice Family Care**. The MCOs serve adults in three primary target groups who have a long-term care condition expected to last for more than 90 days. The three Family Care target groups are:

1. Frail Older Adults (65 years or older)
2. Adults with Physical Disabilities (18 years or older)
3. Adults with Intellectual/Developmental Disabilities (18 years or older*)

*ADRCs and MCOs can begin planning for children with physical or intellectual/developmental disabilities prior to their 18th birthday.

To be eligible for Family Care an individual must fit in one of the three target groups, live in a Family Care county, and meet the financial and functional eligibility requirements. The Long Term Care Functional Screen determines functional eligibility. The screen assesses an individual's medical status and level of independence in activities of daily living. Medicaid-eligible individuals automatically meet the financial eligibility criteria for Family Care.

Once enrolled in Family Care, you will be assigned a care team consisting of a care manager and registered nurse. You and your team will develop an individual service plan that will focus on your long term care needs. This plan will then be coordinated by your Family Care team.

More information about Family Care go to:
www.dhs.wisconsin.gov/ltcare/INDEX.HTM

FAMILY CARE PARTNERSHIP

Family Care Partnership serves the same target groups described under Family Care. The Family Care Partnership option in Waukesha is offered by **Community Care** and **Care Wisconsin**. This option provides a full range of long-term care, primary, acute and preventive care delivered through interdisciplinary teams that include a registered nurse, licensed social worker, nurse practitioner, rehabilitation and recreation therapists, dietitian and doctor who work together to ensure your complete social, personal and medical care needs are met. **Eligibility requirements** for Family Care Partnership are the same as those under Family Care.

More information about Family Care Partnership go to:
www.dhs.wisconsin.gov/wipartnership/index.htm

PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)

The option of the PACE program through **Community Care**, is for individuals age 55 and up who also meet the **eligibility requirements** described under Family Care and Family Care Partnership. PACE is a nationally recognized model which provides a comprehensive program that fully integrates all Medicare and Medicaid covered institutional and community based services, including a full range of long term care and medical care. The interdisciplinary team is the same as listed under Family Care Partnership. PACE is an adult day centered model and includes coverage of many services including but not limited to dental, vision, hearing and foot care, home health services, transportation, caregiver respite, physical and occupational therapy, home delivered meals and end of life/palliative care.

More information about PACE go to:
www.dhs.wisconsin.gov/publications/p0/p00088h.pdf

MANAGED CARE ORGANIZATIONS (MCOs)

- Care Wisconsin** (866) 530-2295
N19 W24075 Riverwood Dr. Suite 110, Waukesha 53188
www.carewisc.org
- Community Care, Inc** (262) 953-8500
..... (866) 992-6600
1801 Dolphin Dr, Waukesha 53186
www.communitycareinc.org
- Inclusa** (877) 376-6113
..... (877) 622-6700
28526 US Hwy 14, Lone Rock WI 53556
<https://www.inclusa.org/>
- My Choice Family Care** (414) 287-7600
10201 W. Innovation Dr, Suite 100, Wauwatosa 53226
www.mychoicfamilycare.com

IRIS (INCLUDE, RESPECT, I SELF DIRECT)

IRIS is Wisconsin’s Medicaid long-term support Self-Directed Waiver Program. It is available in counties where Family Care operates with the same eligibility requirements as Family Care and Family Care Partnership. In IRIS, you direct your own services and supports rather than being managed by an MCO. The State contracts with an Independent Consultant Agency (ICA) and a Financial Services Agency (FSA) that are available to assist you in managing your care plan. The ICA oversees a group of Independent Consultants (IC) who help you to plan for the supportand services you need within the cost of your allocated budget (which is determined by the Long Term Care Functional Screen).

For more information about IRIS:

..... 1-888-515-IRIS (4747)
Email: dhsirir@wisconsin.gov
www.dhs.wisconsin.gov/iris/index.htm

IRIS INDEPENDENT CONSULTANT AGENCIES (ICAs)

Advocates4U, LLC..... (414) 755-2020
..... (877) 739-2203
2111 N. Martin Luther King Drive, Milwaukee 53212
<http://irisadvocates4u.org/>

First Person Care Consultants (414) 336-2448
6100 N. Baker Rd, Suite 100A, Glendale 53209
www.firstpersoncare.com/FPCC.htm

TMG (608) 255-6441
..... (844) 864-8987
1 S. Pinckney St., Suite 320, Madison 53703
www.tmgwisconsin.com/iris-consultant-agency-ica/

RECREATION

Adaptive Water Skiing (262) 720-7031
Kurt Roskopf
Wheelchair users, special needs and disabled/injured.

- ARCh (Association for the Rights of Citizens with handicaps)**
..... (262) 542-9811
419 Frederick St, Waukesha WI 53186
Provides information about leisure activities for parents and family members of people with disabilities. ARCh's A.B.L.E. program provides parents and caregivers with a rare and much-needed break from the constant responsibilities of caring for an individual with significant needs.
<http://www.archchangeslives.org/>
- Art Links 333**ACAP (262) 521-1120
333 W Main St, Waukesha WI 53186
Music, drama, fiber arts, mosaics and computer art classes.
<http://acapwaukesha.org>
- Blind Outdoor Leisure Development (BOLD).....** (262) 605-8981
www.wisconsinbold.com
- Charles Z Horwitz Planetarium.....** (262) 896-8423
(Retzer Nature Center)
S14W28167 Madison St, Waukesha WI 53188
www.waukeshaschools.com/planet
- Country Springs Hotel, Water Park and Conference Center**
..... (262) 970-5410
2810 Golf Rd, Waukesha WI 53187
Special Needs Swim, select Mondays 4-7:00 pm.
www.countryspringshotel.com
- Donna Lexa Community Art Centers, Inc.** (262) 521-2292
247 Wisconsin Ave, Waukesha WI 53187
Classes in the visual arts for seniors and adults with physical and cognitive disabilities, scholarships available if eligible.
www.donnalexa.org
- Easter Seals Southeast Wisconsin.....** (414) 449-4444
Respite and recreation services. Adults 16 and older with disabilities.
www.eastersealswise.com

Elmbrook Senior Adult Ministry (262) 786-7051
777 S Barker Rd, Brookfield WI 53045
Programs for older adults and adults with disabilities.
www.elmbrook.org

Healing Harmonies Music Therapy (262) 327-1120
www.healingharmoniesmt.com

Express L.I.F.E. (414) 937-2100
(Sponsored by Milwaukee Center for Independence, MCFI)
Special 13-30 club for young people with special needs under age 30. Evening and weekend activities: explore the city, enjoy dinner and a movie, cheer on Milwaukee's sports teams and celebrate our unique creativity.
www.mcfi.net/Express-LIFE.htm

IndependenceFirst V/TTY (414) 291-7520
540 S 1st St, Milwaukee WI 53204
www.independencefirst.org

Lake Country Fine Arts School and Gallery (262) 367-2900
112 W Capitol Dr, Hartland WI 53029
Adaptive Clay Classes and art therapy, call for rates.
<http://lakecountryfinearts.com>

LifeStriders - Therapeutic Riding Center (262) 565-6124
S11W29667 Summit Ave (US Hwy 18), Waukesha WI 53188
Adults with special needs. Also in Spanish
<http://www.lifestriders.org>

Music Therapy Services of Waukesha County... (262) 367-6663
1125 James Dr, Hartland WI 53029
<http://musictherapy.freesevers.com>

Retzer Nature Center (262) 896-8007
S14W28167 Madison St, Waukesha WI 53188
www.waukeshacountyparks.gov

Road Scholar (800) 454-5768
Travel and education programs.
www.roadscholar.org

Special Olympics WI and the Greater Milwaukee Area
..... (262) 241-7786
..... (800) 924-5202
10224 N Port Washington Rd, Mequon WI 53092
Provides persons with intellectual disabilities year-round sports
training and competition.
www.specialolympicswisconsin.org

US Department of Agriculture- Forest Service .. (414) 297-3600
Regional office: 626 E Wisconsin Ave, Milwaukee WI 53202
“Interagency Senior Pass” for ages (62+). Valid for the lifetime
of the pass owner; cost \$80.

Waukesha County Dept of Parks & Land Use (262) 548-7790
515 W Moreland Blvd, Waukesha WI 53188
www.waukeshacounty.gov/parks

Waukesha County Genealogical Society..... (262) 524-8683
Meetings are held the 4th Wednesday of the month at
Southminster Presbyterian Church, 200 Richard Street,
Waukesha WI 53189
www.waukcgis.blogspot.com

Waukesha County Historical Society & Museum
..... (262) 521-2859
101 W Main St, Waukesha WI 53186
www.waukeshacountymuseum.org

Waukesha Parks, Recreation & Forestry Dept ... (262) 524-3737
1900 Aviation Dr, Waukesha WI 53188
Schuetze Recreation Center (262) 524-3714
1120 Baxter St, Waukesha WI 53186
Senior Activity Coordinator..... (262) 524-3712
www.ci.waukesha.wi.us/parks

Waukesha Senior Calendar
Helps seniors (55+) find out about community events.
www.waukeshaseniorcalendar.org

Wisconsin State Parks – Wisconsin Dept of Natural Resources

Adaptive equipment and accessible cabins. Cross-country sit skis, adaptive kayaks.

<http://dnr.wi.gov/topic/parks/camping/cabin.html>

CAMPS

Camp Evergreen..... (920) 452-4221

2776 N 31st Place, Sheboygan, WI 53083

Adults and children with disabilities.

www.campevergreensheboygan.org

Camp LuWiSoMo..... (920) 622-3350

W5421 Aspen Rd, Wild Rose, WI 54984

Adults with intellectual and developmental disabilities.

www.luwisomo.org

Camp Matz (920) 206-4495

600 Hoffmann Drive, Watertown WI 53094

Adults with developmental disabilities.

<http://bethesdalutherancommunities.org>

Camp Pow Wow (262) 542-9811

Office: 419 Frederick St, Waukesha WI 53186

8 week summer camp sponsored by ARCh. Camp information is out in March, return in April. Located in Menomonee Park, residential and day camp for all ages and disabilities.

<http://www.archchangeslives.org/>

Easter Seals Southeast Wisconsin (414) 449-4444

Camp for ages 16-21 with disabilities.

www.eastersealswise.com

Special Touch Ministries (715) 258-2713

PO Box 25, Waupaca WI 54981

Children & adults with intellectual & physical disabilities.

www.specialtouch.org

Wisconsin Badger Camp (608) 348-9689

Children and adults with developmental disabilities.

PO Box 723, Platteville WI 53818

www.badgercamp.org

Wisconsin Lions Camp..... (715) 677-4969
Adults blind or visually impaired, adults deaf or hard of hearing, youth with mild cognitive disabilities, youth with Type 1 or Type 2 diabetes.
www.wisconsinlionscamp.com

Wisconsin United Methodist Camps..... (608) 837-3388
..... (877) 947-2267
750 Windsor St, Ste 203, Sun Prairie WI 53590
Adults with special needs. Held at Pine Lake in Westfield, WI.
www.wiumcamps.org

SENIOR CENTERS / CLUBS

Multi-purpose and drop-in Senior Centers provide recreational, social, and educational activities for older adults.

Brookfield Senior Community Center..... (262) 796-6675
2000 N Calhoun Rd, Brookfield WI 53005
www.ci.brookfield.wi.us

Kettle Moraine Senior Center (262) 968-6300, Ext 5326
Brandybrook Community Center
S11W29980 Summit Ave, Waukesha WI 53188
www.kmsd.edu

Menomonee Falls Community/Senior Center (262) 255-8460
W152N8645 Margaret Road, Menomonee Falls WI 53051
www.fallsrec.org

Muskego Parks & Recreation Department (262) 679-4108
W182S8200 Racine Ave, Muskego WI 53150
www.cityofmuskego.org

New Berlin Senior Citizen’s Club (262) 785-2725
14750 W Cleveland, New Berlin WI 53151
Open 2nd & 4th Monday 8:30 am-4:00 pm June-August.
www.newberlin.org

Oconomowoc Area Senior Center (262) 567-4288

210 S Main St, Oconomowoc WI 53066

www.oconomowocseniors.org

Shorehaven Center for Life Enrichment (262) 244-6592

1306 W Wisconsin Ave, Oconomowoc WI 53066

Information, guidance and encouragement for successful aging.

www.shorehavenliving.org

Sussex Civic Center (262) 246-5200

N64 W23760 Main St, Sussex WI 53089

<http://www.villagesussex.org>

Three Pillars Wellness Connection (262) 965-7017

400 North Main St, Dousman WI 53118

Offers specialized programming and equipment exclusively designed around the functional fitness and total wellness for active adults age 55 and up.

www.threepillars.org

Waukesha Parks, Recreation & Forestry Dept ... (262) 524-3737

1900 Aviation Dr, Waukesha WI 53188

Schuetze Recreation Center (262) 524-3737

Senior Activity Coordinator (262) 524-3718

1120 Baxter St, Waukesha WI 53186

www.ci.waukesha.wi.us

TRAVEL

Able Trek Tours (800) 205-6713

PO Box 384, Reedsburg WI 53959

Day trip and vacation opportunities for adults with special needs.

www.abletrektours.com

Adventures for L.I.F.E. Travel..... (414) 937-2100

(Sponsored by Milwaukee Center for Independence, MCFI)

2020 W Wells St, Milwaukee WI 53233

Provides opportunities for teens & adults with special needs to enjoy a variety of traveling adventures in a safe, supportive environment.

www.mcfi.net/LIFE-Programs.htm

Another Choice, Inc. (608) 273-3309

2766 Jacquelyn Dr, Madison WI 53711

Vacations and tours for the traveler who needs assistance.

www.acitours.com

Going Beyond Travel (262) 512-1252

12024 N Wasaukee Rd, Mequon 53097

Trips, tours and vacations for adults with special needs. One-on-one services available. Wheelchair accessible mini-motor coach available for organizations to charter.

<http://goingbeyondtravel.com>

Lamers Tour & Travel (800) 832-0807, Ext 10927

..... (920) 832-9922

1825 Novak Dr, Menasha, WI 54952

Special needs tours for adults with developmental disabilities.

www.lamerstour.com

TSA Cares..... (855) 787-2227, #2

A free helpline designed to assist travelers with disabilities and medical conditions, prior to getting to the airport. Call TSA Cares 72 hours before traveling with questions about screening policies and procedures, and to learn what to expect at security checkpoints.

www.tsa.gov/traveler-information/travelers-disabilities-and-medical-conditions

Ventures Travel, LLC (866) 692-7400

3600 Holly Lane N #95, Plymouth MN 55447

Supervised travel vacations for older teens and adults with disabilities.

www.venturestravel.org

WALKING TRAILS/PARKS

Waukesha Park

- o Fox Brook, 2925 North Barker Rd, Brookfield
- o Fox Riverwalk, W264S4500 River Rd, Waukesha
- o Frame Park, 1240 Frame Park Dr, Waukesha
- o Menomonee, W220N7884 Town Line Rd, Menomonee Falls
- o Minooka, 1927 E Sunset Dr, Waukesha
- o Muskego, S83W20370 Janesville Rd, Muskego
- o Naga-Waukee, 651 State Road. 83, Hartland
- o Nashotah, W330N5113 County Road C, Nashotah
- o Retzer Nature Center, S14W28167 Madison St, Waukesha

Walking Trails

- o Frame Park & Fox Riverwalk, Waukesha
- o Fox Brook Park walking trails, Brookfield
- o Fowler Lake walking trail, Oconomowoc
- o Bugline Recreational Trail, Menomonee Falls
- o Lake Country Recreation Trail- from Pewaukee to Oconomowoc.
- o Lime Kiln Trail, Menomonee Falls - Situated on the Menomonee River on Mill Road just south of Main Street and east of Appleton Avenue in the Village Centre.
- o New Berlin Trail- connects to Milw. Oak Leaf Bike Trail in Greenfield Park.

REPRESENTATIVE PAYEE SERVICES

Representative Payee Program..... (800) 772-1213
..... TTY (800) 325-0778

A representative payee is someone approved by the Social Security Administration (SSA) to help a person who receives Social Security or SSI manage their money. Information about the Representative Payee Program can be found on the SSA website or by calling.
<http://ssa.gov/payee>

iLIFE Financial Management Services.....(414) 290-7813
6100 North Baker Road, Glendale WI 53209
www.ilifefms.com

MD Advocacy Services, Inc...... (262) 349-9268
PO Box 736, Waukesha WI 53187
Corporate Guardianship and Representative services
mdadvocacy@wi.rr.com

My Personal Payee..... (262) 349-4514
PO Box 204, Waukesha, WI 53187
www.mypersonalpayee.com

If you need more information about Representative Payee Services, please contact the ADRC at 262-548-7848

RESPITE

Respite Care (Caregiver Assistance)

Respite or relief time for a caregiver is possible when the individual who is being cared for is temporarily placed under someone else's care. This care can be short-term or occasional and is available in several forms: in-home care, adult day care or residential-based care. For details on these options and possible financial assistance, call the ADRC at (262) 548-7848. Camps and other recreational activities can also be another form of respite.

Broadscope Disability Services (414) 329-4500
6102 W Layton Ave, Greenfield WI 53220
Serves a large community of people with diverse abilities, respite, employment, independent living and resources.

Easter Seals Southeast Wisconsin..... (414) 449-4444
Respite and recreation services. Adults 16 and older with disabilities.
www.eastersealswise.com

Milwaukee Center for Independence (MCFI).....(414) 937-2035
2020 W Wells St, Milwaukee WI 53233
www.mcfi.net

Paragon Community Services..... (262) 569-4853
6251 W Forest Home Ave, Milwaukee WI 53220
Paragon Activity Club (262) 443-4305
For children, adolescents, and young adults, ages 8-21. This club is available before and after school, during school breaks and holidays, and on Saturdays.
www.paragoncommunity.com

St Ann Center (414) 977-5000
2801 East Morgan Ave, Milwaukee WI 53207
Respite care provides temporary relief for caregivers from the continuous responsibility of caring for an individual with special needs (overnight).
www.stanncenter.org

Supportive Home Living Services, Inc..... (262) 544-0687
250 W Broadway #2, Waukesha WI 53186
Non-medical support for individuals who need help in their homes due to injury, health problems, disabilities or old age.
www.supportivehomeservices.com

SENIOR HOUSING PLACEMENT ASSISTANCE

Companies that help families identify appropriate placement for senior housing options at no charge, may have limited options, providing referrals to only those facilities who are under contract. Please be aware that some agencies may charge a referral fee to the facility that you ultimately decide upon. This may result in an “application charge” to the consumer.

A Place for Mom (414) 751-8343
www.aplaceformom.com

CarePatrol
Email: todds@carepatrol.com..... (262) 470-9420
Email: jeffk@carepatrol.com..... (414) 301-7690

NextStep Senior Referrals, LLC (414) 235-9103
<http://nextstepseniorreferral.com>

- Oasis Senior Advisors** (414) 588-2999
 542 N 114th St, Wauwatosa WI 53226
www.OasisSeniorAdvisors.com

- Senior Home Consultants** (262) 617-4802
<https://www.seniorhomeconsultants.com/>

- Senior Placement Network** (262) 782-4202
<http://seniorplacementnetwork.com>

- Senior Referrals** (414) 325-3400
 4811 S 76 St, Greenfield WI 53220
www.seniorreferrals.com

- Vesta Senior Network, LLC** (414) 617-6143
 (414) 750-6767
 7830 W Wisconsin Ave, Wauwatosa WI 53213
www.vestanetwork.com

SOCIAL SECURITY

- Social Security** (800) 772-1213
 **Local (866) 220-7885**
 local office: 707 N Grand Ave, Waukesha WI 53186
www.ssa.gov

TAX ASSISTANCE

- AARP Tax-Aide** (888) 687-2277
 Free, volunteer-run tax counseling for seniors and low income taxpayers.
www.aarp.org

- Internal Revenue Service** (800) 829-1040
www.irs.gov
 To find a Volunteer Income Tax Assistance (VITA) or Tax Counseling for the Elderly (TCE) site near you **(800) 906-9887**
www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers

TRANSPORTATION & DRIVING EVALUATIONS

WHEELCHAIR VANS-SALES & RENTALS

A&J Mobility..... (262) 623-6236
..... 800) 517-1024

3058 Helsan Dr, Richfield, 53076

Wheelchair accessible van rentals. Sells new or used vans, automotive adaptive equipment, lifts, hand-controls and vehicle accessibility conversions.

www.aandjmobility.com

Mobility Works..... (262) 574-0970
..... (877) 275-4915

N8W22195 Johnson Dr, Waukesha, 53186

Sells pre-owned vans, equipment, hand controls, lifts.

Rents wheelchair accessible vehicles on a daily, weekly and monthly basis.

www.mobilityworks.com

SPECIALIZED TRANSPORTATION

Programs subsidized through the ADRC of Waukesha County

RideLine - Van service, up to entry door.

Application for Certification (262) 548-7848

www.waukeshacounty.gov/adrc

RideLine Reservations..... (262) 650-1000

Lift-equipped vans provide specialized transportation for adults with disabilities and older persons. Trips based on priorities: 1) medical, 2) nutrition, 3) work-related, 4) social and respite.

Days/Hours: 6 am - 6 pm Monday-Friday. No Saturday, Sunday, or Holiday transport.

Cost: Fare determined by origin, destination and ability to pay.

Eligibility: Waukesha County residents only. Individual must be non/limited driver, age 65 years and older, require the use of a mobility aid and/or do not have taxi service in their area OR persons age 18 – 64 years who use a mobility aid AND submit appropriate disability designation form.

Reservations: At least 1 to 2 days advance notice required.

Shared-Fare Taxi Program - Service – door to door
Subsidized fares for taxi service in the communities of:
Brookfield, Butler, Chenequa, Delafield, Elm Grove, Hartland,
Lisbon, Merton, Mukwonago, Muskego, Nashotah, New Berlin,
Oconomowoc, Pewaukee, Sussex and Waukesha.
Eligibility: Waukesha County residents only. Individual must
be a non/limited driver, 65 years of age or older OR non-driver,
between ages 18-64 and submit appropriate disability
designation form. Passenger must be able to enter or exit a
car with little or no assistance. Trips within taxi service
provider area.
Cost: Rates are determined by each individual taxi provider.
Fare rates are subject to change without notice. Waukesha
County ADRC subsidizes each fare at \$5.25 per one-way ride.
Application for Certification **(262) 548-7848**
www.waukeshacounty.gov/adrc

Shared-Fare Taxi Program cardholders’ are eligible for subsidized
fares with the following taxi providers:

Best Cab of Waukesha..... **(262) 549-6622**
Service Areas: Within the City and Town of Waukesha
Days/Hours: 24 hours/day, 7 days/week

Elmbrook Senior Taxi, Inc **(262) 785-1200**
Service Areas: City and Town of Brookfield, Butler, Elm
Grove Mayfair Mall & 201 North Mayfair Rd. (St Josephs Out-
patient Center) **Days/Hours:** Monday-Friday 9:00 am–5:00
pm; last pickup 4:30 pm

Lake Country Cares Cab, Inc..... **(262) 695-2670**
Service Areas: Delafield, Hartland, Nashotah, parts of Merton
and Pewaukee. **Days/Hours:** Monday–Friday 8:30 am-5:00
pm
www.lakecountrycarescabs.com

Muskego Senior Taxi **(262) 679-4754**
Service Areas: Muskego, some areas outside Muskego
Days/Hours: Monday-Friday, 9:00 am–4:00 pm

New Berlin Senior Taxi (262) 814-1611
Service Areas: City of New Berlin, Brookfield Square, Mayfair area and West Allis Medical centers
Service Hours: Monday-Friday 9am – 4:30pm; **Office Hours:** 9 am to 12 noon

Oconomowoc Silver Streak, Inc (262) 567-6404
Service Areas: City and Town of Oconomowoc and Aurora Hospital- Summit
Days/Hours: Monday-Friday 8:30 am–5:00 pm
www.silverstreak.org

Seniors on the Go (Mukwonago) (262) 363-5700
Service Areas: City and Town of Mukwonago, Vernon, Big Bend and Eagle. **Days/Hours:** Monday-Friday 8:30 am–4:30 pm

Shuttles

Call for additional information

Menomonee Falls Senior Shuttle Reservations . (262) 251-4230
Bus transportation within Village of Menomonee Falls
Days/Hours: Monday-Thursday: 9:00 am–2:00 pm & 4:00 pm–5:00 pm, Friday: 9:00 am–2:00 pm; 1st Thurs to Brookfield Square 9:00 am –2:00 pm and Sundays 8:00 am-1:00 pm.
Eligibility: Ambulatory, Waukesha County residents 60 years of age and older, or age 18 – 59 with a disability designation.
Reservations: 24 hour notice required.

Other Specialized Transportation Services

Disabled American Veterans (DAV) Shuttle
..... (414) 384-2000Ext 41811
..... (888) 469-6614, Ext 41811
For Veterans Only. Free for veterans to and from their appointments at the Zablocki Medical Center, and also will take discharged patients home from the V.A. hospital if prior arrangements are made. At least 2 weeks advance notice require. Must be ambulatory.

Go Riteway Connection (800) 236-5450
..... **(414) 570-5200**
Reservations: 24-hour notice recommended.
Door to door service. Airport, limousine, and motor coach
service, and wheelchair accessible vans.
www.goriteway.com

ERAs Senior Network (262) 549-3348
210 NW Barstow #101, Waukesha 53188
Volunteers donate service to individuals who need
transportation to healthcare appointments, grocery store,
pharmacy, or bank. Cannot accommodate wheelchairs. In-
home assessment is required before service can be
requested. No charge, donations encouraged. Services based
on volunteer availability.
<https://eraswaukesha.org/>

Mobility Transportation Specialists LLC (888) 474-6618
2711 Fox Hill Drive, Waukesha 53189
Non-emergency medical transportation for patients who
require specialized transportation who do not require medical
intervention.

MTM--Reservations (866) 907-1493
Non-Emergency Medical Transportation for eligible Medicaid
and BadgerCare Plus members.

**ProHealth Care (PHC) Transportation Services . (262) 928-7618
(Waukesha and Oconomowoc Memorial
Hospital/ProHealth Medical Group Clinics)**

725 American Ave, Waukesha 53188

Last resort service for clients using PHC medical & health care programs at Waukesha

Memorial Hospital, Oconomowoc Memorial Hospital, Rehab Hospital of WI, and all ProHealth Care Group clinics

Days/Hours: Monday-Friday, no appointments before 7:30 am and no later than 3:30 pm. No holidays. Arrangements for service dates & times are initiated with PHC hospital department/clinic staff.

Eligibility: Requests Screened. Service is only accessible through department or facility staff.

Reservations: 2 working days in advance.

Ask about a prepaid transportation voucher for medical purposes to other locations outside of ProHealth Care facilities.

Waukesha County Volunteer Trans Service..... (262) 548-7284

514 Riverview Dr, Waukesha 53188

For clients of Waukesha County Health & Human Services.

www.waukeshacounty.gov

Waukesha Metrolift

Certification: for persons with disabilities (262) 524-3636

Reservations: At least one day in advance (262) 524-3635

212 E St Paul, Dr, Waukesha 53188

Curb to curb service for the City & Town of Waukesha; and ¾ mile beyond fixed route.

Days/Hours: Monday-Friday 8:00 am-9:00 pm; Saturday 8:00 am-10:00 pm; Sunday 9:00 am-7:00 pm

www.waukeshametro.org

Waukesha Metro Transit..... (262) 524-3636
212 E St Paul Dr, Waukesha 53188
Fixed route system for persons able to use mass transit buses. Serves City & Town of Waukesha, with service to Brookfield Square and WCTC, Pewaukee. Buses are wheelchair accessible.
Days/Hours: Monday-Friday 5:30 am-9:30 pm; Saturday 8:00 am-10:00 pm; Sunday 9:00 am-7:00 pm
www.waukeshametro.org

Waukesha Metro Transit/ADA Paratransit-Parallel Corridor Certification/Applications (262) 524-3636
Reservations: Next day service..... (262) 650-7433
Door to door. Lift-equipped specialized transportation within a narrow corridor (approximately 1 mile either side of I-94 from the city of Waukesha to Lake Michigan).
Days/Hours: Daily/ Monday–Friday 5:15 am-10:30 pm.
Eligibility: Persons with disability who are eligible according to the ADA (for those unable to utilize mass transit).
www.waukeshametro.org

Wisconsin Coach Lines (877) 324-7767
..... **(262) 542-8861**
Waukesha to/from Milwaukee; Waukesha to/from Chicago O’Hare, 7 days/week.
www.wisconsincoach.com

<u>Private Pay Wheelchair Accessible Transportation</u>	
A1 Transport SE LLC Milwaukee.....	(414) 350-8581
Angel’s Express Non-Emergency Transportation Pewaukee	
.....	(262) 695-4418
Meda-Care Vans Pewaukee	(262) 650-1000
Mobile Medical Specialists Pewaukee	(262) 264-5425
NIB Transport Franklin	(414) 659-7388
Personalized Transportation Service Hubertus	
.....	(262) 628-0189
Phoenix Transportation Brookfield.....	(262) 373-0165
Safeline Transportation Services Milwaukee	(414) 313-6722
Transtar Medical Transport Campbellsport.....	(800) 972-8080

For additional Specialized Transportation providers:
 Look in the Yellow Pages under Transportation-Service for Disabled, or Transportation-Ambulance Service.

DRIVING EVALUATIONS

AARP Driver Safety Information Line **(888) 227-7669**
 Local course information.
www.aarp.org

Adaptive Driving Specialists **(414) 721-8636**
 4737 N Elkhart Ave, Whitefish Bay WI 53211
 Provides specialized driver evaluation and training to individuals with functional impairments due to injury, aging, medical issues, or congenital conditions.
www.adaptivedrivingspecialists.com

Dementia and Driving Resource Center (Alzheimer’s Assoc)
<http://www.alz.org/care/alzheimers-dementia-and-driving.asp>

Froedtert Health Community Memorial Hospital (262) 251-1001
Pre-driving Assessment–PT/OT Department (262) 257-3080

NOTE: This is not an on-the-road evaluation. Therapists will perform an objective clinical assessment for individuals experiencing physiological, musculoskeletal or neurological changes that may affect the ability to safely operate a motor vehicle. Requires a doctor's order. At patient's expense.

Senior Driver Resource (262) 210-3707

A web-based, self-assessment tool used to identify possible safe driving risk factors. Screens drivers for memory issues, vision, reflexes, medical history, and rules of the road.
<http://seniordriverresource.com/>

Wisconsin Dept. of Transportation, Division of Motor Vehicles (DMV) 2019 Golf Rd, Pewaukee WI 53072

www.dot.wisconsin.gov
Bureau of Driver Services..... (608) 264-7447
www.dot.wisconsin.gov/drivers/contact.htm
Forms and information also available at DMV service centers.
<http://dot.wi.gov>

VETERAN SERVICES

Center for Veterans Issues (414) 345-4249

741 N. Grand Ave, Waukesha WI 53186
Assistance with homelessness/ housing issues, and legal concerns.

Community Action Coalition for South Central Wisconsin, Inc..... (262) 894-6043

2312 N Grandview Blvd, Suite 102, Waukesha WI 53188
CAC has a new Supportive Services for Veteran Families program that provides Veteran families and singles with case management and housing related financial assistance. Veterans must be low income and be either homeless or at risk of losing their housing.
www.cacscw.org

Milwaukee VA Medical Center (414) 384-2000
5000 W. National Ave, Milwaukee WI 53295
Veterans Hospital Telephone Triage Nurse Advice Line
..... (414) 384-2000 #3

U.S. Department of Veterans Affairs (800) 827-1000
810 Vermont Ave, NW – Washington, DC 20420
Concerns or complaints about services at VA facilities.
www.va.gov

Veterans Crisis Line (800) 273-8255, press 1

Waukesha County Veterans' Services (262) 548-7732
514 Riverview Ave #107, Waukesha 53188
Information, advocacy and assistance for veterans and their families concerning financial aid and other benefits.
www.waukeshacounty.gov/veterans

Wisconsin Military Family Assistance Center
..... (800) 292-9464, Press 3
..... (262) 542-5117
311 Walton Ave, Waukesha WI 53186
Provides resources and makes referrals to Veteran's agencies as well as those within the service member or family member's community as needed.
www.wisconsinmilitary.org

VOLUNTEER OPPORTUNITIES

Aging and Disability Resource Center (ADRC)
Volunteer Program Specialist (262) 548-7848
Call for information about opportunities.
www.waukeshacounty.gov/adrc
www.wcvolunteers.com

Easter Seals Southeast Wisconsin (262) 953-2215
Volunteer opportunities
www.eastersealswise.com

- Elmbrook Church** (262) 786-7051
777 S Barker Road, Brookfield WI 53045
www.elmbrook.org
- Hope Center**..... (262) 549-8726
502 N East Ave, Waukesha WI 53186
Clothing Shop; Day Center; donate, make and/or serve
breakfast at 9:00 am, lunch at noon M-F, evening meal at
5:30 pm M, W & F; Project Move; Green Power Garden
www.hopecenterwi.org
- ERAs Senior Network, Inc** (262) 549-3348
210 NW Barstow #101, Waukesha WI 53188
RSVP (Retired and Senior Volunteer Program)
<https://eraswaukesha.org/>
- United Way of Greater Milwaukee & Waukesha County**
..... (262) 547-8459
1717 Paramount Dr, Waukesha WI 53186
www.unitedwaygmwc.org/home
- Waukesha County Museum**..... (262) 521-2859
101 W Main Street, Waukesha WI 53186
www.waukeshacountymuseum.org

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